

San Diego Police Department - Communications Division 911 Report								
OCTOBER 2021								
Total 911 Calls	66,650							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	52,347	3,749	2,585	5,156	1,629	1,058	126	66,650
	78.54%	5.62%[84.17%]	3.88%[88.04%]	7.74%[95.78%]	2.44%[98.22%]	1.59%[99.81%]	0.19%[100%]	100%
Avg Answer Time in seconds	7.94							
Avg Talk Time in seconds	119							
Busiest Day for 911	Sun.	10/31/21						
Busiest Hour for 911	2-3am		Text to 911 Sessions: 275					
Total Monthly Calls	120,841	911 Received 66,650	Admin Received 52,418	10-Digit Emer 1,773				

San Diego Police Department - Communications Division 911 Report								
NOVEMBER 2021								
Total 911 Calls	62,814							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	48,836	3,614	2,527	4,900	1,750	1,103	84	62,814
	77.75%	5.75%[83.50%]	4.02%[87.52%]	7.80%[95.32%]	2.79%[98.11%]	1.76%[99.87%]	0.13%[100%]	100%
Avg Answer Time in seconds	8.20							
Avg Talk Time in seconds	119							
Busiest Day for 911	Fri.	11/12/21						
Busiest Hour for 911	4-5pm		Text to 911 Sessions: 291					
Total Monthly Calls	112,571	911 Received 62,814	Admin Received 48,101	10-Digit Emer 1,656				