

San Diego Police Department - Communications Division 911 Report								
JUNE 2020								
Total 911 Calls	55,645							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	51,085	1,872	981	1,298	293	114	2	55,645
	91.81%	3.36%[95.17%]	1.76%[96.93%]	2.33%[99.26%]	0.53%[99.79%]	0.20%[99.99%]	0.00%[99.99%]	100%
Avg Answer Time in seconds	3.56							
Avg Talk Time in seconds	117							
Busiest Day for 911	Sat.	6/13	2,194					
Busiest Hour for 911	4-5pm							
Total Monthly Calls	111,347	911 Received 55,645	Admin Received 54,335		10-Digit Emer 1,367			

San Diego Police Department - Communications Division 911 Report								
JULY 2020								
Total 911 Calls	64,650							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	58,949	2,304	1,205	1,746	319	123	4	64,650
	91.18%	3.56%[94.74%]	1.86%[96.6%]	2.70%[99.3%]	0.49%[99.79%]	0.19%[99.98%]	0.01%[99.99%]	100%
Avg Answer Time in seconds	3.59							
Avg Talk Time in seconds	112							
Busiest Day for 911	Sat.	7/4	2,693					
Busiest Hour for 911	9-10pm							
Total Monthly Calls	122,825	911 Received 64,650	Admin Received 56,481		10-Digit Emer 1,694			