

San Diego Police Department - Communications Division 911 Report								
MAY 2019								
Total 911 Calls	55,443							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	51,759	1,285	758	1,140	302	179	20	55,443
	93.36%	2.32%[95.68%]	1.37%[97.05%]	2.06%[99.11%]	0.54%[99.65%]	0.32%[99.97%]	0.04%[100%]	100%
Avg Answer Time in seconds	3.33							
Avg Talk Time in seconds	117							
Busiest Day for 911	Sun.	5/5	2,062					
Busiest Hour for 911	6-7pm							
Total Monthly Calls	105,985	911 Received 55,443	Admin Received 49,110		10-Digit Emer 1,432			

San Diego Police Department - Communications Division 911 Report								
JUNE 2019								
Total 911 Calls	59,994							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	55,968	1,421	820	1,274	300	197	14	59,994
	93.29%	2.37%[95.66%]	1.37%[97.03%]	2.12%[99.15%]	0.50%[99.65%]	0.33%[99.98%]	0.02%[100%]	100%
Avg Answer Time in seconds	3.28							
Avg Talk Time in seconds	106							
Busiest Day for 911	Thur.	6/20	5,087					
Busiest Hour for 911	10-11pm							
Total Monthly Calls	110,985	911 Received 59,994	Admin Received 49,529		10-Digit Emer 1,462			