

San Diego Police Department - Communications Division 911 Report								
JANUARY 2023								
Total 911 Calls	60,439							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	50,069	2,682	1,926	3,757	1,190	696	119	60,439
	82.84%	4.44% [87.28%]	3.19% [90.47%]	6.22% [96.69%]	1.97% [98.66%]	1.15% [99.81%]	0.20% [100%]	100%
Avg Answer Time in seconds	6.47							
Avg Talk Time in seconds	116							
Busiest Day for 911	Sun.	01/01/23						
Busiest Hour for 911	1-2am		Text to 911 Sessions: 294					
Total Monthly Calls	106,652	911 Received 60,439		Admin Received 45,004		10-Digit Emer 1,209		

San Diego Police Department - Communications Division 911 Report								
FEBRUARY 2023								
Total 911 Calls	55,177							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	45,151	2,680	1,906	3,684	1,117	601	38	55,177
	81.83%	4.86%[86.69%]	3.45%[90.14%]	6.68%[96.82%]	2.02%[98.84%]	1.09%[99.93%]	0.07%[100%]	100%
Avg Answer Time in seconds	6.53							
Avg Talk Time in seconds	113							
Busiest Day for 911	Thur.	02/09/23						
Busiest Hour for 911	1-2pm		Text to 911 Sessions: 214					
Total Monthly Calls	96,389	911 Received 55,177		Admin Received 40,205		10-Digit Emer 1,007		