

DSD ONLINE PERMITS Apply for an Engineering Permit





Overview

The Development Services Department's (DSD) online permitting system is a full cloud-based application that allows customers to apply for permits online and upload plans and documents for review 24/7.

Before you begin, please review the information about the permit submittal requirements at <u>sandiego.gov/dsd</u>.

When new permit applications are received, DSD will review the documents for completeness, assess required permit fees and assign thet project to a reviewer. Reviewers will send out their cycle issues report as they complete each cycle, but resubmittal can only happen after all reviews have been complete. Applicants must address all cycle issues prior to resubmitting any new plans. You cannot resubmit to each specific discipline – resubmittals are for all disciplines at the same time.

- For help with user accounts or uploading documents, email <u>DSDProjectinfo@sandiego.gov</u>.
- For plan requirements and document issues, please click <u>here</u>.
- For help planning you project, consider booking a <u>virtual counter appointment</u> with DSD.

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• How do I print an Approval Report and an Invoice Report?

Appendix A – Workflow/record status mapping and definitions Appendix B – Requirements to Upload Plans and Documents



I've forgotten my password

HOW TO SUBMIT AN APPLICATION Step Screen Reference Action Log into your online Home Development Permits Code Enforcement Short Term Rental permitting account. • Enter your username and **Please Login** Login Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. password.* User Name or E-mail: New Users If you are a new user you may register for a free Citizen Access account. It only takes a few simple steps and you'll have the added benefits of seeing a complete history of applications, access to invoices and receipts, checking on status of pending activities, and more. 1 * If you are a new user, see the tutorial on how to register for Register Now » an account. • Select the "Development Permits" tab **Development Permits** Code Enforcement Short Term Rental Home 2 + Apply for a Permit Q Search for a Permit Application Select "Create an Application" • **Development Permits** Code Enforcement Short Term Rental Home 3 + Apply for a Permit Search for a Permit Application • Read and acknowledge the General Disclaimer disclaimer This website is intended for convenience and informational purposes only. • Click "Continue Application" While we strive to ensure the accuracy, timeliness, and function of this website, the City of San Diego makes no representations or warranties regarding its content, condition, sustained performance, resistance and immunity to computer viruses or 4 malware, or proprietary infringement.

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RETURN TO TOP

ave read and accepted the above terms.

Continue Application »







	 Submittal Validation Answer "Yes" or "No" to the validation questions below When complete, click "Continue Application"
	SUBMITTAL VALIDATION * Does your project propose a Pedestrian Plaza per Information O Yes O No Bulletin 565:
6b	* Is this Spaces as Places application: O Yes No
	Save and resume later Continue Application
	Indicate if there is an address ADDRESS VALIDATION
6c	 for the Project Site Click "Continue Application" *Do you have an address for the project site?: O Yes O No
	Continue Application »
	Answer the Rapid Review validation questions and click "Continue Application"
	NOTE: It is important to answer the validation questions correctly and as directed to avoid cancelation of the permit application.
	IMPORTANT: Failure to answer the following questions correctly and as directed will result in cancelling your permit application request. Reapplying for the correct record type application will be required.
6d	 See Information Bulletin 165, How to Obtain a Public Right-of-Way Permit for Standard Public Improvements.
ou	· See Information Bulletin 523, How to Obtain a Permit for a Sidewalk Café.
	See Section 142.0560(j), for Driveway and Access Regulations.
	* indicates a required field. Minor Right of Way - Validation Questions
	MINOR ROW - RAPID REVIEW
	* Is the requested Right of Way Permit a condition of an associated O Yes O No Discretionary Permit:
	Save and resume later Continue Application





