

San Diego Police Department - Communications Division 911 Report								
MAY 2022								
Total 911 Calls	61,082							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	49,715	3,325	2,212	4,134	1,158	512	26	61,082
	81.39%	5.44%[86.83%]	3.62%[90.45%]	6.77%[97.22%]	1.90%[99.12%]	0.84%[99.96%]	0.04%[100%]	100%
Avg Answer Time in seconds	6.42							
Avg Talk Time in seconds	126							
Busiest Day for 911	Sat.	5/14/22						
Busiest Hour for 911	7-8pm		Text to 911 Sessions: 234					
Total Monthly Calls	112,035	911 Received 61,082	Admin Received 49,778		10-Digit Emer 1,175			

San Diego Police Department - Communications Division 911 Report								
JUNE 2022								
Total 911 Calls	61,715							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	47,666	3,576	2,633	5,345	1,657	793	45	61,715
	77.24%	5.79%[83.03%]	4.27%[87.30%]	8.66%[95.96%]	2.68%[98.64%]	1.28%[99.92%]	0.07%[100%]	100%
Avg Answer Time in seconds	7.86							
Avg Talk Time in seconds	127							
Busiest Day for 911	Sat.	6/11/22						
Busiest Hour for 911	6-7pm		Text to 911 Sessions: 309					
Total Monthly Calls	112,022	911 Received 61,715	Admin Received 49,189		10-Digit Emer 1,118			