

City Auditor's Quarterly Fraud Hotline Report

OCTOBER 2026

Fiscal Year 2027

Quarter 1

Andy Hanau, City Auditor

Matthew Helm, Assistant City Auditor

Andy Horita, Senior Fraud Investigator

Gina Rouza, Fraud Investigator

CITY OF SAN DIEGO



OFFICE of the CITY AUDITOR

About the Fraud Hotline:

The Office of the City Auditor administers the City's Fraud Hotline program. The primary objective of the Fraud Hotline is to provide a means for a City employee or resident to confidentially report any activity or conduct—related to or involving City personnel, resources, or operations—for which he or she suspects instances of fraud, waste, or abuse.

The City's Fraud, Waste, and Abuse Hotline is operated pursuant to California Government Code §53087.6. The Statute defines fraud, waste, or abuse as "any activity by a local agency or employee that is undertaken in the performance of the employee's official duties, including activities deemed to be outside the scope of his or her employment, that is in violation of any local, state, or federal law or regulation relating to corruption, malfeasance, bribery, theft of government property, fraudulent claims, fraud, coercion, conversion, malicious prosecution, misuse of government property, or willful omission to perform duty, is economically wasteful, or involves gross misconduct."

The statute also requires that investigations conducted pursuant to its authority be confidential except to issue any report of an investigation that has been substantiated, or to release any findings resulting from a completed investigation that are deemed necessary to serve the interests of the public. In any event, the identity of the individual or individuals reporting the improper government activity, and the subject employee or employees, shall be kept confidential.

An independent third-party provider accepts Hotline allegations from City employees and the public at **(866) 809-3500** or online at www.sandiego.gov/fraudhotline. Fraud Hotline reporters can choose to remain anonymous, and all information provided via the Hotline will remain confidential.

City policy strongly encourages employees to report fraud, waste, or abuse, and prohibits employees from interfering with Fraud Hotline reporters through intimidation, threats, coercion, commands, or improper influence (Administrative Regulation 95.60).

The City's independent Ethics Commission may investigate allegations of interference with Fraud Hotline reporters, or retaliation by City officials (San Diego Municipal Code section [27.3573](#)). Retaliation complaints to the Ethics Commission may be filed online at www.sandiego.gov/ethics/complaint.



DATE: October 15, 2026

TO: Honorable Members of the Audit Committee
City of San Diego, California

FROM: Andy Hanau, City Auditor

SUBJECT: City Auditor's Quarterly Fraud Hotline Report – Fiscal Year 2027 Quarter 1

Reports Received in the First Quarter of Fiscal Year 2027

During the first quarter of Fiscal Year 2027 (July – September 2026), we received 122 Fraud Hotline reports. Of these reports, 10 were assigned to be investigated by the Office of the City Auditor and 46 were presented to the Intake and Review Committee to be referred to City departments for investigation and resolution. We also found that 66 reports were not in the purview of the Fraud Hotline and were closed. **Table 1** on the following page summarizes the types of reports received during Fiscal Year 2027.

Table 1:

Reports Received in Fiscal Year 2027

City Auditor Investigations	Qtr 1
Abuse	8
Fraud	1
Theft of Time	1
Subtotal OCA Investigations	10
City Department Investigations	
Abuse	30
Conflict of Interest	1
Fraud	1
Safety and Sanitation	11
Substance Abuse	1
Theft of Goods/Services	1
Waste	1
Subtotal Department Investigations	46
Total Reports Received in Purview of Fraud Hotline	56
Direct Referrals, Non-City Reports or Reports Not in Purview of Fraud Hotline	66
Total Reports Received in FY2027	122

Status of Hotline Reports

122 reports filed with the Fraud, Waste, and Abuse Hotline
between July 1, 2026, and September 30, 2026

66 reports not in purview of OCA Fraud Hotline

56 new reports added to inventory in Q1 of FY2027:

10 reports assigned to be investigated by OCA

46 reports referred to City departments

In addition to the receipt of 56 new reports requiring investigation, 39 City-related reports remained open and unresolved at the end of the previous quarter¹, resulting in an active inventory of 95 reports during the first quarter of Fiscal Year 2027. **Table 2** below, summarizes the Fraud Hotline activity for the first quarter of Fiscal Year 2027.

95 active reports in OCA inventory during Q1 of FY2027

54 reports remain open and unresolved

41 reports closed in Q1 of FY2027:

1 OCA report closed as substantiated

9 OCA reports closed as unsubstantiated or resolved with no further action necessary

7 Department-investigated reports closed as substantiated

6 Department-investigated report closed based on corrective actions taken by City Management

18 Department-investigated reports closed as unsubstantiated or resolved with no further action necessary

¹ Report 634087910138 was previously reported as an OCA investigation, however after an initial review, the investigation was referred to the Department-referred caseload. Reports 347688262573 and 913947514392 were previously reported as Department investigations but were closed as not in purview due to a lack of information or authorization to use the reporter's name.

