



Innovative Interfaces Incorporated ("Clarivate")

789 E. Eisenhower Parkway
Ann Arbor, MI 48108

Order Form:

By signing this Order Form ("Order") you agree to order the Services and /or license the Products subject to the Agreement described below and you certify that you are authorized to enter into this Agreement on behalf of the Client effective as of the date of the last signature below.

Client: City of San Diego		Authorization by: Innovative Interfaces Incorporated	
Authorization by Client:			
Signature:		Signature:	 Tim McGee (Jul 31, 2026 09:33:11 EDT)
	Duly Authorized Signature		
Name:	Claudia Abarca	Name:	Tim McGee
Title:	Director, Purchasing & Contracting	Title:	VP, Sales Operations
	08/05/2026		07/31/2026
Approved as to Form and Legality by San Diego City Attorney's Office:		Date Signed:	
Signature:	 Kenneth So (Aug 10, 2026 08:36:55 PDT)		
	Duly Authorized Signature		
Name:	Kenneth So		
Title:	Senior Lead Deputy City Attorney		
Date Signed:	08/10/2026		

Q-00883032

Products (Annually Recurring):

Name	Description	Start Date	Contract Term (months)
Rapido Consortial Borrowing Sub inc Vega CRI	Bundle - Rapido Consortial Borrowing Sub inc Vega CRI	Upon Implementation	60
Total Price for Year 1: 7,071.50 USD			

Services (One Time):

Name	Description	One Time Fee
Rapido Consortial Borrowing Service (Subs Service)	Rapido Consortial Borrowing Service	0.00
Total Price: 0.00 USD		

- Start Date for new product(s) being purchased will commence following implementation.
- Statement of Work is attached for Services Orders.
- Payment terms are Net 30. If applicable, fees will be co-termed to align your billing to the same term.

Renewal Term:

For annually recurring products it will auto renew for consecutive 12-month terms following the expiration of the overall contract term as set out above ("Initial Term") unless either party provides at least ninety (90) days' notice of nonrenewal before the end of the then current term. Annual subscription fees may be increased each calendar year by up to 5%. Notwithstanding the foregoing or any other terms or provisions, the contract term will not exceed 5 years without prior City Council approval pursuant to City Charter section 99.

Product Terms:

GOVERNING LAW State of California.

GOVERNING TERMS: The products and services set forth herein are governed by the terms found at <https://clarivate.com/terms-of-business> for:

- The Clarivate Terms;
- The Product/Service Terms for Rapido CB attached to this Order; and
- The Rapido Operational Terms attached to this Order

For the avoidance of doubt, the Terms as expressly detailed in this Order Form will take precedence in the event of a conflict with the Governing Terms.

Commencing Go-Live of the Products identified above, Client's current INN-Reach subscription will be terminated by the Parties mutual written agreement with current INN-Reach fees being prorated and a credit applied to Client for any unused period.

Additional Information:

5 Year / 60-month agreement will be billed as follows:

Year 1: \$7,071.50

Year 2: \$14,850.15

Year 3: \$15,592.65

Year 4: \$16,372.28

Year 5: \$17,190.89

1x Implementation fee is waived due to Client status as a development partner.

The pricing offered by Clarivate herein expires 30 days from date of issue and based on the assumption that if accepted by Client, contracts will be executed within this 30-day period.

Taxes: Except to the extent that you are tax-exempt as to the tax in question, Client will pay all sales, use and other taxes imposed by any applicable laws and regulations as a result of the payments under this agreement, including but not limited to: Canadian Goods and Services Tax ("GST"), Canadian Harmonized Sales Tax ("HST"),

Canadian Provincial Sales Tax ("PST") and/or other transaction tax (Collectively "Excise Tax"). When applicable, these tax amounts will be reflected on invoices to Client.

Legal Notice Information

Client Entity: City of San Diego through the San Diego Public Library

Client Legal Address: 330 Park Boulevard San Diego CA United States 92101-6478

Billing Information:

Please review your billing address to ensure its accuracy.

City of San Diego through the San Diego Public Library

330 Park Boulevard San Diego CA United States
92101-6478

Electronic **Invoice** Recipient(s):

If your subscribing institution requires the use of Purchase Orders, please indicate below.

Purchase Order #

Billing Information Notes

Invoices will be emailed to the bill to-contact and renewals will be emailed to the ship-to-contact. If your institution is unable to accept electronic invoices, please check this box:

**Shipping Information:**

Please confirm the shipping address is accurate.

