The City of San Diego

M E M O R A N D U M

DATE: October 6, 2026

TO: Recycle Water Customers

FROM: Hudon McLintock, Associate Engineer, Public Utilities Department

SUBJECT: Notification of Recycled Water Shutdown – San Dieguito 600/825 Zone

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The Canyonside Pump Station, which helps supply recycled water, is currently not working. The city's Public Utilities Department is repairing it and hopes to finish soon. While it is out of service, less recycled water is entering the system. Because of that, the system may not be able to keep its usual water pressure. This issue affects everyone who receives recycled water from the Canyonside Pump Station and from the Black Mountain Reservoir. Customers should be prepared for recycled water to be unavailable at times until the pump station is fixed. Another update will be sent once the recycled water supply and pressure return to normal.

After the restoration of recycled water service, customers may notice temporary air in their plumbing lines and fluctuations in water pressure. This is a normal occurrence following system disruptions. We recommend that customers check their recycled water irrigation systems and release any trapped air before resuming normal operation. If issues continue for an extended period, please contact our service support for assistance.

REASON FOR SHUTDOWN/OUTAGE	AREA AFFECTED	START DATE	COMPLETION DATE
Shut Down Of Canyonside Pump Station	**San Dieguito 825 and San Dieguito 600 Pressure Zone**	**10/5/2026**	**TBD**

In an effort to improve transparency with customers, we've recently updated our recycled water webpage, which includes posting notices sent to all recycled water customers for reference. We encourage customers to check the website periodically for the latest updates.

For any questions or concerns that you may have, please contact:

Recycled Water Group (619) 525-8288.