								1
	San Die	go Police Dep	artment - Com	munications Div	vision 911 Renor	•		
	Juli Dic	.go i once bep	JUNE 202		ision 311 Nepor			
Total 911 Calls	67,629		JOINE 202					
	01,020		Answer Time in	Seconds				
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	51,651	3,324	2,637	6,361	2,409	1,183	64	67,629
	76.37%	4.92%[81.29%]	3.90% [85.19%]	9.41% [94.6%]	3.56% [98.16%]	1.75% [99.91%]	0.09% [100%]	100%
Avg Answer Time in seconds	8.62							
Avg Talk Time in seconds	113							
Busiest Day for 911	Sat.	6/17/23						
Busiest Hour for 911	9-10pm		Text to 911 Ses	sions: 266				
Total Monthly Calls	118,099	911 Received 6	7,629	Admin Receive	d 49,256	10-Digit Emer 1	,214	
	San Die	go Police Dep			vision 911 Repor	t		
			JULY 202	3				
Total 911 Calls	69,371							
			Answer Time in					
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	56,532	2,909	2,294	4,992	1,864	753	27	69,371
Aug Angurar Times in accords	81.49%	4.19% [85.68%]	3.31% [88.99%]	7.20% [96.19%]	2.69% [98.88%]	1.09% [99.97%]	0.04% [100%]	100%
Avg Answer Time in seconds	6.73							
Avg Talk Time in seconds	118	-/						
Busiest Day for 911	Sat.	7/15/23		-				
Busiest Hour for 911	12-1pm		Text to 911 Ses	sions: 301				
Total Monthly Calls	122 244	011 Persined C	0.271	Admin Bossins	d E1 6E0	10 Digit Empara	100	
Total Monthly Calls	122,211	911 Received 6	9,3/1	Admin Receive	u 51,650	10-Digit Emer 1	.,190	I

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