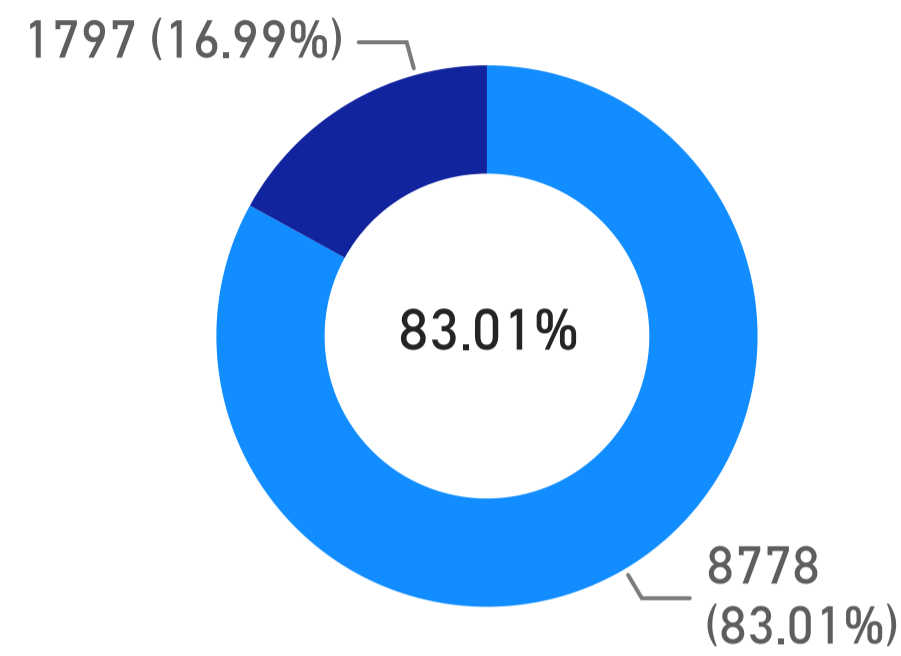




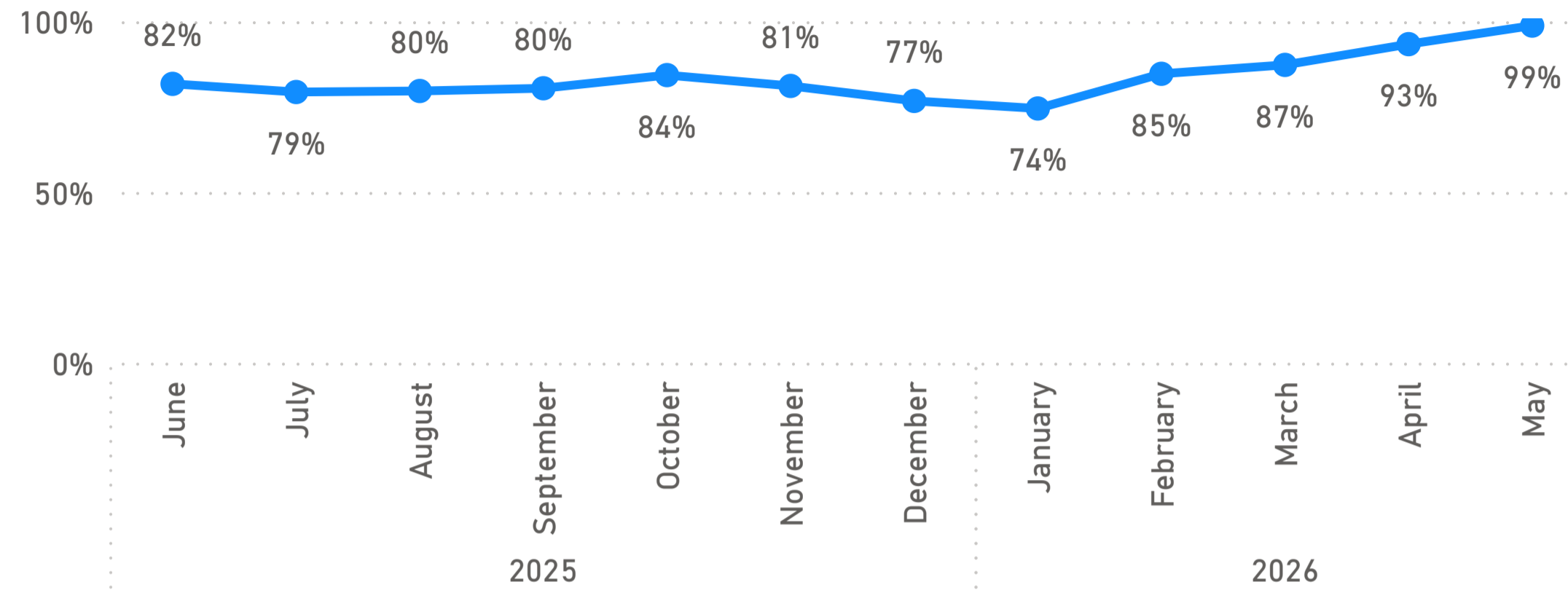
PRA Program Performance Dashboard - June 2025 - May 2026

Closed <= 24 days in the past 12 months

● Closed within 24 days ● Closed outside of 24 da...



