

San Diego Police Department - Communications Division 911 Report								
MAY 2020								
Total 911 Calls	54,275							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	51,787	1,122	541	653	119	50	3	54,275
	95.42%	2.07%[97.49%]	1.00%[98.49%]	1.20%[99.69%]	0.22%[99.91%]	0.09%[100%]	0.01%[100%]	100%
Avg Answer Time in seconds	2.63							
Avg Talk Time in seconds	117							
Busiest Day for 911	Sun.	5/31	2,292					
Busiest Hour for 911	10-11pm							
Total Monthly Calls	108,684	911 Received 54,275	Admin Received 53,118		10-Digit Emer 1,291			

San Diego Police Department - Communications Division 911 Report								
JUNE 2020								
Total 911 Calls	55,645							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	51,085	1,872	981	1,298	293	114	2	55,645
	91.81%	3.36%[95.17%]	1.76%[96.93%]	2.33%[99.26%]	0.53%[99.79%]	0.20%[99.99%]	0.00%[99.99%]	100%
Avg Answer Time in seconds	3.56							
Avg Talk Time in seconds	117							
Busiest Day for 911	Sat.	6/13	2,194					
Busiest Hour for 911	4-5pm							
Total Monthly Calls	111,347	911 Received 55,645	Admin Received 54,335		10-Digit Emer 1,367			