

San Diego Police Department - Communications Division 911 Report								
JANUARY 2022								
Total 911 Calls	61,300							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	49,492	3,125	2,094	4,141	1,410	948	90	61,300
	80.74%	5.1%[85.84%]	3.42%[89.26%]	6.76%[96.02%]	2.3%[98.32%]	1.55%[99.87%]	0.15%[100%]	100%
Avg Answer Time in seconds	7.33							
Avg Talk Time in seconds	121							
Busiest Day for 911	Sat.	01/01/22						
Busiest Hour for 911	12-1am	Text to 911 Sessions: 259						
Total Monthly Calls	108,779	911 Received 61,300	Admin Received 46,013	10-Digit Emer 1,466				

San Diego Police Department - Communications Division 911 Report								
FEBRUARY 2022								
Total 911 Calls	54,351							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	46,658	2,275	1,579	2,748	716	357	18	54,351
	85.85%	4.19%[90.04%]	2.91%[92.95%]	5.06%[98.01%]	1.32%[99.33%]	0.66%[99.99%]	0.03%[100%]	100%
Avg Answer Time in seconds	5.20							
Avg Talk Time in seconds	121							
Busiest Day for 911	Sat.	2/12/22						
Busiest Hour for 911	2-3pm	Text to 911 Sessions: 717*		*Numbers inflated due to Alarm to Text				
Total Monthly Calls	99,498	911 Received 54,351	Admin Received 43,775	10-Digit Emer 1,372				