

San Diego Police Department - Communications Division 911 Report								
JUNE 2021								
Total 911 Calls	67,518							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	57,641	3,440	2,019	3,307	771	327	13	67,518
	85.37%	5.09%[90.47%]	2.99%[93.45%]	4.90%[98.35%]	1.14%[99.49%]	0.48%[99.97%]	0.02%[100%]	100%
Avg Answer Time in seconds	5.14							
Avg Talk Time in seconds	114							
Busiest Day for 911	Sat.	6/19/21						
Busiest Hour for 911	6-7pm	Text to 911 Sessions: 196						
Total Monthly Calls	124,498	911 Received 67,518	Admin Received 55,189	10-Digit Emer 1,791				

San Diego Police Department - Communications Division 911 Report								
JULY 2021								
Total 911 Calls	74,494							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	62,624	3,541	2,404	4,293	1,129	479	24	74,494
	84.07%	4.75%[88.82%]	3.23%[92.05%]	5.76%[97.81%]	1.52%[99.33%]	0.64%[99.97%]	0.03%[100%]	100%
Avg Answer Time in seconds	5.67							
Avg Talk Time in seconds	113							
Busiest Day for 911	Sun.	7/4/21						
Busiest Hour for 911	9-10pm	Text to 911 Sessions: 185						
Total Monthly Calls	133,871	911 Received 74,494	Admin Received 57,510	10-Digit Emer 1,867				