The City of San Diego

M E M O R A N D U M

DATE: November 2, 2026

TO: Recycled Water Customers

FROM: Hudson McLintock, Associate Engineer, Public Utilities Department

SUBJECT: Recycled Water System Status Update – November 2026

This notice is to keep you updated about the recycled water system. The Pure Water program tests its connection to the North City Water Reclamation Plant, which requires a significant amount of recycled water. During this testing period, the amount of recycled water entering the system is reduced, which could impact the recycled water system's ability to maintain normal operating pressure. We are sending out this Notice to keep you better informed so you can better plan important task.

There are two planned shutdowns in the month of November. Both shutdowns will be one day each. The specific dates for these one-day shutdowns have not yet been scheduled. In addition, there is a tentative shutdown planned from December 10 to 15. We will send out a notification once the dates for the December shutdown have been confirmed.

In an effort to improve transparency with customers, we've recently updated our recycled water webpage, which includes posting notices sent to all recycled water customers for reference. We encourage customers to check the website periodically for the latest updates.

Our team is actively working to try to reduce the number of outages of the recycled water service as construction wraps up, and we are investigating potential solutions to maintain recycled water supply as much as possible over the next few months. We understand this is an impactful situation, especially this time of year, and this is a top priority for our team right now.

For any questions or concerns that you may have, please contact:

Hudson McLintock, Associate Engineer (619) 525-8288.

Thank you.