% Closed within 24 days



Request Closure Rate (In the past 12 months)

Request Age	Closed	
	Count	%
less than 5 days	4351	41.14%
between 6 and 10 days	2654	25.10%
between 11 and 24 days	1773	16.77%
between 25 days and 60 days	1246	11.78%
between 2 and 6 months	498	4.71%
between 6 months and 1 year	53	0.50%

11637

Total Requests Received

10575

Closed Requests

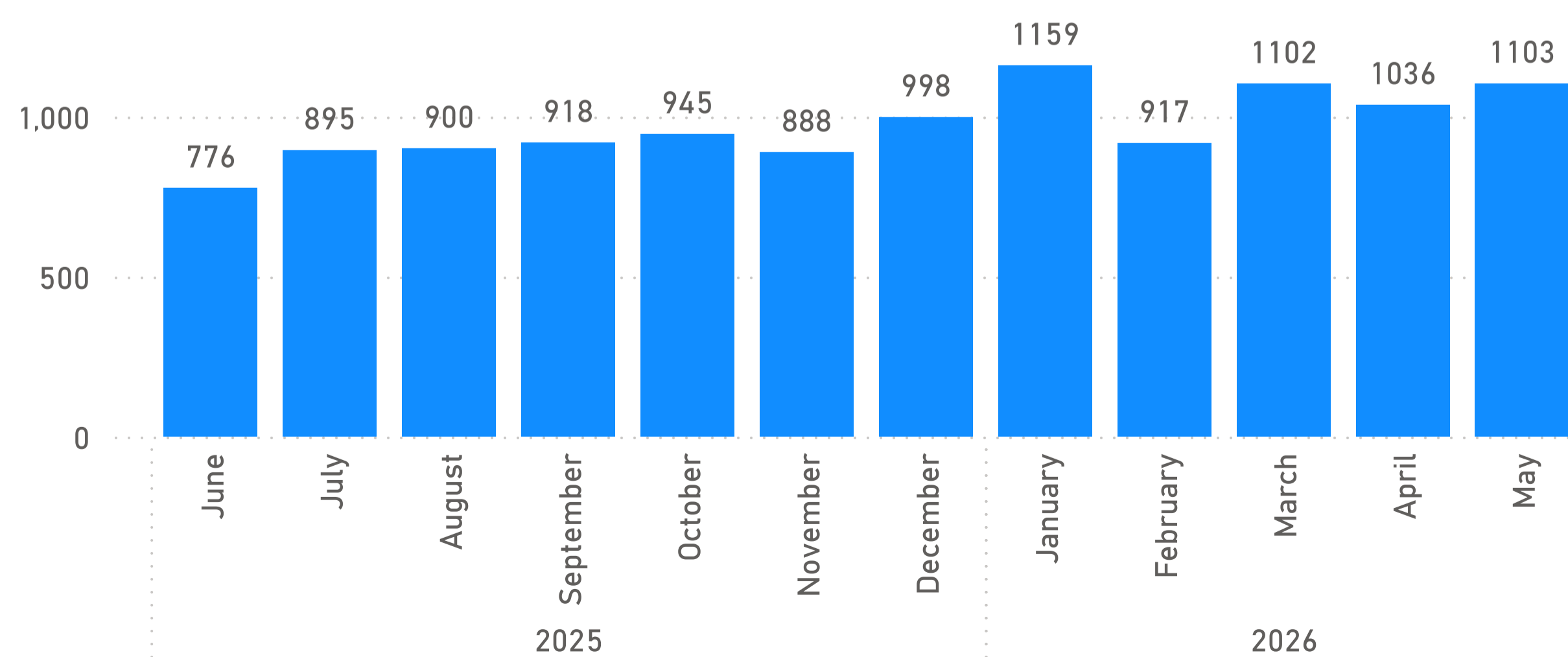
8778

Closed within 24 days

83.01%

% Closed within 24 days

Monthly Request Volume (By month they were received)



Open Requests (By month they were received)

