

San Diego Police Department - Communications Division 911 Report								
AUGUST 2023								
Total 911 Calls	62,362							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	52,742	2,289	1,824	3,957	1,133	403	14	62,362
	84.57%	3.67%[88.24%]	2.92%[91.16%]	6.35%[97.51%]	1.82%[99.33%]	0.65%[99.98%]	0.02%[100%]	100%
Avg Answer Time in seconds	5.54							
Avg Talk Time in seconds	123							
Busiest Day for 911	Sat.	8/26/23						
Busiest Hour for 911	2-3pm	Text to 911 Sessions: 250						
Total Monthly Calls	112,754	911 Received 62,362	Admin Received 49,146	10-Digit Emer 1,246				

San Diego Police Department - Communications Division 911 Report								
SEPTEMBER 2023								
Total 911 Calls	58,948							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	47,441	2,378	2,008	5,036	1,403	657	25	58,948
	80.48%	4.03%[84.51%]	3.41%[87.92%]	8.54%[96.46%]	2.38% [98.84%]	1.11%[99.95%]	0.04%[99.99%]	100%
Avg Answer Time in seconds	7.00							
Avg Talk Time in seconds	126							
Busiest Day for 911	Sat.	9/9/23						
Busiest Hour for 911	10-11pm	Text to 911 Sessions: 273						
Total Monthly Calls	103,498	911 Received 58,948	Admin Received 43,311	10-Digit Emer 1,239				