

San Diego Police Department - Communications Division 911 Report								
JUNE 2019								
Total 911 Calls	59,994							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	55,968	1,421	820	1,274	300	197	14	59,994
	93.29%	2.37%[95.66%]	1.37%[97.03%]	2.12%[99.15%]	0.50%[99.65%]	0.33%[99.98%]	0.02%[100%]	100%
Avg Answer Time in seconds	3.28							
Avg Talk Time in seconds	106							
Busiest Day for 911	Thur.	6/20	5,087					
Busiest Hour for 911	10-11pm							
Total Monthly Calls	110,985	911 Received 59,994	Admin Received 49,529		10-Digit Emer 1,462			

San Diego Police Department - Communications Division 911 Report								
JULY 2019								
Total 911 Calls	60,978							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	56,696	1,555	859	1,364	327	165	12	60,978
	92.98%	2.55%[95.53%]	1.41%[96.94%]	2.24%[99.18%]	0.54%[99.72%]	0.27%[99.99%]	0.02%[100%]	100%
Avg Answer Time in seconds	3.36							
Avg Talk Time in seconds	112							
Busiest Day for 911	Thur.	7/4	2,574					
Busiest Hour for 911	9-10pm							
Total Monthly Calls	115,997	911 Received 60,978	Admin Received 53,583		10-Digit Emer 1,436			