

San Diego Police Department - Communications Division 911 Report								
JUNE 2022								
Total 911 Calls	61,715							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	47,666	3,576	2,633	5,345	1,657	793	45	61,715
	77.24%	5.79%[83.03%]	4.27%[87.30%]	8.66%[95.96%]	2.68%[98.64%]	1.28%[99.92%]	0.07%[100%]	100%
Avg Answer Time in seconds	7.86							
Avg Talk Time in seconds	127							
Busiest Day for 911	Sat.	6/11/22						
Busiest Hour for 911	6-7pm	Text to 911 Sessions: 309						
Total Monthly Calls	112,022	911 Received 61,715	Admin Received 49,189	10-Digit Emer 1,118				

San Diego Police Department - Communications Division 911 Report								
JULY 2022								
Total 911 Calls	66,293							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	49,710	3,767	2,735	6,186	2,353	1,403	139	66,293
	74.99%	5.68%[80.67%]	4.13%[84.79%]	9.33%[94.12%]	3.55%[97.67%]	2.12%[99.79]	0.21%[100%]	100%
Avg Answer Time in seconds	9.32							
Avg Talk Time in seconds	123							
Busiest Day for 911	Mon.	7/4/22						
Busiest Hour for 911	9-10pm	Text to 911 Sessions: 275						
Total Monthly Calls	117,503	911 Received 66,293	Admin Received 49,967	10-Digit Emer 1,243				