City of San Diego through the **San Diego Public Library**
330 Park Boulevard San Diego CA United States 92101-
6478

Electronic **Renewal** Recipient(s):

Tax Registration Number #

If tax exempt, please include copy of supporting documentation with signed agreement or email a copy to tax.certificates@clarivate.com

Statement of Work

Rapido Consortial Borrowing Implementation Services

Polaris

Overview

Rapido Consortial Borrowing institution(s):

Rapido Consortial Borrowing implementation services covered by this Agreement include:

1. Project management, training, Client assistance
2. Configuration

Implementation duration is expected to be between 4 and 6 months. Specific duration will be jointly established with the Client during initial project planning. If the Client would like to extend the Implementation timeline beyond the agreed upon duration, negotiation regarding the extended schedule and related costs will be conducted.

1. Project management, training, Client assistance
 - 1.1. Clarivate provides project management services (web-based), in accordance with the requirements of the product implementation.
 - 1.2. Clarivate provides guided implementation assistance, including configuration preparation and refinement
 - 1.3. Clarivate provides Rapido "train-the-trainer" training (web-based recorded)
 - 1.4. Client is responsible for appointing a project team and a project coordinator who will serve as the primary contact for the Clarivate project manager. If required, relevant IT resources need to be provided by the Client in accordance with the project plan.
 - 1.5. Client project team is responsible for completing "train-the-trainer" training. Client project team is responsible for training local non-project team staff as needed.
 - 1.6. Clarivate shall provide ongoing implementation assistance via the Clarivate CRM system (Salesforce) during the implementation project
 - 1.7. Clarivate uses a web-based project management tool, as the primary communication platform during the implementation project. The Client project team is expected to use this platform, following guidelines provided by the Clarivate project team.
 - 1.8. Clarivate uses the Microsoft Teams® collaborative meeting platform for all online project-related calls and meetings. Client project team is expected to use this platform following guidelines provided by the Clarivate project team.
2. Configuration
 - 2.1. Includes configuration of and assistance with the setup of the following functional areas:
 - OAI and NCIP on Library ILS, enablement and testing;
 - ILS configuration;
 - Rapido Instance and Pod for physical and digital resources;
 - Rapido lending and borrowing terms;
 - Rapido locations, sets and workflows;
 - Data harvesting;
 - Vega Central Requesting platform;
 - Library holdings publishing to the shared holding index

- 2.2. If necessary, Clarivate team will schedule and assist the Libraries with the INN-Reach exit services required to discontinue participation in the current INN-Reach system.
- 2.3. Clarivate Project Team will provide assistance with product configuration denoted above during the implementation project and after the 'Go Live' milestone until Client's Switch to Support.
- 2.4. Additional configurations can be performed by Client following the Switch to Support date. If the Client would like Clarivate to provide additional services following the Switch to Support, negotiation regarding the timing and related costs will be conducted by Clarivate.

PRODUCT / SERVICE TERMS ADDENDA

In addition to the Terms, your use of the below listed products are subject to these additional terms and conditions:

Rapido Consortial Borrowing with Vega Discover Central Request Interface ("Rapido") - Software-as-a-Service

1. **License.** We will provide you with subscription access via a website to our SaaS Service solution known as "Rapido". Client and, where applicable, its Authorized Users may access and use Rapido (including any client configurations) (i) only for the management of the library and for servicing its patrons (including permitting Authorized Users to search library catalogues), and not on an outsourced basis, as a service bureau, for resale, or similarly on behalf of or for the direct or indirect benefit of third parties, and (ii) only in accordance with the other terms of this Agreement.

Usage of Rapido SaaS Service is limited to the following institutions: Central Library Consortium and is not for the use on behalf of any other entity of any kind. Any use of Rapido by any other entity is strictly prohibited and is considered a material breach of this Agreement. For the sake of clarity, Client's Authorized Users associated with such institution may use Rapido from outside of Client's jurisdiction, but Client shall ensure that it is entitled to transfer Client Data and Personal Information from and to any such Client user location and shall be responsible for compliance with privacy laws applicable to such transfers.

2. **New Releases.** The license granted to you pursuant to this Agreement will include, at no additional cost, a license to use all new scheduled major releases, service pack releases, and hot fixes of the software offered generally by Clarivate to its clients during the term of this Agreement (collectively, "New Releases"). "New Releases" do not include new or additional modules, applications or other software now or hereafter offered by Clarivate, each of which require a separate license and payment of additional license fees. Additional fees may be required for implementation of New Releases.

