

San Diego Police Department - Communications Division 911 Report								
SEPTEMBER 2021								
Total 911 Calls	67,019							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	55,625	3,318	2,216	4,050	1,184	609	17	67,019
	83.00%	4.95%[87.95%]	3.31%[91.26%]	6.04%[97.3%]	1.77%[99.07%]	0.91%[99.98%]	0.03%[100%]	100%
Avg Answer Time in seconds	6.13							
Avg Talk Time in seconds	119							
Busiest Day for 911	Sun.	9/5/21						
Busiest Hour for 911	1-2pm	Text to 911 Sessions: 290						
Total Monthly Calls	120,850	911 Received 67,019	Admin Received 52,042	10-Digit Emer 1,789				

San Diego Police Department - Communications Division 911 Report								
OCTOBER 2021								
Total 911 Calls	66,650							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	52,347	3,749	2,585	5,156	1,629	1,058	126	66,650
	78.54%	5.62%[84.16%]	3.88%[88.04%]	7.74%[95.78%]	2.44%[98.22%]	1.59%[99.81%]	0.19%[100%]	100%
Avg Answer Time in seconds	7.94							
Avg Talk Time in seconds	119							
Busiest Day for 911	Sun.	10/31/21						
Busiest Hour for 911	2-3am	Text to 911 Sessions: 275						
Total Monthly Calls	120,841	911 Received 66,650	Admin Received 52,418	10-Digit Emer 1,773				