

San Diego Police Department - Communications Division 911 Report								
FEBRUARY 2023								
Total 911 Calls	55,177							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	45,151	2,680	1,906	3,684	1,117	601	38	55,177
	81.83%	4.86%[86.69%]	3.45%[90.14%]	6.68%[96.82%]	2.02%[98.84%]	1.09%[99.93%]	0.07%[100%]	100%
Avg Answer Time in seconds	6.53							
Avg Talk Time in seconds	113							
Busiest Day for 911	Thur.	02/09/23						
Busiest Hour for 911	1-2pm	Text to 911 Sessions: 214						
Total Monthly Calls	96,389	911 Received 55,177	Admin Received 40,205	10-Digit Emer 1,007				

San Diego Police Department - Communications Division 911 Report								
MARCH 2023								
Total 911 Calls	62,561							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	49,887	3,116	2,274	4,808	1,549	856	71	62,561
	79.74%	4.98%[84.72%]	3.63%[88.35%]	7.69%[96.04%]	2.48%[98.52%]	1.37%[99.89%]	0.11%[100%]	100%
Avg Answer Time in seconds	7.34							
Avg Talk Time in seconds	115							
Busiest Day for 911	Sat.	3/18/23						
Busiest Hour for 911	4-5pm	Text to 911 Sessions: 322						
Total Monthly Calls	109,959	911 Received 62,561	Admin Received 46,157	10-Digit Emer 1,241				