

San Diego Police Department - Communications Division 911 Report								
NOVEMBER 2021								
Total 911 Calls	62,814							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	48,836	3,614	2,527	4,900	1,750	1,103	84	62,814
	77.75%	5.75%[83.50%]	4.02%[87.52%]	7.80%[95.32%]	2.79%[98.11%]	1.76%[99.87%]	0.13%[100%]	100%
Avg Answer Time in seconds	8.20							
Avg Talk Time in seconds	119							
Busiest Day for 911	Fri.	11/12/21						
Busiest Hour for 911	4-5pm	Text to 911 Sessions: 291						
Total Monthly Calls	112,571	911 Received 62,814	Admin Received 48,101	10-Digit Emer 1,656				

San Diego Police Department - Communications Division 911 Report								
DECEMBER 2021								
Total 911 Calls	62,226							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	49,244	3,321	2,361	4,645	1,551	1,025	79	62,226
	79.14%	5.34%[84.48%]	3.79%[88.27%]	7.46%[95.73%]	2.49%[98.22%]	1.65%[99.87%]	0.13%[100]	100%
Avg Answer Time in seconds	7.75							
Avg Talk Time in seconds	117							
Busiest Day for 911	Sat.	12/04/21						
Busiest Hour for 911	10-11pm	Text to 911 Sessions: 174						
Total Monthly Calls	111,560	911 Received 62,226	Admin Received 47,723	10-Digit Emer 1,611				