

San Diego Police Department - Communications Division 911 Report								
DECEMBER 2021								
Total 911 Calls	62,226							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	49,244	3,321	2,361	4,645	1,551	1,025	79	62,226
	79.14%	5.34%[84.48%]	3.79%[88.27%]	7.46%[95.73%]	2.49%[98.22%]	1.65%[99.87%]	0.13%[100]	100%
Avg Answer Time in seconds	7.75							
Avg Talk Time in seconds	117							
Busiest Day for 911	Sat.	12/04/21						
Busiest Hour for 911	10-11pm		Text to 911 Sessions: 174					
Total Monthly Calls	111,560	911 Received 62,226	Admin Received 47,723		10-Digit Emer 1,611			

San Diego Police Department - Communications Division 911 Report								
JANUARY 2022								
Total 911 Calls	61,300							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	49,492	3,125	2,094	4,141	1,410	948	90	61,300
	80.74%	5.1%[85.84%]	3.42%[89.26%]	6.76%[96.02%]	2.3%[98.32%]	1.55%[99.87%]	0.15%[100%]	100%
Avg Answer Time in seconds	7.33							
Avg Talk Time in seconds	121							
Busiest Day for 911	Sat.	01/01/22						
Busiest Hour for 911	12-1am		Text to 911 Sessions: 259					
Total Monthly Calls	108,779	911 Received 61,300	Admin Received 46,013		10-Digit Emer 1,466			