3. **Aggregated Data.** In addition to the rights set forth in the Terms, we may use your Content and otherwise collect information related to your use of our product to create and use aggregate, non-identifying and anonymized data ("Collected Data"). Client acknowledges and agrees that it will have no rights in any products or services created or sold by Clarivate or its affiliates that use Collected Data.

4. **Authorized Users.** Your library Patrons fall within the definition of Authorized User.

5. **Product Specific Terms.** For purposes of the Rapido service, libraries are grouped together in broad categories known as "Pods", i.e., groups of libraries that agree to share resources with one another. By joining a Pod you represents that you have the capability of providing services, in accordance with the terms of this section, to participating libraries ("**Participants**") in the Pod and agree to provide such services by supplying materials from its collection ("**Inter-Library Materials**") using the Rapido service, in exchange for the ability to access the Rapido service to obtain materials from other institutions in that Pod that have entered into similar arrangements with Clarivate. End users will have access to a modified version of Vega Discover called the Central Request Interface, in order to facilitate search and borrowing resources.

6. **Third Party Library Management System.** In the event that there should occur, within Rapido, a data security incident at a time when Customer's library management system is not provided by Ex Libris or any other Clarivate affiliate and lacks any of the following certifications: ISO 27001, ISO 27017, ISO 27018, ISO 27032, or ISO 27701, Ex Libris shall have, in connection with such incident or claim, no liability to Customer nor to any of its users, unless the Customer can prove definitively that the incident was caused directly and entirely by Ex Libris and/or Rapido.

OPERATIONAL MATERIALS ADDENDA

Software Support, Service Availability and Maintenance

This document outlines our Software support, maintenance and service availability for **Rapido Software-as-a-Service**.

Support

Requesting support. Support includes issue analysis, support case management, prioritization of issues, tracking and investigation of issues and explanation of error messages. You must provide us with the information we need to resolve your problem. This includes relevant contact information, details about the problem, error messages, user IDs, and any other necessary information. If you have problems using our software, your designated administrators can contact us during normal hours. Your administrator will be provided an internal portal to report issues and review their status.

Response. We will use commercially reasonable efforts to meet the service level objectives stated below. Target response times to confirm receipt and begin troubleshoot and diagnosis of the problem are below. Resolution times cannot be guaranteed, although we undertake every effort to resolve your issues as soon as possible.

Priority	Response	Criteria
Severity 1	1 Business hour	A major component of the software is in a non-responsive state and severely affects library productivity or operations. A high impact problem that affects the entire library system. Widespread system availability, production system is down
Severity 2	4 Business hours	Any component failure or loss of functionality not covered in Severity 1 that is hindering operations, such as, but not limited to: excessively slow response time, functionality degradation; error messages; backup problems; or issues affecting the use of the module or the data
Severity 3	2 Business Days	An issue (other than a Severity 1 or 2) which (a) has no direct and material impact on business processes, (b) has an impact only on a segment of users, or (c) does not yet disrupt time-critical business processes.
Severity 4	as promptly as is reasonably practical	Non-performance related incidents, including: general questions, requests for information, documentation questions, enhancement requests. These will be logged but no immediate action will be taken. We will generally monitor the situation but will not be obliged to provide any solution.

Escalation Path. If you do not receive a response within the timeframe designated above, please reach out to your Account Manager.

Hosting Services

Service availability

We endeavor to ensure 99.5% availability of our software and make commercially reasonable efforts to schedule maintenance and system upgrades during the weekends or outside regular business hours (i.e. after regular end of

business Pacific Time and before start of business Eastern Time) with reasonable notice. Availability is calculated by dividing the number of minutes the software was available during the Measured Period by the total sum of the minutes in the Measured Period less any Excluded Downtime.

For the purposes of this calculation, (i) the Measured Period is a calendar year and (ii) the Excluded Downtime includes scheduled downtime for system maintenance and release updates, as well as any service unavailability attributable to your breach, any actions or omissions by you or your users, causes beyond our control, or separate instances of unavailability of less than 5 (five) minutes duration each, provided such instances are not of a persistent nature.

If availability falls below 99.5% in a month for three consecutive months, you will be entitled to a credit equal to the prorated amount of the fees for hosting services for any time during such three-month period in which the software was unavailable (other than Excluded Downtime). This credit will be your exclusive remedy for such unavailability.

