

San Diego Police Department - Communications Division 911 Report								
JULY 2019								
Total 911 Calls	60,978							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	56,696	1,555	859	1,364	327	165	12	60,978
	92.98%	2.55%[95.53%]	1.41%[96.94%]	2.24%[99.18%]	0.54%[99.72%]	0.27%[99.99%]	0.02%[100%]	100%
Avg Answer Time in seconds	3.36							
Avg Talk Time in seconds	112							
Busiest Day for 911	Thur.	7/4	2,574					
Busiest Hour for 911	9-10pm							
Total Monthly Calls	115,997	911 Received 60,978	Admin Received 53,583		10-Digit Emer 1,436			

San Diego Police Department - Communications Division 911 Report								
AUGUST 2019								
Total 911 Calls	60,006							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	55,514	1,646	893	1,451	338	154	10	60,006
	92.51%	2.74%[95.25%]	1.49%[96.74%]	2.42%[99.16%]	0.56%[99.72%]	0.26%[99.98%]	0.02%[100%]	100.00%
Avg Answer Time in seconds	3.46							
Avg Talk Time in seconds	113							
Busiest Day for 911	Sat.	8/24	2,244					
Busiest Hour for 911	9-10pm							
Total Monthly Calls	115,320	911 Received 60,006	Admin Received 53,707		10-Digit Emer 1,607			