Table 2:**Status of Fraud Hotline Reports**

Report Status:	City Auditor Investigations	Referred to Dept.	Total City-Related	Not in Hotline's Purview	Total
Unresolved on 7/1/26	17	22	39	2	41
Received in 1 st Quarter	10	46	56	66	122
Subtotal – Active Inventory	27	68	95	68	163
Reports Closed	-10	-31	-41	-68	-109
Substantiated	-1	-7	-8	-0	-8
Corrective Action	-0	-6	-6	-0	-6
Unsubstantiated/Other	-9	-18	-27	-68	-95
Unresolved on 9/30/26	17	37	54	0	54

City Auditor Investigations Summary

Table 3 summarizes the status of the 27 active City Auditor Fraud Hotline investigations during the first quarter of Fiscal Year 2027, including the incident type, report number, date the report was received, a general description of the report, case status, and the final resolution date.

Table 3:

Status of City Auditor Hotline Investigations

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
1	Abuse	391757789939	Received	7/19/24	Substantiated	8/26/26
	An allegation of abuse of discretion regarding the Barnes Tennis Center was investigated and determined to be substantiated. A public report was issued and is available on our website . We made three recommendations to address the numerous violations by the lessee, improve oversight, and to ensure that the City receives adequate compensation for the property in the future lease terms. Management agreed to implement all three recommendations.					
2	Abuse	451556765091	Received	5/12/25	Unsubstantiated	9/30/26
	An allegation of abuse of discretion related to a City regulatory program was investigated and determined to be unsubstantiated.					
3	Waste	717733622002	Received	10/19/25	Unsubstantiated	9/24/26
	An allegation of waste regarding high prices the City is paying for contracted goods was investigated and determined to be unsubstantiated.					
4	Abuse	491381130689	Received	12/31/25	Unsubstantiated	8/27/26
	An allegation of abuse of discretion related to employee meals provided during meetings at a City department was investigated and determined to be unsubstantiated. The meals in question were rare, and were part of an authorized Citywide employee rewards and recognition program.					
5	Abuse	214696919985	Received	4/25/26	Unsubstantiated	8/27/26
	An allegation of abuse of discretion and mismanagement of a permit program was investigated and determined to be unsubstantiated.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
6	Abuse	161497129998	Received	5/22/26	Unsubstantiated	8/27/26
	An allegation of abuse of discretion related to Public Records Act responses was investigated and determined to be unsubstantiated.					
7	Abuse	107286545575	Received	6/2/26	Unsubstantiated	8/27/26
	An allegation of abuse of discretion regarding a department's purchasing procedures was investigated and determined to be unsubstantiated.					
8	Abuse	858204085703	Received	10/25/25	No Further Action Necessary	8/27/26
	An allegation of abuse of discretion regarding hiring practices by two subcontracted City vendors was investigated and closed with no further action necessary because the City does not manage, oversee, or direct the hiring or reassignment of the subcontracted personnel.					
9	Abuse	663155707416	Received	4/13/26	No Further Action Necessary	7/23/26
	An allegation of waste and abuse of discretion by a non-City agency was reviewed and closed with no further action necessary because the agency does not receive City funds and is independently audited.					
10	Abuse	273949729784	Received	6/24/26	No Further Action Necessary	7/17/26
	An allegation of abuse of discretion in promotions by a City employee was reviewed and determined to have been already reported to management. Per OCA Fraud Hotline procedures, the report was closed with no further action necessary.					
11	Abuse	990380336765	Received	7/31/24	Open/Unresolved	
	Allegation of abuse of discretion regarding financial internal controls at a City department.					
12	Abuse	628467479299	Received	1/28/25	Open/Unresolved	
	Allegation of abuse of discretion related to a City lease.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
13	Abuse	778412092767	Received	9/2/25	Open/Unresolved	
	Allegation of abuse of discretion at a City department was previously reported as Fraud Hotline report 635737932207 and reopened after auditors determined that the issue was outside the scope of the audit.					
14	Abuse	507311097543	Received	4/16/26	Open/Unresolved	
	Allegation of abuse of discretion regarding the improper award of emergency contracts.					
15	Abuse	615787996571	Received	6/3/26	Open/Unresolved	
	Allegation of abuse of discretion regarding overtime assignments.					
16	Abuse	929884908456	Received	6/4/26	Open/Unresolved	
	Allegation of abuse of discretion regarding building code requirements.					
17	Fraud	494881192052	Received	6/17/26	Open/Unresolved	
	Allegation of a vendor overcharging a City department.					
18	Theft of Time	824139024067	Received	7/22/26	Open/Unresolved	
	Allegation of theft of time and personal use of City vehicles.					
19	Abuse	560719037296	Received	7/31/26	Open/Unresolved	
	Allegation that a City official abused their discretion.					
20	Abuse	324864834871	Received	8/4/26	Open/Unresolved	
	Allegation of mismanagement of grant funds by a City employee.					
21	Fraud	269999417883	Received	8/5/26	Open/Unresolved	
	Allegation of fraud by a City contractor.					
22	Abuse	617349986447	Received	8/14/26	Open/Unresolved	
	Allegation that City staff have abused their discretion by failing to issue a permit as required.					
23	Abuse	780758142649	Received	9/23/26	Open/Unresolved	
	An allegation regarding leave abuse by a City employee.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
24	Abuse	158288414953	Received	9/24/26	Open/Unresolved	
	Allegation of abuse of discretion regarding a City contract.					
25	Abuse	334291648024	Received	9/28/26	Open/Unresolved	
	Allegation of abuse of discretion and mismanagement related to incorrect solid waste charges.					
26	Abuse	137082684027	Received	9/29/26	Open/Unresolved	
	Allegation of abuse of discretion by a City vendor.					
27	Abuse	385101043074	Received	9/29/26	Open/Unresolved	
	Allegation of abuse of discretion and waste in a City department lacked details.					