Security Controls

We take reasonable and appropriate administrative, technical and physical measures to protect the confidentiality, integrity and availability of your data; however, security and compliance is a shared responsibility between you and Clarivate. Our responsibilities, including those managed by Clarivate hosting partners, are described below. You should take into consideration any special configurations or third-party applications and your responsibilities depending on any applicable laws and regulations.

The table below sets forth the features of our standard cloud-based hosting option. Premium support may be available for an additional cost.

Feature	Standard
24x7 network monitoring	✓•
Dedicated production environment	✓•
99.5% guaranteed infrastructure uptime	✓•
Dedicated public IP address and custom URL	✓•
Operating system installation and management	✓•
Library software installation and upgrades	✓•
Data backups	Daily
Archive data backup retention	30 days

Network Systems Audit Logging. All network logon activity and password changes are logged, monitored, controlled and audited. All intrusion detection and firewall log monitoring is done through services provided by the Hosting Provider. The pertinent log files and configuration files related to customer's hosted solution are retained for seven days and can be made available upon request for audit and problem resolution, as may be required.

Encryption. Encryption for data-in-transit is provided as a part of the Standard Plan.

Network Monitoring. All network systems and servers are monitored 24/7/365. We will monitor its systems for security breaches, violations and suspicious activity. This includes suspicious external activity (including, without limitation, unauthorized probes, scans or intrusion attempts) and suspicious internal activity (including, without limitation, unauthorized system administrator access, unauthorized changes to its system or network, system or network misuse or program information theft or mishandling). Clarivate will notify Client as soon as reasonably possible of any known security breaches or suspicious activities involving Client's production data or environment, including, without limitation, unauthorized access and service attacks, e.g., denial of service attacks.

Physical Security. The physical infrastructure used to support the product (and other professional services purchased by you from Clarivate, as applicable), including the servers, storage, switches, and firewalls, are provided by the hosting provider. The hosting provider limits access to only authorized personnel, and badge and/or biometric scanning controls access. Security cameras placed in the hosting facilities provide video surveillance.

Audit and Security Testing. Hosting providers perform regular security audits and testing. You may not perform own audits of hosting providers.

Security Assessments. Client may perform vendor due diligence reviews of Clarivate's security best practices. Clarivate undergoes annual audits by independent firms and will share its security certifications, and audit reports under Non-Disclosure, as requested by Client.

Information Security Auditing/Compliance. Our hosting providers undergo SOC 1/SOC 2 Type 2/ISO 27001 audits each year by independent third-party audit firms. We also hold the internationally-recognized ISO 27001:2013 standard for its information security management system supporting the hosting solutions. We partner with hosting providers who are designed to satisfy requirements of most security sensitive customers with constant monitoring, high automation, high availability, and highly accredited to global security standards, including: PCI DSS Level 1, ISO 27001, FISMA Moderate, FedRAMP, HIPAA, and SOC 1 (formerly referred to as SAS 70 and/or SSAE 16) and SOC 2. We offer hosting options in datacenters located in the United States, Canada, United Kingdom, Ireland, Australia and the Asia-Pacific region, however, Clarivate reserves the right to increase, decrease and/or relocate its datacenters at anytime.

Your responsibility. Client remains responsible for properly implementing access and use controls and configuring certain features and functionalities of the software that Client may elect to use in the manner that Client deems adequate to maintain appropriate security, protection, deletion, and backup of its data.

Disclaimer

Support services do not include visits to your site, any services for third party equipment or software, problems stemming from a change you made to the software, or consulting services related to client specific configurations or implementation (such as interactions between the software and your hardware, installations at your site, assistance with acceptance testing, client specific templates or reports, etc). We have no obligation to correct any error resulting from a failure by you to implement a third-party software modification or update recommended by us and provided to you at no charge.

We are not responsible for downtime or any other failure to meet the availability requirement if the root cause of the disruption is (i) your breach of the agreement; (ii) your failure to use minimum recommended browser standards for access to and use of the software; or (iii) outside of our control including, but not limited to, failures of hardware or software of upstream service providers or at your location or improper use of the software. Any additional services which you may request and we may agree to perform will be billed on a time and materials basis subject to our current applicable rates.

Changes to Support Policy

This policy may be updated by us from time to time, in our sole discretion, but only to provide enhanced or additional support and not to provide any lesser support. Any updates to the Support Policy must be done with written approval by City and sent in writing to City at least 30 days prior to any implementation of any such updates..

City-Mandated Requirements

Clarivate agrees to comply with City requirements set forth in Attachment A of this Agreement, which shall be incorporated into this Agreement. To the extent that any provisions of this Agreement conflict with the Attachment A, the Attachment A shall control.

