

San Diego Police Department - Communications Division 911 Report								
SEPTEMBER 2022								
Total 911 Calls	62,259							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	47,883	3,436	2,427	5,432	1,843	1,120	118	62,259
	76.91%	5.52% [82.43%]	3.90% [86.33%]	8.72% [95.05%]	2.96% [98.01%]	1.80% [99.81%]	0.19% [100%]	100%
Avg Answer Time in seconds	8.50							
Avg Talk Time in seconds	127							
Busiest Day for 911	Sat.	9/3/22						
Busiest Hour for 911	10-11pm		Text to 911 Sessions: 260					
Total Monthly Calls	110,400	911 Received 62,259		Admin Received 46,967		10-Digit Emer 1,174		

San Diego Police Department - Communications Division 911 Report								
OCTOBER 2022								
Total 911 Calls	62,209							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	50,131	2,955	2,105	4,494	1,527	887	110	62,209
	80.58%	4.75% [85.33%]	3.38% [88.71%]	7.22% [95.93%]	2.45% [98.38%]	1.43% [99.81%]	0.18% [99.99%]	100%
Avg Answer Time in seconds	7.31							
Avg Talk Time in seconds	126							
Busiest Day for 911	Fri.	10/21/22						
Busiest Hour for 911	6-7pm &	11-12am	Text to 911 Sessions: 298					
Total Monthly Calls	111,137	911 Received 62,209		Admin Received 47,737		10-Digit Emer 1,191		