

San Diego Police Department - Communications Division 911 Report								
FEBRUARY 2019								
Total 911 Calls	46,354							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	43,650	1,008	541	825	198	118	14	46,354
	94.17%	2.17%[96.34%]	1.17%[97.51%]	1.78%[99.29%]	0.43%[99.72%]	0.25%[99.97%]	0.03%[100%]	100%
Avg Answer Time in seconds	3.07							
Avg Talk Time in seconds	113							
Busiest Day for 911	Thur.	2/14/19	1,884					
Busiest Hour for 911	1-2pm							
Total Monthly Calls	89,756	911 Received 46,354	Admin Received 42,032	10-Digit Emer 1,370				

San Diego Police Department - Communications Division 911 Report								
MARCH 2019								
Total 911 Calls	55,486							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	51,612	1,516	786	1,140	309	113	10	55,486
	93.02%	2.73%[95.75%]	1.42%[97.17%]	2.05%[99.22%]	0.56%[99.78%]	0.20%[99.98%]	0.02%[100%]	100%
Avg Answer Time in seconds	3.03							
Avg Talk Time in seconds	118							
Busiest Day for 911	Sun.	3/31/19	2,100					
Busiest Hour for 911	1-2pm							
Total Monthly Calls	105,131	911 Received 55,486	Admin Received 48,131	10-Digit Emer 1,514				