

San Diego Police Department - Communications Division 911 Report								
JULY 2023								
Total 911 Calls	69,371							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	56,532	2,909	2,294	4,992	1,864	753	27	69,371
	81.49%	4.19% [85.68%]	3.31% [88.99%]	7.20% [96.19%]	2.69% [98.88%]	1.09% [99.97%]	0.04% [100%]	100%
Avg Answer Time in seconds	6.73							
Avg Talk Time in seconds	118							
Busiest Day for 911	Sat.	7/15/23						
Busiest Hour for 911	12-1pm		Text to 911 Sessions: 301					
Total Monthly Calls	122,211	911 Received 69,371		Admin Received 51,650		10-Digit Emer 1,190		
San Diego Police Department - Communications Division 911 Report								
AUGUST 2023								
Total 911 Calls	62,362							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	52,742	2,289	1,824	3,957	1,133	403	14	62,362
	84.57%	3.67%[88.24%]	2.92%[91.16%]	6.35%[97.51%]	1.82%[99.33%]	0.65%[99.98%]	0.02%[100%]	100%
Avg Answer Time in seconds	5.54							
Avg Talk Time in seconds	123							
Busiest Day for 911	Sat.	8/26/23						
Busiest Hour for 911	2-3pm		Text to 911 Sessions: 250					
Total Monthly Calls	112,754	911 Received 62,362		Admin Received 49,146		10-Digit Emer 1,246		