

San Diego Police Department - Communications Division 911 Report								
OCTOBER 2022								
Total 911 Calls	62,209							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	50,131	2,955	2,105	4,494	1,527	887	110	62,209
	80.58%	4.75% [85.33%]	3.38% [88.71%]	7.22% [95.93%]	2.45% [98.38%]	1.43% [99.81%]	0.18% [99.99%]	100%
Avg Answer Time in seconds	7.31							
Avg Talk Time in seconds	126							
Busiest Day for 911	Fri.	10/21/22						
Busiest Hour for 911	6-7pm &	11-12am	Text to 911 Sessions: 298					
Total Monthly Calls	111,137	911 Received 62,209		Admin Received 47,737		10-Digit Emer 1,191		

San Diego Police Department - Communications Division 911 Report								
NOVEMBER 2022								
Total 911 Calls	56,703							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	46,260	2,542	1,924	4,099	1,175	667	36	56,703
	81.58%	4.48%[86.06%]	3.39%[89.45%]	7.23%[96.68%]	2.07%[98.75%]	1.18%[99.93%]	0.06%[99.99%]	100%
Avg Answer Time in seconds	6.71							
Avg Talk Time in seconds	120							
Busiest Day for 911	Fri.	11/18/22						
Busiest Hour for 911	3-4pm		Text to 911 Sessions: 246					
Total Monthly Calls	101,448	911 Received 56,703		Admin Received 43,620		10-Digit Emer 1,125		