



The City of San Diego

M E M O R A N D U M

DATE: July 27, 2026

TO: Recycled Water Customers

FROM: Hudson McLintock, Associate Engineer, Public Utilities Department

SUBJECT: Recycled Water System Status Update – August 2026

The scheduled shutdown of the North City Water Reclamation Plant is complete, and the facility is now back online. This means that recycled water (RW) service has been restored and can resume as regularly scheduled. Note that the system may have intermittent availability through the end of August as the Pure Water project moves towards startup. Therefore, we respectfully request that those with the capability of staggering irrigation or cooling tower fill times, or ability to remain on potable do so. This will allow the system to better manage the diurnal flows associated with RW demand and provide more consistent availability throughout the course of operation.

In an effort to improve transparency with customers, we've recently updated our [recycled water webpage](#), and we have begun posting all notices (that are also sent to all recycled water customers) to the webpage for reference. Our most [recent notice](#) from July 10 has additional details on projected recycled water availability through the rest of the year. We encourage customers to use the contact info listed on those notices for the quickest response.

Upon startup of recycled water service, customers may notice temporary air in their plumbing lines and fluctuations in water pressure. This is a normal occurrence following system disruptions. We recommend that customers check their recycled water irrigation systems and release any trapped air before resuming normal operation. If issues continue for an extended period, please contact our service support for assistance.

Our team is actively working to try to limit any more unplanned outages of the recycled water service as construction wraps up, and we are investigating potential solutions to maintain recycled water supply as much as possible over the next few months. We understand this is an impactful situation, especially this time of year, and this is a top priority for our team right now.

For any questions or concerns that you may have, please contact:

Hudson McLintock, Associate Engineer (619) 527-7680.

Thank you.