City Department Investigations Summary

The City Auditor, through the Intake and Review Committee, reviews the final resolution of reports investigated by the departments to ensure that the department has taken the proper actions to resolve the report. A report whose allegations cannot be substantiated can still result in the department taking corrective, proactive, or preventative measures to reinforce a policy or procedure, improve internal controls, or to improve City operations.

Table 4 below summarizes the status of the 68 active Fraud Hotline investigations conducted by the departments during the first quarter of Fiscal Year 2027, including the incident type, a general description of the report, and the case status.

Table 4:

Status of Department-Investigated Fraud Hotline Reports

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
1	Safety and Sanitation	246546803096	Received	3/11/26	Substantiated	7/1/26
	An allegation of unsafe driving by a City employee was investigated and determined to be substantiated. The department took appropriate corrective action with respect to the identified employee.					
2	Safety and Sanitation	666828761131	Received	3/12/26	Substantiated	7/1/26
	An allegation of unsafe driving by a City employee was investigated and determined to be substantiated. The department took appropriate corrective action with respect to the identified employee.					
3	Theft of Goods/Services	556238960832	Received	5/18/26	Substantiated	9/24/26
	An allegation of theft of City supplies by a City employee was investigated and determined to be substantiated. The department took appropriate corrective action with respect to the identified employee.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
4	Safety and Sanitation	105193678091	Received	7/16/26	Substantiated	9/24/26
	An allegation of unsafe driving by a City employee was investigated and determined to be substantiated. The department took appropriate corrective action with respect to the identified employee.					
5	Safety and Sanitation	618134531963	Received	7/31/26	Substantiated	9/24/26
	An allegation of a City vehicle driving 104 mph on the freeway from an employee's home to their work location was investigated and determined to be substantiated. The department took appropriate corrective action with respect to the identified employee.					
6	Conflict of Interest	440607401545	Received	8/12/26	Substantiated	9/10/26
	An allegation regarding a City employee with an undisclosed business interest outside of the City was investigated and determined to be substantiated. The department took appropriate corrective action with respect to the identified employee to ensure that the outside employment was properly disclosed.					
7	Abuse	943122324170	Received	8/26/26	Substantiated	9/10/26
	An allegation regarding a City employee conducting political activity on City time was investigated and determined to be substantiated. Employees were advised that campaigning activity on City time is prohibited.					
8	Safety and Sanitation	583247149557	Received	2/19/26	Corrective Action	7/1/26
	An allegation of unsafe driving by a City employee was investigated but could not be substantiated. However, the department took corrective action to issue a reminder about safe driving.					
9	Abuse	957859143489	Received	4/6/26	Corrective Action	8/17/26
	An allegation regarding abuse of discretion regarding two City employees in a paid non-working status was investigated and determined to be unsubstantiated. However, the department took corrective action to correct an administrative error by a non-City employee.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
10	Theft of Time	639046978979	Received	6/30/26	Corrective Action	7/29/26
	An allegation of theft of time by a City employee was investigated and found to be unsubstantiated, however corrective action was taken to provide additional training on timekeeping policies.					
11	Safety and Sanitation	453606724914	Received	7/7/26	Corrective Action	9/24/26
	An allegation of poorly maintained bathrooms in a City park was investigated and determined to be unsubstantiated. However, the department took corrective action to prioritize cleaning services at this location.					
12	Abuse	335474036131	Received	8/20/26	Corrective Action	9/25/26
	An allegation regarding favoritism in a City department was investigated and resulted in corrective action to ensure that a family member will not be involved in approving any future time entries. Other aspects of the allegation were determined to be unsubstantiated.					
13	Abuse	951147962696	Received	9/3/26	Corrective Action	9/24/26
	An allegation of a City employee visiting a secure facility without presenting proper identification was investigated and resulted in corrective action to ensure that identification requirements were understood. In addition, a policy reminder for relevant City departments is being drafted.					
