

San Diego Police Department - Communications Division 911 Report								
MAY 2023								
Total 911 Calls	65,071							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	51,409	2,864	2,196	5,422	1,999	1,126	55	65,071
	79.00%	4.40%[83.4%]	3.37%[86.77%]	8.33%[95.1%]	3.07%[98.17%]	1.73%[99.9%]	0.08%[100%]	100%
Avg Answer Time in seconds	7.88							
Avg Talk Time in seconds	116							
Busiest Day for 911	Sat.	5/6/23						
Busiest Hour for 911	6-7pm	Text to 911 Sessions: 273						
Total Monthly Calls	112,658	911 Received 65,071	Admin Received 46,432	10-Digit Emer 1,155				
San Diego Police Department - Communications Division 911 Report								
JUNE 2023								
Total 911 Calls	67,629							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	51,651	3,324	2,637	6,361	2,409	1,183	64	67,629
	76.37%	4.92%[81.29%]	3.90% [85.19%]	9.41% [94.6%]	3.56% [98.16%]	1.75% [99.91%]	0.09% [100%]	100%
Avg Answer Time in seconds	8.62							
Avg Talk Time in seconds	113							
Busiest Day for 911	Sat.	6/17/23						
Busiest Hour for 911	9-10pm	Text to 911 Sessions: 266						
Total Monthly Calls	118,099	911 Received 67,629	Admin Received 49,256	10-Digit Emer 1,214				