

San Diego Police Department - Communications Division 911 Report								
FEBRUARY 2020								
Total 911 Calls	51,806							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	50,522	589	279	329	63	22	2	51,806
	97.52%	1.14%[98.66%]	0.54%[99.2%]	0.64%[99.84%]	0.12%[99.96%]	0.04%[100%]	0.00%[100%]	100.00%
Avg Answer Time in seconds	2.01							
Avg Talk Time in seconds	114							
Busiest Day for 911	Fri.	2/7	2,061					
Busiest Hour for 911	5-6 pm							
Total Monthly Calls	96,763	911 Received 51,806		Admin Received 43,653		10-Digit Emer 1,304		

San Diego Police Department - Communications Division 911 Report								
MARCH 2020								
Total 911 Calls	50,303							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	49,077	531	249	348	67	25	6	50,303
	97.56%	1.06%[98.62%]	0.50%[99.12%]	0.69%[99.81%]	0.13%[99.94%]	0.05%[99.99%]	0.01%[100%]	100.00%
Avg Answer Time in seconds	2.06							
Avg Talk Time in seconds	117							
Busiest Day for 911	Sat.	3/7	1,910					
Busiest Hour for 911	1-2 pm							
Total Monthly Calls	98,414	911 Received 50,303		Admin Received 46,643		10-Digit Emer 1,468		