

San Diego Police Department - Communications Division 911 Report								
MARCH 2022								
Total 911 Calls	64,089							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	51,606	3,486	2,284	4,444	1,352	868	49	64,089
	80.52%	5.44%[85.96%]	3.56%[89.52%]	6.93%[96.45%]	2.11%[98.56%]	1.35%[99.91%]	0.08%[100]	100%
Avg Answer Time in seconds	7.20							
Avg Talk Time in seconds	118							
Busiest Day for 911	Fri.	3/18/22						
Busiest Hour for 911	5-6pm			Text to 911 Sessions: 247				
Total Monthly Calls	116,148	911 Received 64,089		Admin Received 50,454		10-Digit Emer 1,605		

San Diego Police Department - Communications Division 911 Report								
APRIL 2022								
Total 911 Calls	60,463							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	46,919	3,545	2,510	4,893	1,584	948	64	60,463
	77.60%	5.86%[83.46%]	4.15%[87.61%]	8.09%[95.70%]	2.62%[98.32%]	1.57%[99.89%]	0.11%[100%]	100%
Avg Answer Time in seconds	8.03							
Avg Talk Time in seconds	122							
Busiest Day for 911	Sat.	4/09/22						
Busiest Hour for 911	5-6pm			Text to 911 Sessions: 356				
Total Monthly Calls	110,492	911 Received 60,463		Admin Received 48,792		10-Digit Emer 1,237		