

San Diego Police Department - Communications Division 911 Report								
JULY 2020								
Total 911 Calls	64,650							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	58,949	2,304	1,205	1,746	319	123	4	64,650
	91.18%	3.56%[94.74%]	1.86%[96.6%]	2.70%[99.3%]	0.49%[99.79%]	0.19%[99.98%]	0.01%[99.99%]	100%
Avg Answer Time in seconds	3.59							
Avg Talk Time in seconds	112							
Busiest Day for 911	Sat.	7/4	2,693					
Busiest Hour for 911	9-10pm							
Total Monthly Calls	122,825	911 Received 64,650	Admin Received 56,481		10-Digit Emer 1,694			

San Diego Police Department - Communications Division 911 Report								
AUGUST 2020								
Total 911 Calls	67,759							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	62,424	2,414	1,219	1,454	188	55	5	67,759
	92.13%	3.56%[95.69%]	1.80%[97.49%]	2.15%[99.64%]	0.28%[99.92%]	0.08%[100%]	0.01%100%	100%
Avg Answer Time in seconds	3.31							
Avg Talk Time in seconds	113							
Busiest Day for 911	Sat.	8/22	2,446					
Busiest Hour for 911	2-3pm							
Total Monthly Calls	124,922	911 Received 67,759	Admin Received 55,728		10-Digit Emer 1,435			