	Address or Parcel Entry	Tip: For numeric Street Names in single digits, add a zero (0). For example, for 1st Av use (
	 Enter Street No. and Staname only (the system populate the parcel info Click "Search" 	will 1222Select Olst Av
	OR	* Parcel Number:
ie	 Enter parcel number in a ###-#### format (the system will populate the address info if it exists) Click "Search" 	
	Click "Continue Applicat Permit Scope and Site Inform	
6f	 Provide the following: Scope Processing timeline Applicant type Whether a discretionary permit is currently in process for the project 	Project Information • Define the scope of the work: 1 • What is the processing timeline requested for this application?: 2 • Select-• • • Applicant Type: Select-• 3 • Is there a Discretionary Permit currently in the process as 0 4 yes O No • Provide associated prior Discretionary Approval Number(s): 0 5 5 5
	 5. Associated discretionary permit approval numbers When complete, click "Con 	Save and resume later Continue Application
9	Go to <u>step 7</u> to upload docume	ents and complete application









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Address or Parcel Entry Tip: For numeric Street Names in single digits, add a zero (0). For example, for 1st Av use (Enter Street No. and Street * Street No.: Direction: *Street Name: Street Type: 1222 --Select 01st Av name only Click "Search" (the system will populate the parcel info) * Parcel Number: OR ###-###-#### Legal Description:

- Enter parcel number in ###-٠ ###-#### format • Click "Search" (the system will
- populate the address info if it exists)

6d

OR

• If the project is located entirely within the Public Right of Way and is not associated to the adjacent property, provide the general vicinity (see below).

Clear

Search

• Click "Continue Application"

* Do you have an address for the project site:	O Yes @ No	
Do you have an Assessor's Parcel Number(s): *	⊖ Yes ⊛ No	
Is the project located entirely within the public Right of Way: *	🛞 Yes 🔾 No	
Provide the general vicinity of the location: *	Intersection of [8 St and First Ave.	







Grading, ROW, Mapping - Associated





6d

Address or Parcel Entry				(-) -		
 Enter Street No. and Street name only Click "Search" (the system will populate the parcel info) 	* Street No.: 1222 Search Clear	Direction:	n single digits, add a zero * Street Name: 01st	o (0). For examı	Street	
OR	* Parcel Numl					
 Enter parcel number in ###- ###-#### format Click "Search" (the system will populate the address info if it exists) 	Legal Descrip	tion:				
OR	Search	Clear				
 If the project is located entirely within t property, provide the general vicinity (s Click "Continue Application" 	•	t-of-Way	and is not asso	ciated to tl	ne adj	jacent

* Do you have an address for the project sile:	O Yes @ No		
Do you have an Assessor's Parcel Number(s): *	⊖ Yes ® No		
Is the project located entirely within the public Right of Way: *	🛞 Yes 🔿 No		
Provide the general vicinity of the location: "	Intersection of [8:51 and Frigt Are.		
Save and resume later		\rightarrow	Continue Application







	Engineering Construction Change	
6а	Select a Record Type • Select "Engineering Construction Change"	 Grading, Right of Way, Mapping Applications Deferred As Graded Engineering Construction Change Grading, ROW, Mapping - Associated Submittal Grading, ROW, Mapping - Standalone Right of Way - Dry Utilities Right of Way - Minor - Rapid Review
6b	 Enter the PRJ# in the exact format PRJ-XXXXXX Provide a narrative of the changes proposed Click "Continue Application" 	CONSTRUCTION CHANGE VALIDATION • Please provide the project number you would like to submit the construction change for: PRJ-8001760 • Please provide scope of the construction change: Change to location of sprinkler heads] Continue Application »
6c	• Click "Add a Row"	RELATED PERMITS Showing 0-0 of 0 Permit Number No records found. Add a Row Edit Selected
6d	 Enter the PMT number you want to associate with this construction change Click "Submit" and the PMT will be added 	RELATED PERMITS * Permit Number: PMT-8001719 * Submit Cancel





Apply for an Engineering Permit



9	 Select "Choose File" and drag/drop or search your files to attach them Click the <i>Type</i> drop-down and select file type Provide a brief description of the document Click the "Submit" button Click "Continue Application" 	New Attachment Choose File Project Contact Information Form.pdf Type Project Contacts Information Oscription Contact form
10	Review the Application and return to previous steps by clicking on the numbered tabs at the top.	Fire i <



