

San Diego Police Department - Communications Division 911 Report								
JUNE 2023								
Total 911 Calls	67,629							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	51,651	3,324	2,637	6,361	2,409	1,183	64	67,629
	76.37%	4.92%[81.29%]	3.90% [85.19%]	9.41% [94.6%]	3.56% [98.16%]	1.75% [99.91%]	0.09% [100%]	100%
Avg Answer Time in seconds	8.62							
Avg Talk Time in seconds	113							
Busiest Day for 911	Sat.	6/17/23						
Busiest Hour for 911	9-10pm		Text to 911 Sessions: 266					
Total Monthly Calls	118,099	911 Received 67,629	Admin Received 49,256		10-Digit Emer 1,214			
San Diego Police Department - Communications Division 911 Report								
JULY 2023								
Total 911 Calls	69,371							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	56,532	2,909	2,294	4,992	1,864	753	27	69,371
	81.49%	4.19% [85.68%]	3.31% [88.99%]	7.20% [96.19%]	2.69% [98.88%]	1.09% [99.97%]	0.04% [100%]	100%
Avg Answer Time in seconds	6.73							
Avg Talk Time in seconds	118							
Busiest Day for 911	Sat.	7/15/23						
Busiest Hour for 911	12-1pm		Text to 911 Sessions: 301					
Total Monthly Calls	122,211	911 Received 69,371	Admin Received 51,650		10-Digit Emer 1,190			


