

San Diego Police Department - Communications Division 911 Report								
JULY 2022								
Total 911 Calls	66,293							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	49,710	3,767	2,735	6,186	2,353	1,403	139	66,293
	74.99%	5.68%[80.67%]	4.13%[84.79%]	9.33%[94.12%]	3.55%[97.67%]	2.12%[99.79]	0.21%[100%]	100%
Avg Answer Time in seconds	9.32							
Avg Talk Time in seconds	123							
Busiest Day for 911	Mon.	7/4/22						
Busiest Hour for 911	9-10pm	Text to 911 Sessions: 275						
Total Monthly Calls	117,503	911 Received 66,293	Admin Received 49,967	10-Digit Emer 1,243				

San Diego Police Department - Communications Division 911 Report								
AUGUST 2022								
Total 911 Calls	63,841							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	47,282	3,519	2,732	6,174	2,379	1,582	173	63,841
	74.06%	5.51%[79.57%]	4.28%[83.85%]	9.67%[93.52%]	3.73%[97.25%]	2.48%[99.73%]	0.27%[100%]	100%
Avg Answer Time in seconds	9.88							
Avg Talk Time in seconds	126							
Busiest Day for 911	Sat.	8/13/22						
Busiest Hour for 911	10-11pm	Text to 911 Sessions: 294						
Total Monthly Calls	113,956	911 Received 63,841	Admin Received 48,879	10-Digit Emer 1,236				