14	Substance Abuse	257826735427	Received	3/18/26	Unsubstantiated	7/1/26
	An allegation regarding a City employee purchasing illegal drugs while working was investigated and determined to be unsubstantiated.					
15	Abuse	778913889797	Received	4/20/26	Unsubstantiated	8/17/26
	An allegation of industrial leave abuse by a City employee was investigated and determined to be unsubstantiated.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
16	Abuse	784543243048	Received	4/22/26	Unsubstantiated	7/1/26
	An allegation of abuse of discretion related to Transient Occupancy Tax collections was investigated and determined to be unsubstantiated.					
17	Abuse	222036649639	Received	5/25/26	Unsubstantiated	8/17/26
	An allegation of Industrial Leave abuse by a City employee was investigated and determined to be unsubstantiated.					
18	Fraud	714240013505	Received	6/1/26	Unsubstantiated	7/1/26
	An allegation of wage fraud by a City contractor was investigated and determined to be unsubstantiated.					
19	Theft of Goods/Services	614824284664	Received	6/5/26	Unsubstantiated	7/29/26
	An allegation of theft of water from a fire hydrant was investigated and determined to be unsubstantiated.					
20	Abuse	361040761156	Received	6/14/26	Unsubstantiated	7/1/26
	An allegation of abuse of discretion by City employees was investigated and determined to be unsubstantiated.					
21	Abuse	127312554120	Received	6/14/26	Unsubstantiated	7/29/26
	An allegation of abuse of discretion regarding personal use of a City vehicle was investigated and determined to be unsubstantiated.					
22	Abuse	383687321259	Received	6/28/26	Unsubstantiated	8/17/26
	An allegation regarding abuse of discretion related to unnecessary overtime assignments and wasteful purchases was investigated and determined to be unsubstantiated.					
23	Abuse	705601752159	Received	7/28/26	Unsubstantiated	8/17/26
	An allegation of City employees visiting secure facilities without proper identification was investigated and determined to be unsubstantiated regarding an abuse of discretion. However, staff were reminded about the limitations in the use of City identification cards.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
24	Abuse	298472834979	Received	7/28/26	Unsubstantiated	9/24/26
	An allegation regarding abuse of discretion related to the maintenance of a memorial on City property was investigated and determined to be unsubstantiated.					
25	Abuse	364319328867	Received	7/29/26	Unsubstantiated	8/26/26
	An allegation of abuse of time by a City employee was investigated and determined to be unsubstantiated.					
26	Waste	250532615279	Received	7/31/26	Unsubstantiated	9/10/26
	An allegation of waste regarding inefficient and inoperable electric vehicle charging stations for City vehicles was investigated and determined to be unsubstantiated.					
27	Abuse	368658316731	Received	8/13/26	Unsubstantiated	9/24/26
	An allegation of abuse of discretion in issuing a parking ticket was investigated and determined to be unsubstantiated.					
28	Abuse	427751183911	Received	8/18/26	Unsubstantiated	9/10/26
	An allegation regarding a City employee sleeping in their vehicle at their worksite was investigated and determined to be unsubstantiated.					
29	Substance Abuse	750377786491	Received	7/30/26	No Further Action Necessary	7/30/26
	An allegation of substance abuse at a shelter was referred to Homelessness Strategies and Solutions for review and possible investigation.					
30	Abuse	629473965592	Received	7/30/26	No Further Action Necessary	8/13/26
	An allegation regarding abuse of discretion and mishandling of a Get-it-Done report was investigated and determined to have been already investigated by the responsible City department. Per OCA Fraud Hotline procedures, the report was closed with no further action necessary.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
31	Abuse	726962062233	Received	9/3/26	No Further Action Necessary	9/10/26
	An allegation of wage abuse at a non-City event was not in the purview of the Fraud Hotline to investigate. The allegation was referred to the appropriate agency for review and possible investigation.					
32	Abuse	591895282612	Received	7/7/25	Open/Unresolved	
	Allegation of workers' compensation abuse without corrective action by management.					
33	Abuse	948428553090	Received	8/14/25	Open/Unresolved	
	Allegation of industrial leave abuse.					
34	Abuse	634087910138	Received	4/23/26	Open/Unresolved	
	Allegation of abuse of discretion by a City permit holder.					
35	Abuse	165273618771	Received	5/1/26	Open/Unresolved	
	Allegation of abuse of discretion and mismanagement in a City department.					
36	Abuse	588696679489	Received	5/7/26	Open/Unresolved	
	Allegation of abuse of discretion by management in a City department.					
37	Abuse	418771817938	Received	6/12/26	Open/Unresolved	
	Allegation of abuse of discretion by City employees.					
38	Abuse	877980740075	Received	6/27/26	Open/Unresolved	
	Allegation of abuse of time and misuse of City vehicles.					
