



The City of San Diego

M E M O R A N D U M

DATE: September 4, 2026

TO: Recycled Water Customers

FROM: Public Utilities Department Recycled Water Program

SUBJECT: Notification of Recycled Water System Status

This notice is to inform you that the recent scheduled shutdown of the North City Water Reclamation Plant is complete, and **the system will be back online on September 5, 2026.**

After the restoration of recycled water service, customers may notice temporary air in their plumbing lines and fluctuations in water pressure. This is a normal occurrence following system disruptions. We recommend that customers check their recycled water irrigation systems and release any trapped air before resuming normal operation. If issues continue for an extended period, please contact our service support for assistance.

In an effort to improve transparency with customers, we've recently updated our [recycled water webpage](#), and now post all notices (that are also sent to all recycled water customers) to the webpage for reference. Additional information on the Recycled Water Program and other important infrastructure projects is available online at www.sandiego.gov/water.

For any questions or concerns that you may have, please contact:

Recycled Water Group (619) 525-8288.