

San Diego Police Department - Communications Division 911 Report								
AUGUST 2022								
Total 911 Calls	63,841							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	47,282	3,519	2,732	6,174	2,379	1,582	173	63,841
	74.06%	5.51%[79.57%]	4.28%[83.85%]	9.67%[93.52%]	3.73%[97.25%]	2.48%[99.73%]	0.27%[100%]	100%
Avg Answer Time in seconds	9.88							
Avg Talk Time in seconds	126							
Busiest Day for 911	Sat.	8/13/22						
Busiest Hour for 911	10-11pm	Text to 911 Sessions: 294						
Total Monthly Calls	113,956	911 Received 63,841	Admin Received 48,879	10-Digit Emer 1,236				

San Diego Police Department - Communications Division 911 Report								
SEPTEMBER 2022								
Total 911 Calls	62,259							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	47,883	3,436	2,427	5,432	1,843	1,120	118	62,259
	76.91%	5.52% [82.43%]	3.90% [86.33%]	8.72% [95.05%]	2.96% [98.01%]	1.80% [99.81%]	0.19% [100%]	100%
Avg Answer Time in seconds	8.50							
Avg Talk Time in seconds	127							
Busiest Day for 911	Sat.	9/3/22						
Busiest Hour for 911	10-11pm	Text to 911 Sessions: 260						
Total Monthly Calls	110,400	911 Received 62,259	Admin Received 46,967	10-Digit Emer 1,174				