39	Safety and Sanitation	301339752138	Received	7/6/26	Open/Unresolved	
	Allegation of overflowing trash cans on City property.					
40	Safety and Sanitation	651068454737	Received	7/21/26	Open/Unresolved	
	An allegation of unsafe driving by a City employee was referred immediately.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
41	Abuse	760135217854	Received	7/22/26	Open/Unresolved	
	Allegation of workers' compensation abuse by a City employee.					
42	Safety and Sanitation	318671700364	Received	7/23/26	Open/Unresolved	
	An allegation of unsafe driving by a City employee was referred immediately.					
43	Theft of Goods/Services	660871140139	Received	7/28/26	Open/Unresolved	
	Allegation of theft of scrap property by a City employee.					
44	Abuse	800129037698	Received	7/30/26	Open/Unresolved	
	Allegation of industrial leave abuse by a City employee.					
45	Safety and Sanitation	185501688513	Received	7/31/26	Open/Unresolved	
	An allegation of several vehicles in the same department driving over 90 mph was referred immediately.					
46	Abuse	128144371267	Received	8/3/26	Open/Unresolved	
	Allegation of abusive behavior by a City employee.					
47	Abuse	215825320069	Received	8/14/26	Open/Unresolved	
	Allegation of a City worker sleeping in a City vehicle.					
48	Abuse	392692643045	Received	8/26/26	Open/Unresolved	
	Allegation of a City employee trespassing and taking fruit from a resident's tree.					
49	Abuse	127907908298	Received	8/27/26	Open/Unresolved	
	Allegation regarding unauthorized solid waste haulers operating throughout the City.					
50	Abuse	195435377836	Received	9/3/26	Open/Unresolved	
	Allegation regarding abuse of discretion regarding retention of customer overpayments in a City department.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
51	Safety and Sanitation	992452382967	Received	9/9/26	Open/Unresolved	
	An allegation of unsafe driving by a City employee was referred immediately.					
52	Safety and Sanitation	718126890400	Received	9/11/26	Open/Unresolved	
	An allegation of unsafe driving by a City employee was referred immediately.					
53	Abuse	188777527962	Received	9/13/26	Open/Unresolved	
	Allegation of abuse of discretion related to Get It Done report processing.					
54	Fraud	981222924864	Received	9/14/26	Open/Unresolved	
	An allegation of a City employee falsifying payroll records lacked details. Additional questions were posted. If no additional information is provided within 30 days, the report will be closed per OCA Fraud Hotline procedures.					
55	Abuse	286317643501	Received	9/14/26	Open/Unresolved	
	Allegation of unauthorized outside employment and personal use of a City vehicle.					
56	Abuse	228869522436	Received	9/15/26	Open/Unresolved	
	Allegation regarding abuse of discretion and personal use of City equipment.					
57	Abuse	568868678476	Received	9/15/26	Open/Unresolved	
	An allegation regarding a vehicle accident involving a City employee was referred immediately.					
58	Abuse	878591600718	Received	9/16/26	Open/Unresolved	
	Allegation of abuse of discretion regarding a parking citation. Permission to disclose the Fraud Hotline reporter's name was requested but not received. Per OCA Fraud Hotline procedures, the report will remain open for 30 days.					
59	Safety and Sanitation	468292371538	Received	9/16/26	Open/Unresolved	
	An allegation of reckless driving in a City vehicle lacked details. Additional questions were posted and the information was referred to other government agencies for review and possible investigation.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
60	Abuse	420704233757	Received	9/17/26	Open/Unresolved	
	Allegation regarding changes to the airport noise complaint processing system.					
61	Abuse	717186897256	Received	9/20/26	Open/Unresolved	
	Allegation regarding abuse of discretion regarding records handling in a City department.					
62	Abuse	101658915042	Received	9/20/26	Open/Unresolved	
	Allegation regarding a business operating without a required City permit.					
63	Abuse	772511842183	Received	9/21/26	Open/Unresolved	
	Allegation of a City vendor not performing on a contract.					
64	Abuse	395567993766	Received	9/24/26	Open/Unresolved	
	Allegation of abuse of time by a City employee.					
65	Abuse	838083832594	Received	9/25/26	Open/Unresolved	
	Allegation of underpayment of wages at a City department.					
66	Safety and Sanitation	150239366479	Received	9/25/26	Open/Unresolved	
	An allegation of unsafe driving in a City vehicle was referred immediately for investigation.					
67	Abuse	755619168920	Received	9/25/26	Open/Unresolved	
	An allegation of abuse of discretion in issuing a parking ticket lacked details. Additional information was requested. If no response is received within 30 days, the report will be closed per OCA Fraud Hotline procedures.					
68	Abuse	202933653298	Received	9/29/26	Open/Unresolved	
	Allegation of abuse of time by City employees.					

