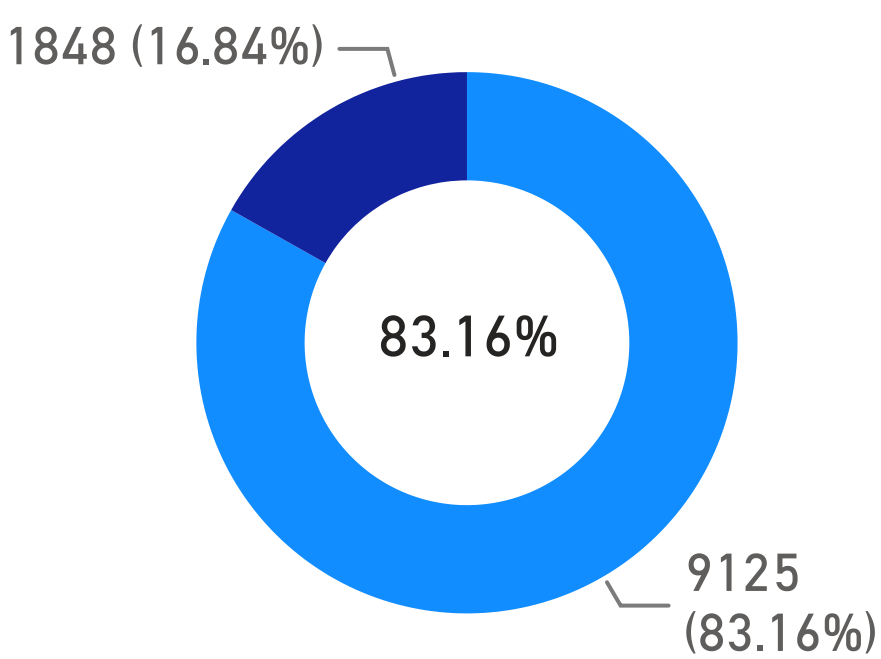




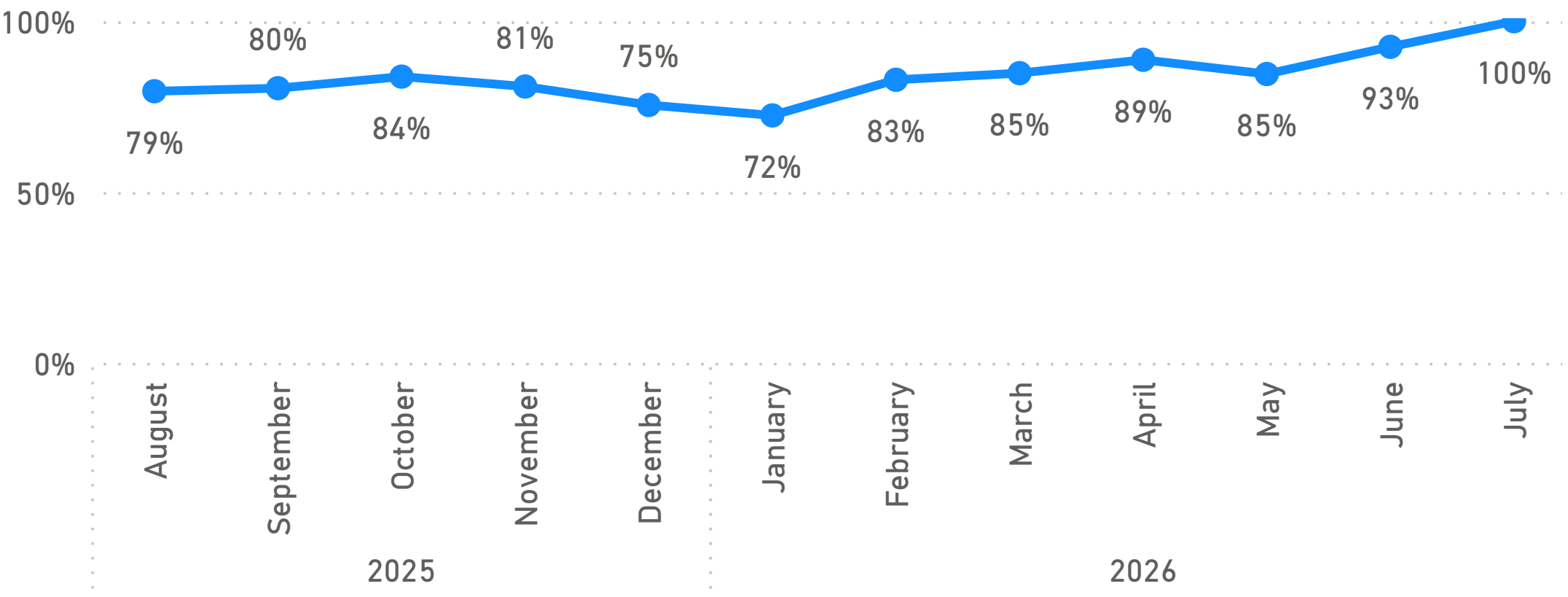
PRA Program Performance Dashboard - August 2025 - July 2026

Closed <= 24 days in the past 12 months

Closed within 24 days Closed outside of 24 da...



