

San Diego Police Department - Communications Division 911 Report								
JULY 2021								
Total 911 Calls	74,494							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	62,624	3,541	2,404	4,293	1,129	479	24	74,494
	84.07%	4.75%[88.82%]	3.23%[92.05%]	5.76%[97.81%]	1.52%[99.33%]	0.64%[99.97%]	0.03%[100%]	100%
Avg Answer Time in seconds	5.67							
Avg Talk Time in seconds	113							
Busiest Day for 911	Sun.	7/4/21						
Busiest Hour for 911	9-10pm	Text to 911 Sessions: 185						
Total Monthly Calls	133,871	911 Received 74,494	Admin Received 57,510	10-Digit Emer 1,867				

San Diego Police Department - Communications Division 911 Report								
AUGUST 2021								
Total 911 Calls	71,385							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	56,629	4,201	2,846	5,322	1,540	794	53	71,385
	79.33%	5.88%[85.21%]	3.99%[89.2%]	7.46%[96.66%]	2.16%[98.82%]	1.11%[99.93%]	0.07%[100%]	100%
Avg Answer Time in seconds	7.24							
Avg Talk Time in seconds	114							
Busiest Day for 911	Sat.	8/14/21						
Busiest Hour for 911	6-7pm	Text to 911 Sessions: 232						
Total Monthly Calls	128,969	911 Received 71,385	Admin Received 55,632	10-Digit Emer 1,952				