

San Diego Police Department - Communications Division 911 Report								
NOVEMBER 2022								
Total 911 Calls	56,703							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	46,260	2,542	1,924	4,099	1,175	667	36	56,703
	81.58%	4.48%[86.06%]	3.39%[89.45%]	7.23%[96.68%]	2.07%[98.75%]	1.18%[99.93%]	0.06%[99.99%]	100%
Avg Answer Time in seconds	6.71							
Avg Talk Time in seconds	120							
Busiest Day for 911	Fri.	11/18/22						
Busiest Hour for 911	3-4pm	Text to 911 Sessions: 246						
Total Monthly Calls	101,448	911 Received 56,703	Admin Received 43,620	10-Digit Emer 1,125				

San Diego Police Department - Communications Division 911 Report								
DECEMBER 2022								
Total 911 Calls	61,318							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	47,926	2,970	2,315	5,067	1,787	1,124	129	61,318
	78.16%	4.84% [83.00%]	3.78% [86.78%]	8.26% [95.04%]	2.91% [97.95%]	1.83% [99.78%]	0.21% [99.99%]	100%
Avg Answer Time in seconds	8.30							
Avg Talk Time in seconds	117							
Busiest Day for 911	Fri.	12/09/22						
Busiest Hour for 911	1-2am	Text to 911 Sessions: 315						
Total Monthly Calls	110,321	911 Received 61,318	Admin Received 47,887	10-Digit Emer 1,116				