% Closed within 24 days



Request Closure Rate (In the past 12 months)

Request Age	Closed	
	Count	%
less than 5 days	4491	40.93%
between 6 and 10 days	2820	25.70%
between 11 and 24 days	1814	16.53%
between 25 days and 60 days	1277	11.64%
between 2 and 6 months	515	4.69%
between 6 months and 1 year	56	0.51%

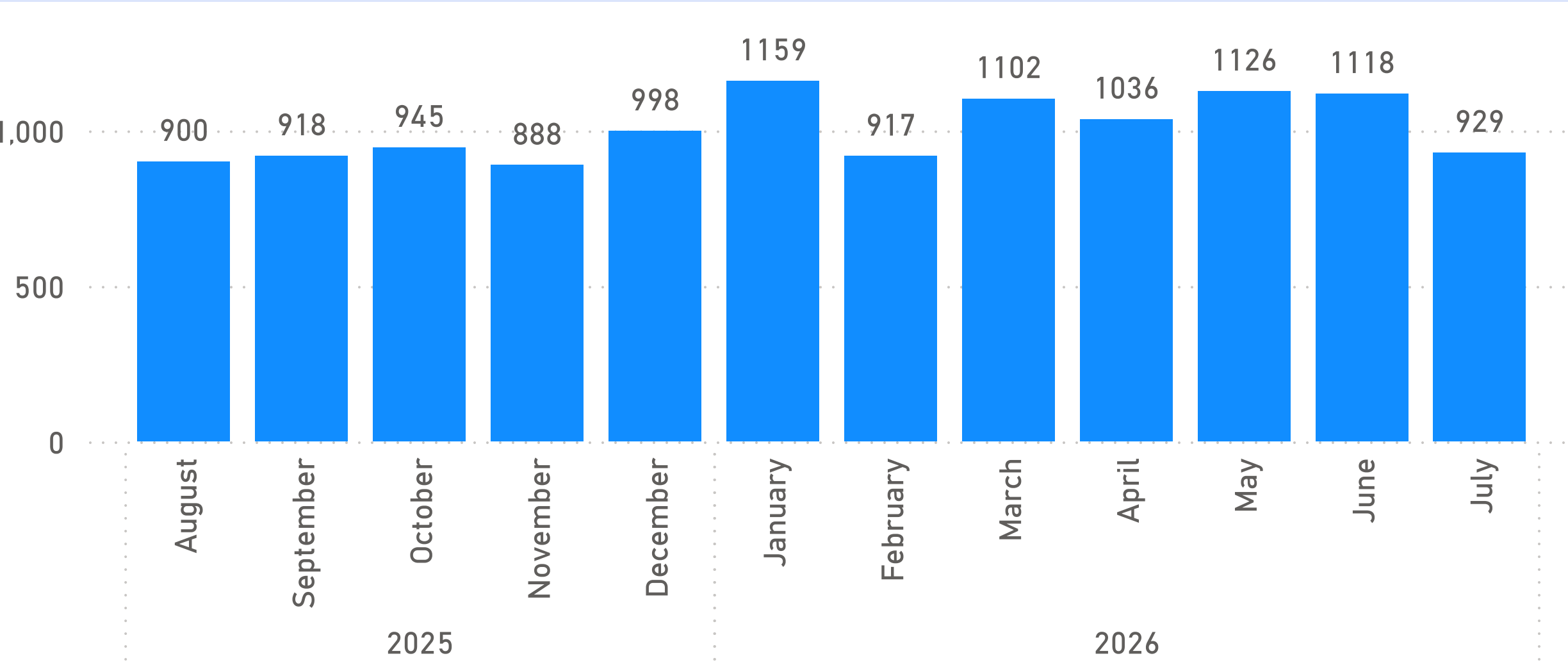
12036
Total Requests Received

10973
Closed Requests

9125
Closed within 24 days

83.16%
% Closed within 24 days

Monthly Request Volume (By month they were received)



Open Requests (By month they were received)