Table 5, below, summarizes the results of the 68 Fraud Hotline reports that were received during the first quarter of Fiscal Year 2027, or previously, but were determined to be not within the purview of the Fraud Hotline and were closed.

Status of Not in Purview Fraud Hotline Reports

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
1	Waste	347688262573	Received	6/5/26	No Further Action Necessary	7/6/26
	An allegation of waste of taxpayer funds lacked details. Additional questions were posted for the Fraud Hotline reporter. No responses were received to posted questions within 30 days. Per OCA Fraud Hotline procedures, the report was closed.					
2	Abuse	913947514392	Received	6/16/26	No Further Action Necessary	7/17/26
	An allegation regarding abuse of discretion related to a duplicate parking citation payment could not be referred for investigation without first obtaining the permission of the Fraud Hotline reporter. No response was received within 30 days to our request for permission. The report was closed per OCA Fraud Hotline procedures.					
3	Miscellaneous	392583465102	Received	7/9/26	No Further Action Necessary	7/9/26
	A partial report was abandoned.					
4	Miscellaneous	949452437691	Received	7/12/26	No Further Action Necessary	7/13/26
	An allegation regarding a payment dispute with a non-City organization was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the report was closed.					
5	Theft of Time	746365941666	Received	7/15/26	No Further Action Necessary	7/17/26
	An allegation regarding theft of time by a former employee was closed with no further action necessary.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
6	Miscellaneous	779999226135	Received	7/15/26	No Further Action Necessary	7/16/26
	An allegation of identity theft was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the report was closed.					
7	Safety and Sanitation	952836353648	Received	7/20/26	No Further Action Necessary	7/20/26
	An allegation regarding a non-City agency was reviewed and closed with no further action necessary. The issue was previously reported to the appropriate agency.					
8	Miscellaneous	594780935432	Received	7/22/26	No Further Action Necessary	7/23/26
	An allegation regarding taking recyclables from a City trash bin was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the report was closed.					
9	Miscellaneous	688768429412	Received	7/23/26	No Further Action Necessary	7/23/26
	An allegation of a non-City issue was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the report was closed.					
10	Waste	695042788441	Received	7/23/26	No Further Action Necessary	7/27/26
	An allegation of waste regarding ADA sidewalk enhancements was reviewed and closed with no further action necessary.					
11	Fraud	701466028765	Received	7/25/26	No Further Action Necessary	7/27/26
	An allegation of a non-City fraud was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the report was closed.					
12	Fraud	978237199461	Received	7/25/26	No Further Action Necessary	7/27/26
	Duplicate of 701466028765					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
	Allegation/Outcome					
13	Miscellaneous	459660486882	Received	7/26/26	No Further Action Necessary	7/27/26
	An allegation regarding a non-City issue was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the report was closed.					
14	Safety and Sanitation	849687829265	Received	7/27/26	No Further Action Necessary	9/9/26
	An allegation of a City truck parked in a fire lane lacked details. Additional questions were posted for the Fraud Hotline reporter. No responses were received to posted questions within 30 days. Per OCA Fraud Hotline procedures, the report was closed.					
15	Abuse	996193788818	Received	7/27/26	No Further Action Necessary	7/29/26
	Allegation regarding new trash bins.					
16	Miscellaneous	349233614052	Received	7/27/26	No Further Action Necessary	7/27/26
	A partial report was abandoned.					
17	Abuse	485475359864	Received	7/28/26	No Further Action Necessary	7/28/26
	Duplicate of 760135217854					
18	Abuse	578904748391	Received	7/29/26	No Further Action Necessary	9/9/26
	An allegation of abusive behavior by a City employee lacked details. Additional questions were posted for the Fraud Hotline reporter. No responses were received to posted questions within 30 days. Per OCA Fraud Hotline procedures, the report was closed.					
19	Safety and Sanitation	140111137858	Received	7/29/26	No Further Action Necessary	9/9/26
	An allegation of unsafe driving and substance abuse by a City employee lacked details. Additional questions were posted for the Fraud Hotline reporter. No responses were received to posted questions within 30 days. Per OCA Fraud Hotline procedures, the report was closed.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
	Allegation/Outcome					
20	Abuse	454056057495	Received	7/30/26	No Further Action Necessary	8/3/26
	An allegation of harassment by non-City personnel was not in the purview of the Fraud Hotline to investigate. The reporter was informed of the appropriate agency to investigate and the report was closed.					