ATTACHMENT A-- ADDENDUM TO AGREEMENT WITH CLARIVATE FOR RAPIDO CONSORTIAL BORROWING SERVICES

CITY OF SAN DIEGO REQUIREMENTS

Contractor Certification of Compliance. By signing this Agreement, CLARIVATE certifies that it is aware of, and will comply with, these City-mandated clauses throughout the duration of the Agreement.

- 1. Drug-Free Workplace Certification.** CLARIVATE must comply with City's Drug-Free Workplace requirements set forth in Council Policy 100-17, which is incorporated into the Agreement by this reference.
- 2. Contractor Certification for Americans with Disabilities Act (ADA) and State Access Laws and Regulations:** CLARIVATE must comply with all accessibility requirements under the ADA and under Title 24 of the California Code of Regulations (Title 24). When a conflict exists between the ADA and Title 24, CLARIVATE must comply with the most restrictive requirement (i.e., that which provides the most access). CLARIVATE also must comply with the City's ADA Compliance/City Contractors requirements as set forth in Council Policy 100-04, which is incorporated into this Agreement by reference. CLARIVATE warrants and certifies compliance with all federal and state access laws and regulations and further certifies that any subcontract agreement for this contract contains language which indicates the subcontractor's agreement to abide by the provisions of the City's Council Policy and any applicable access laws and regulations. (Accessibility)
- 3. Non-Discrimination Requirements.**
 - 3.1 Compliance with City's Equal Opportunity Contracting Program (EOCP).** CLARIVATE must comply with City's EOCP Requirements. CLARIVATE must not discriminate against any employee or applicant for employment on any basis prohibited by law, and must provide equal opportunity in all employment practices. Prime contractors must ensure that their subcontractors comply with this program. Nothing in this Section may be interpreted to hold a prime contractor liable for any discriminatory practice of its subcontractors.
 - 3.2 Non-Discrimination Ordinance.** CLARIVATE must not discriminate on the basis of race, gender, gender expression, gender identity, religion, national origin, ethnicity, sexual orientation, age, or disability in the solicitation, selection, hiring or treatment of subcontractors, vendors or suppliers. CLARIVATE must provide equal opportunity for subcontractors to participate in subcontracting opportunities. CLARIVATE understands and agrees that violation of this clause will be considered a material breach of the Agreement and may result in Agreement termination, debarment, or other sanctions. CLARIVATE must ensure that this language is included in contracts with any subcontractors, vendors, and suppliers.

3.3 Compliance Investigations. Upon City's request, CLARIVATE agrees to provide to City, within 60 calendar days, a truthful and complete list of the names of all subcontractors, vendors, and suppliers that CLARIVATE has used in the past five years on any of its contracts that were undertaken within San Diego County, including the total dollar amount paid for each subcontract or supply contract. CLARIVATE further agrees to fully cooperate in any investigation conducted by City pursuant to City's Nondiscrimination in Contracting Ordinance. CLARIVATE understands and agrees that violation of this clause will be considered a material breach of the Agreement and may result in Agreement termination, debarment, and other sanctions.

- 4. Equal Benefits Ordinance Certification.** Unless an exception applies, CLARIVATE must comply with the Equal Benefits Ordinance (EBO) codified in the San Diego Municipal Code (SDMC) sections 22.4301-22.4308. Failure to maintain equal benefits is a material breach of the Agreement.
- 5. Contractor Standards.** CLARIVATE must comply with Contractor Standards provisions codified in the SDMC. CLARIVATE understands and agrees that violation of Contractor Standards will be considered a material breach of the Agreement and may result in Agreement termination, debarment, and other sanctions.
- 6. Business Tax Certificate.** Unless the City Treasurer determines in writing that a contractor is exempt from the payment of business tax, any contractor doing business with the City of San Diego is required to obtain a Business Tax Certificate (BTC) and to provide a copy of its BTC to the City before a contract is executed.
- 7. Equal Pay Ordinance.** Unless an exception applies, CLARIVATE must comply with the Equal Pay Ordinance codified in San Diego Municipal Code sections 22.4801 through 22.4809. CLARIVATE must certify in writing that it will comply with the requirements of the EPO.
 - 7.1. Contractor and Subcontract Requirement.** The Equal Pay Ordinance applies to any subcontractor who performs work on behalf of the CLARIVATE to the same extent as it would apply to the CLARIVATE. If subject to the Equal Pay Ordinance, CLARIVATE must require all of their subcontractors to certify compliance with the Equal Pay Ordinance in its written subcontracts.
- 8. Submittals Required with the Agreement.** CLARIVATE is required to submit all the following forms and information listed:
 - a. Contractor Standards Pledge of Compliance (if not previously provided)
 - b. Taxpayer Identification Form W-9 (if not currently on file)
- 9. Duty to Cooperate with Auditor.** The City Auditor may, in his sole discretion, at no cost to the City, and for purposes of performing his responsibilities under Charter section 39.2, review CLARIVATE's records to confirm contract compliance. CLARIVATE must make reasonable efforts to cooperate with Auditor's requests.

