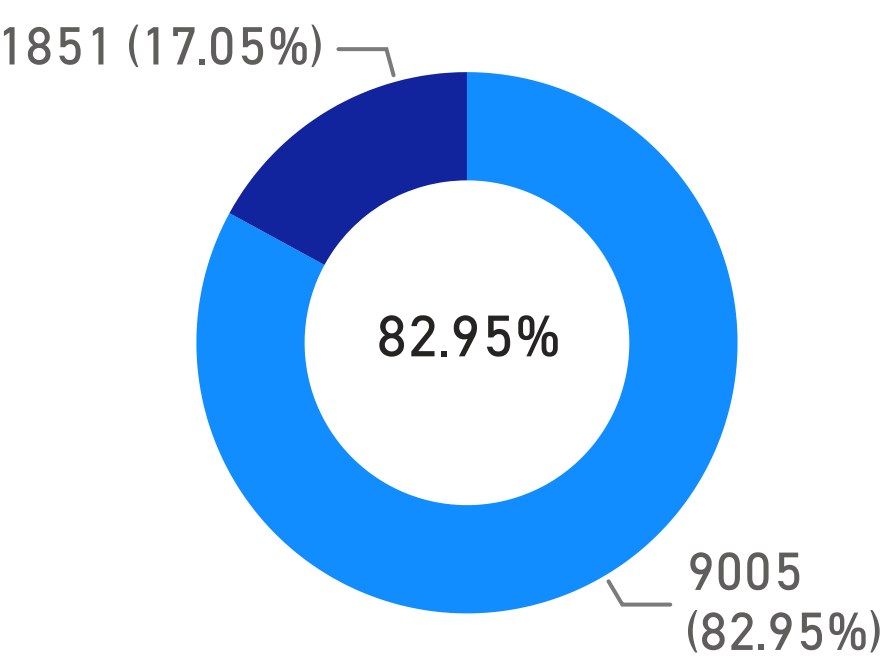




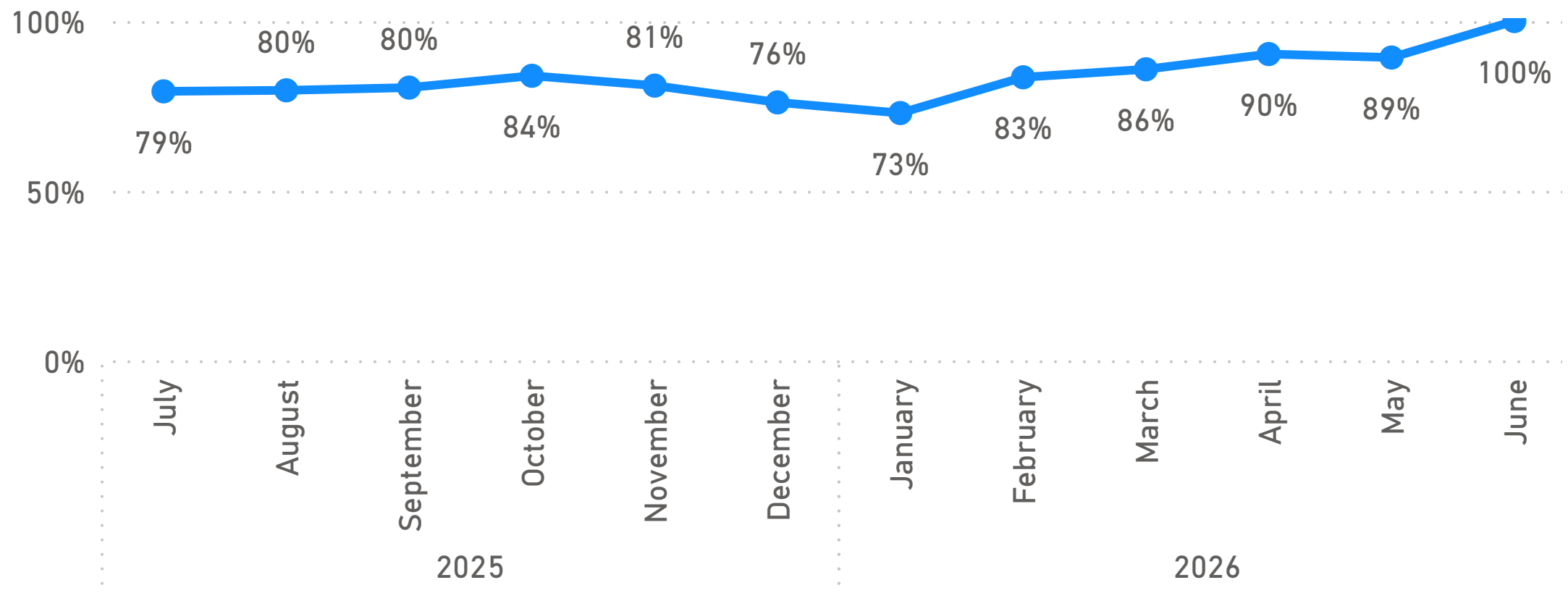
PRA Program Performance Dashboard - July 2025 - June 2026

Closed <= 24 days in the past 12 months

Closed within 24 days Closed outside of 24 da...



