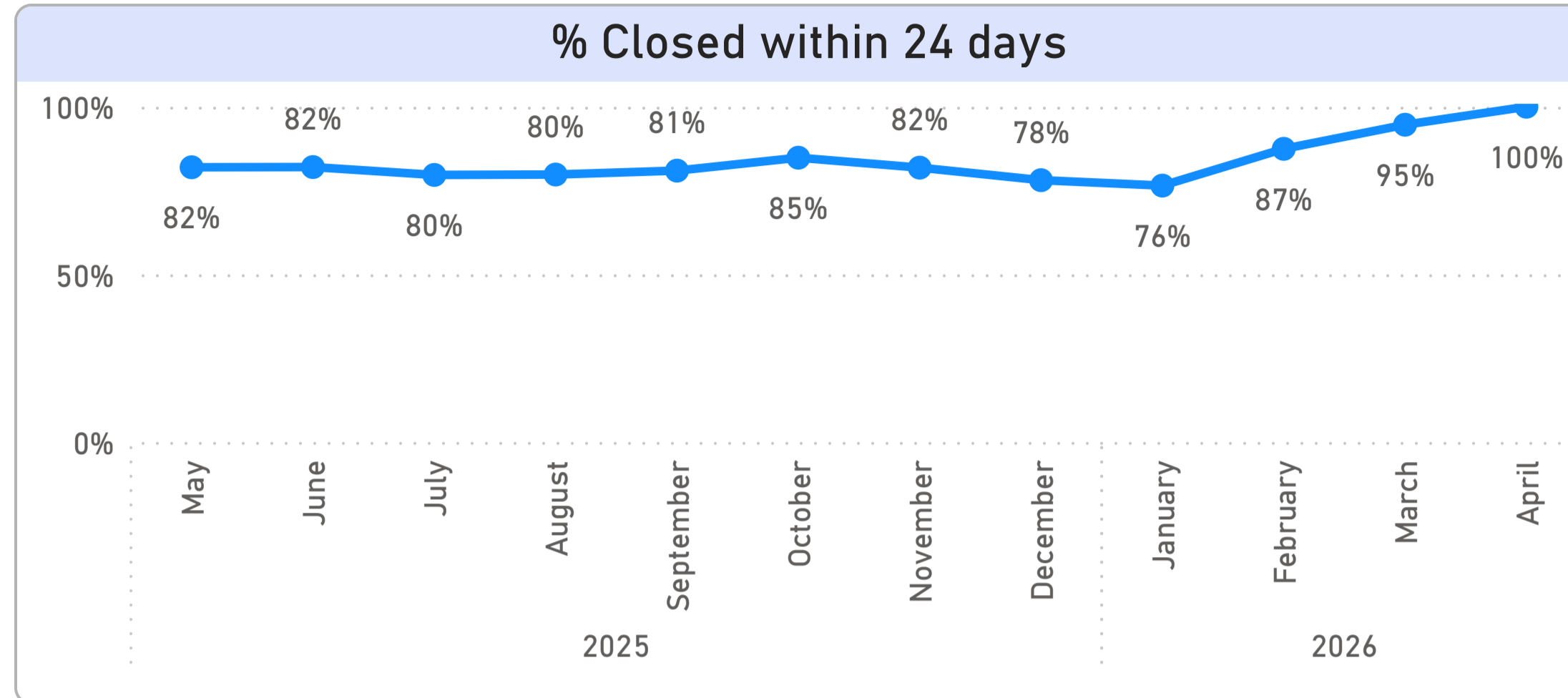
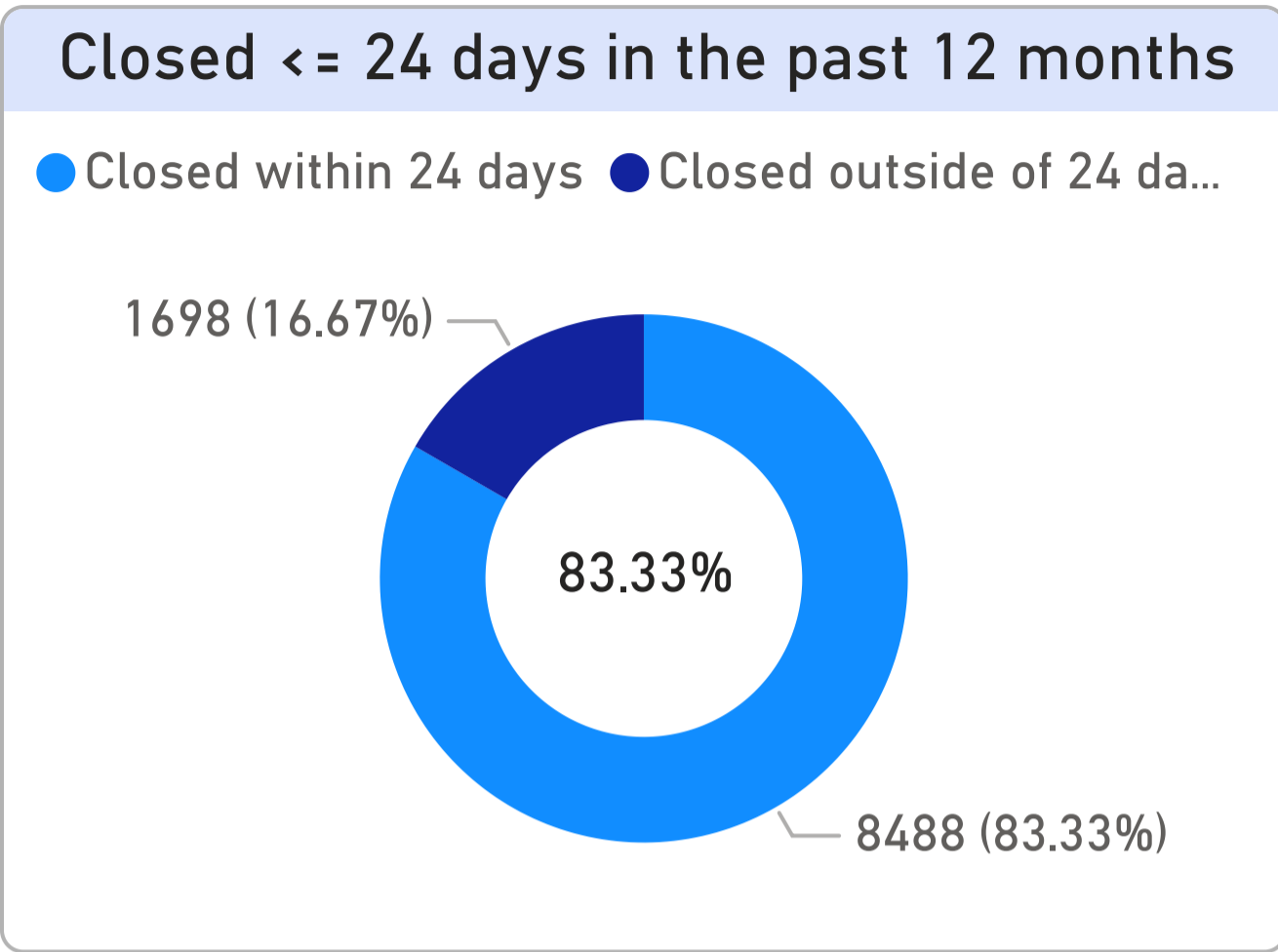




PRA Program Performance Dashboard - May 2025 - April 2026



Request Closure Rate (In the past 12 months)

Request Age	Closed	
	Count	%
less than 5 days	4237	41.60%
between 6 and 10 days	2493	24.47%
between 11 and 24 days	1758	17.26%
between 25 days and 60 days	1221	11.99%
between 2 and 6 months	433	4.25%
between 6 months and 1 year	44	0.43%

11180
Total Requests Received

10186
Closed Requests

8488
Closed within 24 days

83.33%
% Closed within 24 days

