The City of SAN DIEGO

Ways to Prepare for El Niño and Winter Storms

FAQ

Could flooding affect me?

While flooding can occur anywhere, you can enter the address of your home, work or school at msc.fema.gov to see whether it is in a mapped flood hazard zone.

Most homeowners and renters insurance does not cover flood damage. Flood insurance is sold separately and can cover damage to buildings and your belongings. Learn more at FloodSmart.gov.

How do I make sure I receive emergency information?

- **AlertSanDiego:** Sign up at alertsandiego.org to receive official emergency information by phone, text or email.
- **Genasys Protect:** Download the app through the Apple App Store or Google Play to see evacuation information for your area. Allow notifications and location access.
- For weather forecasts and warnings, check the National Weather Service.

How do I make a family evacuation plan?

Pick a specific spot outside the danger zone where everyone in your household will meet. Have a few different ways to contact your family members and loved ones.

What is an emergency go kit and what should I put in it?

An emergency go kit is a bag you can quickly take with you if you need to leave. Include water, important documents, medications, phone charger, flashlight, cash and supplies for children or pets. Use a waterproof bag to hold your items. For more tips, visit ready.gov/kit.

How will I know when it is time to leave?

If your neighborhood is at risk, you may receive information from police officers, firefighters, lifeguards or other emergency personnel.

- **Advisory** = Stay alert
- **Shelter In Place** = Stay indoors
- **Evacuation Warning** = Get ready to leave
- **Evacuation Order** = Leave now

Where should I go if I need to evacuate?

Plan ahead for a safe place you could go outside the danger zone. If the City opens an evacuation site or shelter, the location will be included in the emergency alert. Follow any evacuation instructions you receive. If there is flooding, don't drive or walk through the water.



Who do I contact if I have questions or need help?

LIFE-THREATENING EMERGENCY: 9-1-1 | STORM ASSISTANCE OR DAMAGE: 619-527-7500