% Closed within 24 days



Request Closure Rate (In the past 12 months)

Request Age	Closed	
	Count	%
less than 5 days	4431	40.82%
between 6 and 10 days	2720	25.06%
between 11 and 24 days	1854	17.08%
between 25 days and 60 days	1277	11.76%
between 2 and 6 months	523	4.82%
between 6 months and 1 year	51	0.47%

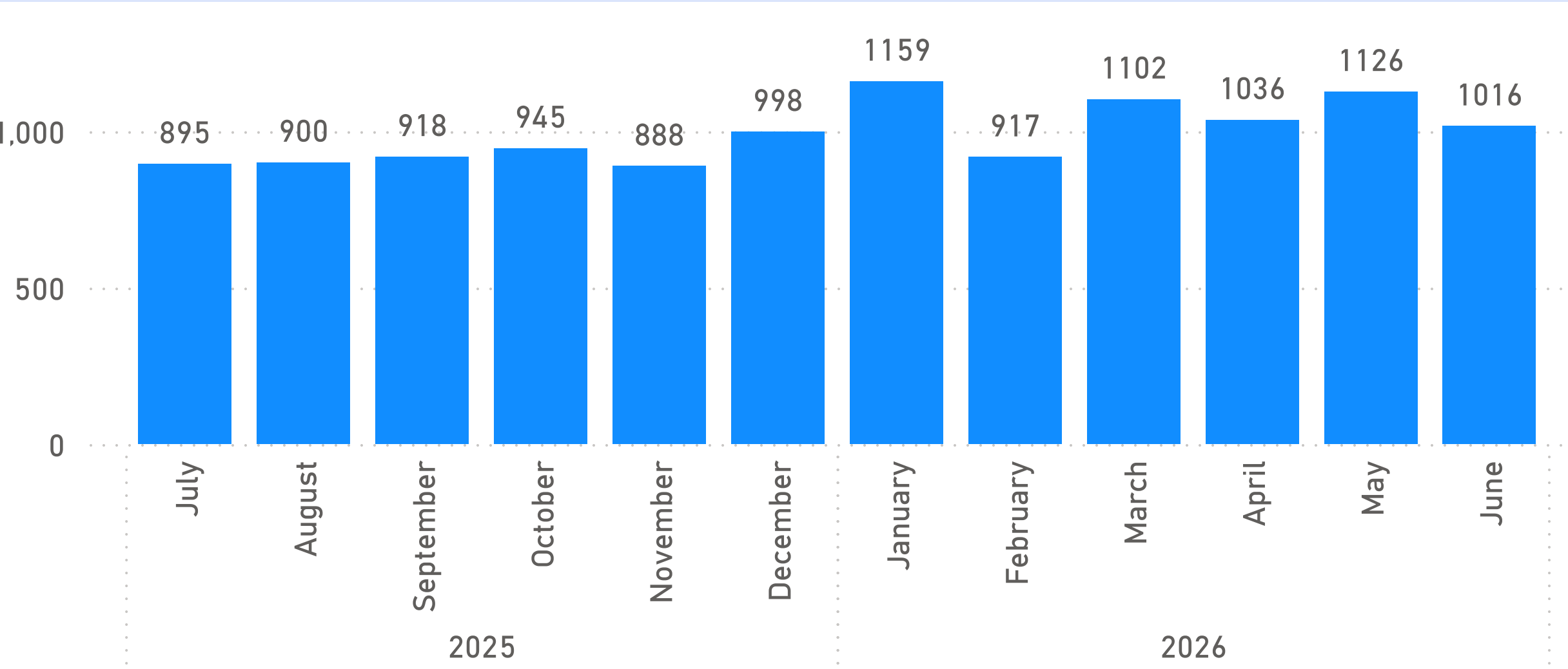
11900
Total Requests Received

10856
Closed Requests

9005
Closed within 24 days

82.95%
% Closed within 24 days

Monthly Request Volume (By month they were received)



Open Requests (By month they were received)