11	 Acknowledge the final certification Click <i>Continue Application</i> 	I certify that I have read this application and state the above informs entitlement to the use of the property that is the subject of this appli policies and regulations applicable to the proposed development or laws or regulations, including before or during final inspections. City regulation, nor does it constitute a waiver by the City to pursue any the city to enter the above-identified property for inspection purpose of the city to enter the above, agree to the above certification. Continue Application »
12	Your record number will created and displayed, and an email with further instructions will be sent.	Step 8 : Submitted Your application has been successfully submitted. Please print your record and retain a copy for your records. Thank you for using our online services. Your Record Number is PRJ-8001732. You will need this number to check the status of your application or to schedule/check results of inspectes have been assessed or permit issuance has been processed. Choose "View Record Details" to Schedule Inspections, check status, or make other updates. View Record Details" to Schedule Inspections, check status, or make other updates.
13	You will receive a system generated email with your project number and what to expect next.	 Hello, Development Services has created your application. Record ID: PRJ-8005336 Record Address: Record Type: General <i>Please do not reply to this email, this mailbox is not monitored.</i> Thank you for your application. Your documents have been received and will be processed in the order submitted. For current application processing timeline, <u>click here</u> The progress of your application can be tracked through your <u>Online Permitting Account</u> For questions about your user account or help uploading, contact 619-446-5000 Thank you, City of San Diego Development Services Department



	Deferred As Graded	
6a	Select a Record Type • Select "Deferred As Graded"	 Grading, Right of Way, Mapping Applications Deferred As Graded Engineering As-Built Engineering Construction Change Grading, ROW, Mapping - Standalone Right of Way - Dry Utilities Right of Way - Minor - Rapid Review
6b	 Answer the prompted "Yes" or "No" questions. * A Construction Change application is required to process a Change of Geotechnical Consultant of Record 	AS GRADED VALIDATION * Is this an as-graded submittal to an issued Grading and/or Right- of-Way project?: • Yes • No * Is this a change of Geotechnical Consultant of Record?: • Yes • No
6с	 Enter the PRJ# in the exact format PRJ- XXXXXX Select the requested Processing Timeline Provide a narrative of the scope of work Click "Continue Application" 	
6d	 Click "Add a Row" Enter the PMT number you want to associate with the deferred record Click "Submit" and the DMT will be 	ELATED PERMITS howing 0-0 of 0 Permit Number No records found. Add a Row Celdit Selected Delete Selected Edit Selected Cencel







Select "Choose File"	and	New Attach	ment		
drag/drop or search			No file chosen		
to attach them)	Туре			
Click the <i>Type</i> drop-o	down and	Sewer Stu	dy	~	
select file type		Description	,		
Provide a brief desc	ription of	Description			
the document Click the "Submit" bເ					
Click "Continue Appl					
Click Continue Appi	lication				
			Clos	e Submit	
		Close	Submit		
		Close	Submit		
		Cont	inue Application »		
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11	Your record number will be created and displayed, and an email with further instructions will be sent.	
12	You will receive a system generated email with your project number and what to expect next.	 Hello, Development Services has created your application. Record ID: AS-0000063 Record Address: 1222 01st, San Diego, CA Record Type: As Graded Please do not reply to this email, this mailbox is not monitored. Thank you for your application. Your documents have been received and will be processed in the order submitted. For current application processing timeline, click here The progress of your application can be tracked through your Online Permitting Account For questions about your user account or help uploading, contact 619-446-5000 Thank you, City of San Diego Development Services Department



I RECEIVED AN "UPDATES REQUIRED" EMAIL. HOW DO I UPLOAD THE REQUESTED DOCUMENTS?

