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September 3, 2026

Nicole Darling, Director
Communications Department
City of San Diego
202 C Street, MS 4A
San Diego, CA 92101

**Subject: Response to Communications Department Letter Regarding Accessible
Typography and Visual Style Guide Update**

Dear Ms. Darling,

On behalf of the Accessibility Advisory Board, thank you for your thoughtful response dated May 12, 2026, regarding the Board's recommendation to adopt the Atkinson Hyperlegible typeface for City communications. We appreciate the time and consideration given by you and your staff in reviewing our recommendation and recognizing the importance of accessible communication for all San Diego residents.

The Board is encouraged by the Communications Department's commitment to strengthening accessibility within the City's communication standards and by your acknowledgment of the accessibility benefits offered by Atkinson Hyperlegible, particularly for individuals with low vision. We also appreciate learning that additional accessibility guidance related to typography, spacing, color contrast, document structure, and assistive technology compatibility will be incorporated into the upcoming update of the City's Visual Style Guide.

We are especially pleased that the Department intends to evaluate Atkinson Hyperlegible as part of the scheduled Visual Style Guide review and that the Board's recommendation will be included in that process.

The Accessibility Advisory Board would welcome the opportunity to assist the Communications Department during the Visual Style Guide update process. As the City's advisory body on accessibility matters, our members bring lived experience, professional expertise, and a strong commitment to ensuring that City communications are accessible, inclusive, and user-friendly for all residents. We believe our participation could provide valuable insight as accessibility considerations are evaluated and incorporated into the revised guidance.

We look forward to collaborating with your team and serving as a resource throughout the review process. By working together, we can continue advancing the City's goals of clarity, usability, and equitable access to information for all members of our community.

Thank you again for your response, your partnership, and your continued dedication to accessibility throughout the City of San Diego.

Sincerely,

Accessibility Advisory Board

City of San Diego

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