

San Diego Police Department - Communications Division 911 Report								
MARCH 2023								
Total 911 Calls	62,561							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	49,887	3,116	2,274	4,808	1,549	856	71	62,561
	79.74%	4.98%[84.72%]	3.63%[88.35%]	7.69%[96.04%]	2.48%[98.52%]	1.37%[99.89%]	0.11%[100%]	100%
Avg Answer Time in seconds	7.34							
Avg Talk Time in seconds	115							
Busiest Day for 911	Sat.	3/18/23						
Busiest Hour for 911	4-5pm		Text to 911 Sessions: 322					
Total Monthly Calls	109,959	911 Received 62,561	Admin Received 46,157		10-Digit Emer 1,241			

San Diego Police Department - Communications Division 911 Report								
APRIL 2023								
Total 911 Calls	65,746							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	50,130	3,578	2,511	5,906	2,112	1,382	127	65,746
	76.25%	5.44%[81.69%]	3.82%[85.51%]	8.98%[94.49%]	3.21%[97.70%]	2.10%[99.80%]	0.19%[100%]	100%
Avg Answer Time in seconds	8.88							
Avg Talk Time in seconds	111							
Busiest Day for 911	Mon.	4/03/23						
Busiest Hour for 911	2-3am		Text to 911 Sessions: 237					
Total Monthly Calls	112,674	911 Received 65,746	Admin Received 45,805		10-Digit Emer 1,123			