10. Due Process and Safety Ordinance. Section 52.1506 of the San Diego Municipal Code (SDMC) requires certain contractors to follow and implement additional requirements. If applicable here, CLARIVATE shall do the following: (a) comply with California Government Code sections 7285.1 and 7285.2 (Immigrant Worker Protection Act), as it may be amended; (b) comply with Penal Code sections 13778.3, 1524.2(c), and 1546.5, all as they may be amended; (c) keep all information relating to protected personal characteristics or protected personal activity (as those terms are defined in SDMC section 52.1502) received or obtained in performance of this Agreement confidential and not share or transmit any such information to any third party unless required to do so by law, to perform this Agreement; (d) display public-facing signage required by SDMC section 52.1507(b) at public entrances to facilities for all relevant properties in the City of San Diego; (e) include a requirement to comply with SDMC sections 52.1506(a)(1) through (a)(5) in all subcontracts that CLARIVATE enters into related to this Agreement; and (f) provide notice within five business days of CLARIVATE's receipt of any request from federal law enforcement personnel, out-of-state law enforcement personnel, or a private party acting under the color of law enforcement authority for assistance with any law enforcement activity related to a protected personal characteristic or protected personal activity (as all of those terms are defined in SDMC section 52.1502).

20000189-26-D_Contract

Final Audit Report

2026-08-10

Created:	2026-07-30
By:	Damian Singleton (dsingleton@sandiego.gov)
Status:	Signed
Transaction ID:	CBJCHBCAABAAFNBDSLb6rOIkBLGxsDI9f_5vlgck8itR

"20000189-26-D_Contract" History

-  Document created by Damian Singleton (dsingleton@sandiego.gov)
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-  Document emailed to agcontracts@clarivate.com for approval
2026-07-30 - 9:54:32 PM GMT
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-  Signer agcontracts@clarivate.com entered name at signing as Yvonne Matthews
2026-07-31 - 1:21:51 PM GMT- IP address: 136.226.107.10
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Approval Date: 2026-07-31 - 1:21:53 PM GMT - Time Source: server- IP address: 136.226.107.10
-  Document emailed to timothy.mcgee@clarivate.com for signature
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-  Email viewed by timothy.mcgee@clarivate.com
2026-07-31 - 1:32:43 PM GMT- IP address: 104.47.70.126
-  Signer timothy.mcgee@clarivate.com entered name at signing as Tim McGee
2026-07-31 - 1:33:09 PM GMT- IP address: 170.85.71.5
-  Document e-signed by Tim McGee (timothy.mcgee@clarivate.com)
Signature Date: 2026-07-31 - 1:33:11 PM GMT - Time Source: server- IP address: 170.85.71.5 - Signature Appearance Selected: TYPE
-  Document emailed to Claudia Abarca (CAbarca@sandiego.gov) for signature
2026-07-31 - 1:33:13 PM GMT
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Document e-signed by Claudia Abarca (CAbarca@sandiego.gov)

Signature Date: 2026-08-05 - 4:52:40 PM GMT - Time Source: server- IP address: 156.29.7.100 - Signature Appearance Selected: IMAGE



Document emailed to kso@sandiego.gov for signature

2026-08-05 - 4:52:42 PM GMT



Email viewed by kso@sandiego.gov

2026-08-10 - 3:31:16 PM GMT- IP address: 104.47.65.254



Signer kso@sandiego.gov entered name at signing as Kenneth So

2026-08-10 - 3:36:53 PM GMT- IP address: 156.29.5.191



Document e-signed by Kenneth So (kso@sandiego.gov)

Signature Date: 2026-08-10 - 3:36:55 PM GMT - Time Source: server- IP address: 156.29.5.191 - Signature Appearance Selected: TYPE



Agreement completed.

2026-08-10 - 3:36:55 PM GMT



Adobe Acrobat Sign