21	Miscellaneous	903428281311	Received	7/31/26	No Further Action Necessary	7/31/26
	A partial report was abandoned.					
22	Miscellaneous	336572580020	Received	8/7/26	No Further Action Necessary	8/10/26
	An allegation of illegal activity in an apartment complex was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the report was closed.					
23	Miscellaneous	895330501565	Received	8/11/26	No Further Action Necessary	8/11/26
	An allegation of an unlicensed business in another city was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the report was closed.					
24	Miscellaneous	188421776268	Received	8/11/26	No Further Action Necessary	8/11/26
	An allegation regarding a landlord repair issue was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the report was closed.					
25	Miscellaneous	441413099495	Received	8/11/26	No Further Action Necessary	8/11/26
	A partial report was abandoned.					
26	Miscellaneous	973354545463	Received	8/12/26	No Further Action Necessary	8/12/26
	A partial report was abandoned.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
27	Miscellaneous	803248810685	Received	8/12/26	No Further Action Necessary	8/13/26
	An allegation of a non-City issue was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified and the report was closed.					
28	Miscellaneous	568448424956	Received	8/12/26	No Further Action Necessary	8/13/26
	Duplicate of 803248810685					
29	Abuse	950106548979	Received	8/13/26	No Further Action Necessary	8/13/26
	An allegation regarding affordable housing violations was referred to the San Diego Housing Commission for review and possible investigation.					
30	Abuse	800314650589	Received	8/14/26	No Further Action Necessary	8/17/26
	Duplicate of 165273618771					
31	Abuse	853381054909	Received	8/15/26	No Further Action Necessary	8/17/26
	An allegation regarding a City department abandoning road work signs after work was completed was referred to the department for review and possible investigation. Per OCA Fraud Hotline procedures, the report was closed with no further action necessary.					
32	Miscellaneous	960096522906	Received	8/16/26	No Further Action Necessary	8/17/26
	A request to remove abandoned property was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was referred to the Get It Done portal and the report was closed.					
33	Miscellaneous	197205132411	Received	8/16/26	No Further Action Necessary	8/17/26
	An allegation regarding a state funded facility was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified of the appropriate agency and the report was closed.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
34	Abuse	348031493873	Received	8/17/26	No Further Action Necessary	8/18/26
	Duplicate of 165273618771					
35	Miscellaneous	575298325139	Received	8/18/26	No Further Action Necessary	8/18/26
	An allegation regarding a private legal matter was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was notified and the report was closed.					
36	Miscellaneous	112914560369	Received	8/18/26	No Further Action Necessary	8/18/26
	A partial report was abandoned.					
37	Fraud	776865033690	Received	8/20/26	No Further Action Necessary	8/20/26
	An allegation regarding identity theft was reviewed and closed with no further action necessary. The reporter was provided with referral information.					
38	Miscellaneous	541537293178	Received	8/21/26	No Further Action Necessary	8/21/26
	A partial report was abandoned.					
39	Fraud	672232021422	Received	8/22/26	No Further Action Necessary	8/24/26
	An allegation regarding an online scam was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was provided with referral information.					
40	Miscellaneous	793744021711	Received	8/23/26	No Further Action Necessary	8/24/26
	An allegation regarding the trolley schedule was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was provided with referral information.					
41	Miscellaneous	752541308807	Received	8/24/26	No Further Action Necessary	8/24/26
	A partial report was abandoned.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
42	Miscellaneous	655537375163	Received	8/24/26	No Further Action Necessary	8/24/26
	An allegation regarding an online purchase was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was provided with referral information.					
43	Fraud	197387389140	Received	8/25/26	No Further Action Necessary	8/26/26
	An allegation regarding Section 8 housing fraud was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was provided with referral information.					
44	Abuse	572114374756	Received	8/28/26	No Further Action Necessary	9/28/26
	An allegation regarding a City vendor lacked details. No response to our request for additional information was received within 30 days. Per OCA Fraud Hotline procedures, the report was closed.					
45	Miscellaneous	849172843848	Received	8/29/26	No Further Action Necessary	8/29/26
	A partial report was abandoned.					
46	Abuse	736094219430	Received	9/2/26	No Further Action Necessary	9/9/26
	An allegation regarding the potential personal use of a City vehicle was reviewed and determined to be authorized based on the information provided. Per OCA Fraud Hotline procedures, the report was closed with no further action necessary.					
