

San Diego Police Department - Communications Division 911 Report								
APRIL 2023								
Total 911 Calls	65,746							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	50,130	3,578	2,511	5,906	2,112	1,382	127	65,746
	76.25%	5.44%[81.69%]	3.82%[85.51%]	8.98%[94.49%]	3.21%[97.70%]	2.10%[99.80%]	0.19%[100%]	100%
Avg Answer Time in seconds	8.88							
Avg Talk Time in seconds	111							
Busiest Day for 911	Mon.	4/03/23						
Busiest Hour for 911	2-3am	Text to 911 Sessions: 237						
Total Monthly Calls	112,674	911 Received 65,746	Admin Received 45,805	10-Digit Emer 1,123				

San Diego Police Department - Communications Division 911 Report								
MAY 2023								
Total 911 Calls	65,071							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	51,409	2,864	2,196	5,422	1,999	1,126	55	65,071
	79.00%	4.40%[83.4%]	3.37%[86.77%]	8.33%[95.1%]	3.07%[98.17%]	1.73%[99.9%]	0.08%[100%]	100%
Avg Answer Time in seconds	7.88							
Avg Talk Time in seconds	116							
Busiest Day for 911	Sat.	5/6/23						
Busiest Hour for 911	6-7pm	Text to 911 Sessions: 273						
Total Monthly Calls	112,658	911 Received 65,071	Admin Received 46,432	10-Digit Emer 1,155				