



CITY OF SAN DIEGO - 7650 MISSION VALLEY RD., SAN DIEGO, CA 92108

PUBLIC NOTICE

Date: July 10, 2026

Subject: DSD Online Payments Will Be Disabled for Legacy Building and Engineering PTS Permits

As part of the Development Services Department's (DSD) conversion of all active Project Tracking System (PTS) "hybrid" Building and Engineering permits to DSD's fully cloud-based, online permitting system, the online payments through [OpenDSD](#) will no longer be accepted starting Monday, July 13, 2026. This is consistent with our [planned system upgrades](#), taken place throughout the summer.

Payments for legacy building and engineering PTS permit can be made in person at our [Mission Valley location](#) (7650 Mission Valley Rd., San Diego, CA. 92108).

After the PTS conversion is complete, online payments will resume through the [Citizen Portal](#) (ACA) on July 24.

Customer Support

Customers that have questions or need additional support should contact the DSD customer service center at 619-446-5000.

#DigitalDSD

The upgrade of PTS "hybrid" Building and Engineering, Construction Changes and Deferred Submittal is among the latest enhancements to the City's permitting process to

help reduce permitting processing times and provide enhanced service to customers. It is an integral part of #DigitalDSD, an initiative to modernize all DSD workplace systems and cost-effectively leverage technology to increase productivity and improve service delivery.

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