47	Fraud	309314213233	Received	9/2/26	No Further Action Necessary	9/3/26
	An allegation of identity theft was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was provided with referral information.					
48	Abuse	514517233593	Received	9/8/26	No Further Action Necessary	9/9/26
	Duplicate of 629473965592					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
	Allegation/Outcome					
49	Abuse	188824052455	Received	9/8/26	No Further Action Necessary	9/9/26
	An allegation of abuse of discretion regarding a City-leased property was closed with no further action necessary since the allegations were previously investigated. Recommendations have been made to management to address the identified issues and implementation is in process.					
50	Safety and Sanitation	108027413903	Received	9/9/26	No Further Action Necessary	9/9/26
	Duplicate of 992452382967					
51	Abuse	436937116448	Received	9/9/26	No Further Action Necessary	9/9/26
	Duplicate of 778412092767					
52	Abuse	634184570134	Received	9/9/26	No Further Action Necessary	9/10/26
	Duplicate of 539458769134					
53	Abuse	370137002058	Received	9/10/26	No Further Action Necessary	9/23/26
	An inquiry regarding City records related to curb painting was reviewed and information was provided to the reporter. The report was closed with no further action per OCA Fraud Hotline procedures.					
54	Waste	103509936926	Received	9/10/26	No Further Action Necessary	9/11/26
	A general complaint regarding a City department was reviewed and closed with no further action necessary per OCA Fraud Hotline procedures.					
55	Miscellaneous	515768572919	Received	9/10/26	No Further Action Necessary	9/11/26
	A partial report was abandoned.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
56	Safety and Sanitation	561152457962	Received	9/11/26	No Further Action Necessary	9/14/26
	Duplicate of 718126890400					
57	Abuse	215677016161	Received	9/11/26	No Further Action Necessary	9/23/26
	An allegation regarding a former City employee was referred to the appropriate agency for review and possible investigation.					
58	Miscellaneous	745917441135	Received	9/15/26	No Further Action Necessary	9/16/26
	An allegation of computer hacking was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was provided with referral information.					
59	Miscellaneous	406691414042	Received	9/15/26	No Further Action Necessary	9/15/26
	A nonspecific allegation was reviewed and closed with no further action necessary per OCA Fraud Hotline procedures.					
60	Miscellaneous	554123287011	Received	9/18/26	No Further Action Necessary	9/18/26
	A partial report was abandoned.					
61	Abuse	308952496179	Received	9/20/26	No Further Action Necessary	9/21/26
	An allegation regarding improper use of a Disabled Person Parking Placard was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was provided with referral information.					
62	Abuse	399503130450	Received	9/21/26	No Further Action Necessary	9/22/26
	A series of general questions regarding a department's operations were reviewed and closed with no further action necessary per OCA Fraud Hotline procedures.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
Allegation/Outcome						
63	Miscellaneous	590561108940	Received	9/21/26	No Further Action Necessary	9/22/26
	An allegation regarding potential criminal conduct was not in the purview of the Fraud Hotline to investigate. The reporter already reported the allegation to the appropriate agencies. Per OCA Fraud Hotline procedures, the report was closed with no further action necessary.					
64	Miscellaneous	418498238571	Received	9/22/26	No Further Action Necessary	9/23/26
	An allegation regarding child care fraud was not in the purview of the Fraud Hotline to investigate. The Fraud Hotline reporter was provided with referral information.					
65	Miscellaneous	433659482081	Received	9/22/26	No Further Action Necessary	9/22/26
	A partial report was abandoned.					
66	Abuse	638843612532	Received	9/23/26	No Further Action Necessary	9/23/26
	Duplicate of 198706369931					
67	Miscellaneous	958278680370	Received	9/25/26	No Further Action Necessary	9/25/26
	A partial report was abandoned.					
68	Miscellaneous	542419191815	Received	9/30/26	No Further Action Necessary	9/30/26
	A partial report was abandoned.					

Conclusion

The Office of the City Auditor is dedicated to ensuring that all reported claims of fraud, waste, and abuse related to City operations are investigated and properly resolved.

As of the first quarter of Fiscal Year 2027, we applied approximately 876 hours administering the Fraud Hotline, coordinating Intake and Review Committee activities, and investigating Fraud Hotline reports. A total of 3,500 hours was budgeted for the year.

I will be prepared to discuss this report at the next available Audit Committee meeting.

Respectfully submitted,



Andy Hanau
City Auditor

cc: Honorable Mayor Todd Gloria
 Honorable Members of the City Council
 Honorable Heather Ferbert, City Attorney
 Charles Modica, Independent Budget Analyst