

San Diego Police Department - Communications Division 911 Report								
FEBRUARY 2022								
Total 911 Calls	54,351							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	46,658	2,275	1,579	2,748	716	357	18	54,351
	85.85%	4.19%[90.04%]	2.91%[92.95%]	5.06%[98.01%]	1.32%[99.33%]	0.66%[99.99%]	0.03%[100%]	100%
Avg Answer Time in seconds	5.20							
Avg Talk Time in seconds	121							
Busiest Day for 911	Sat.	2/12/22						
Busiest Hour for 911	2-3pm	Text to 911 Sessions: 717*		*Numbers inflated due to Alarm to Text				
Total Monthly Calls	99,498	911 Received 54,351	Admin Received 43,775		10-Digit Emer 1,372			

San Diego Police Department - Communications Division 911 Report								
MARCH 2022								
Total 911 Calls	64,089							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	51,606	3,486	2,284	4,444	1,352	868	49	64,089
	80.52%	5.44%[85.96%]	3.56%[89.52%]	6.93%[96.45%]	2.11%[98.56%]	1.35%[99.91%]	0.08%[100]	100%
Avg Answer Time in seconds	7.20							
Avg Talk Time in seconds	118							
Busiest Day for 911	Fri.	3/18/22						
Busiest Hour for 911	5-6pm	Text to 911 Sessions: 247						
Total Monthly Calls	116,148	911 Received 64,089	Admin Received 50,454		10-Digit Emer 1,605			