

San Diego Police Department - Communications Division 911 Report								
DECEMBER 2022								
Total 911 Calls	61,318							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	47,926	2,970	2,315	5,067	1,787	1,124	129	61,318
	78.16%	4.84% [83.00%]	3.78% [86.78%]	8.26% [95.04%]	2.91% [97.95%]	1.83% [99.78%]	0.21% [99.99%]	100%
Avg Answer Time in seconds	8.30							
Avg Talk Time in seconds	117							
Busiest Day for 911	Fri.	12/09/22						
Busiest Hour for 911	3-4pm	Text to 911 Sessions: 315						
Total Monthly Calls	110,321	911 Received 61,318	Admin Received 47,887	10-Digit Emer 1,116				

San Diego Police Department - Communications Division 911 Report								
JANUARY 2023								
Total 911 Calls	60,439							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	50,069	2,682	1,926	3,757	1,190	696	119	60,439
	82.84%	4.44% [87.28%]	3.19% [90.47%]	6.22% [96.69%]	1.97% [98.66%]	1.15% [99.81%]	0.20% [100%]	100%
Avg Answer Time in seconds	6.47							
Avg Talk Time in seconds	116							
Busiest Day for 911	Sun.	01/01/23						
Busiest Hour for 911	1-2am	Text to 911 Sessions: 294						
Total Monthly Calls	106,652	911 Received 60,439	Admin Received 45,004	10-Digit Emer 1,209				