

San Diego Police Department - Communications Division 911 Report

APRIL 2022

Total 911 Calls	60,463							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	46,919	3,545	2,510	4,893	1,584	948	64	60,463
	77.60%	5.86%[83.46%]	4.15%[87.61%]	8.09%[95.70%]	2.62%[98.32%]	1.57%[99.89%]	0.11%[100%]	100%
Avg Answer Time in seconds	8.03							
Avg Talk Time in seconds	122							
Busiest Day for 911	Sat.	4/09/22						
Busiest Hour for 911	5-6pm			Text to 911 Sessions: 356				
Total Monthly Calls	110,492	911 Received 60,463		Admin Received 48,792		10-Digit Emer 1,237		

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MAY 2022

Total 911 Calls	61,082							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	49,715	3,325	2,212	4,134	1,158	512	26	61,082
	81.39%	5.44%[86.83%]	3.62%[90.45%]	6.77%[97.22%]	1.90%[99.12%]	0.84%[99.96%]	0.04%[100%]	100%
Avg Answer Time in seconds	6.42							
Avg Talk Time in seconds	126							
Busiest Day for 911	Sat.	5/14/22						
Busiest Hour for 911	7-8pm			Text to 911 Sessions: 234				
Total Monthly Calls	112,035	911 Received 61,082		Admin Received 49,778		10-Digit Emer 1,175		