Step	Action	Screen Reference
1	 Log into your <u>Online</u> <u>Permitting Account</u> Enter your username and password. 	Image: Development Permits Code Enforcement Short Term Rental Please Login Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. Login User Name or E-mail: Provide a new user you may register for a free Citizen Access account. It only takes a few simple steps and you'll haded benefits of seeing a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more. Login = Login = Register Now s Remember me on this computer Ye forgotten my password
2	 Open the 'Updates Required' email. Click either of the email links to a your account and make project updates 	Hello, Boto Please do not reply to this email, this mailbox is not monitored. Your application has been Pre-Screened and requires updates. Please see attached report for additional required information and comments. Follow the steps below to upload the requested documents: • Login to your <u>Online Permitting Account</u> • Search and select the application number • Click on the Attachments tab • Add the required documents Requested information must be submitted within 30 days of this email or this application will be Withdrawn . An email notification will be sent with the next steps to complete the submittal process. The progress of your application can be tracked through your Online Permitting Account For questions about your user account or help uploading, contact 619-446-5000 Thank You, City of San Diego Development Services Department
3	Your project information will load • Click the "Attachments" Tab	Record PRJ-8003236: Building Construction Record Status: Updates Required Record Info Payments







The documents will be validated by Scout and be uploaded to the project record (PRJ)

Tips:

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- If you have any items to submit that were not requested, upload them first.
- When your resubmittal contains all the required documents, the *Add* button will disappear.

cdb;ade;adp;bat;cl ies to upload.	aliowed is 400 MB. hmycmdyconycplydocydocsycweyhtayhtmyhtmyhingispyjaryjsyjseyilbyhnlymd Jysweydocydocsychsymdbyaccdbyzip are disallowed file types to upload.	b;mde;mht;mhtml;msc;msp;mst;php;	;pif;scr;sct;shb;sys;vb;vl	be;vbs;vxd;wsc;wsf;wsh;xls;xlsx;z	ip are disallowed file
Finishing up	oad of Fire Specs 372KB.pdf. Please wait for the page t	to refresh			
Attachments (3)	File Name	File Size	Status	Туре	Refresh
Actions 🔻	Fire Alarm Plans PRJ-8001577.pdf	1.2 MB	Uploaded	Fire Alarm Plans	
Actions 🔻	Fire Permit Worksheet PRJ-8001577.pdf	189.58 kB	Uploaded	Fire Permit Worksheet	
Actions *	Fire Alarm Specs PRJ-8001577.pdf	371.47 kB	Uploaded	Fire Alarm Specs	

I RECEIVED A "REVIEW PENDING INVOICE PAYMENT" EMAIL. HOW DO I PAY? Step Screen Reference Action Log into your Online • Home Development Permits Code Enforcement Short Term Renta Permitting Account Please Login • Enter your username and Login Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. User Name or E-mail password. New Users If you are a new user you may register for a free Citizen Access account. It only takes a few simple steps and you'll have the adde benefits of seeing a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more. 1 Password: Remember me on this comp live forgotten my pass New Users: Register for an Acco Hello, • Open the 'Review Pending Please do not reply to this email, this mailbox is not monitored. Invoice Payment' email Pre-Screen for PRJ-8005336 has been completed and an invoice with initial plan check fees is • Click a link to log in to your attached. account and make a payment Follow the steps below to pay the outstanding fees: Login to your <u>Online Permitting Account</u> Search and select the application number Click on the Payments tab . Pay the outstanding fees 2 After we receive payment, your project will be Deemed Complete and the Project Review will begin NOTE: For CIP projects paying through Inter Office Transfer using SAP system, email your DSD Project Manager to coordinate the payment. The progress of your application can be tracked through your Online Permitting Account For questions about your user account or help uploading, contact 619-446-5000 Thank You, City of San Diego Development Services Department







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Rev. 3/25/2025

The following screen will load. Follow instructions to pay.

+ Apply for a Permit Q Search for a Permit Application		
ted below are the fees based upon the information you've entered. The follo	wing screen will display your total fees.	
es		
Fees	Qty.	Amount
Records-No Plan Permits/Other	1	\$20.00
Records-No Plan Permits/Other PVS-Template SDU/DUP/TH (I)	1	\$20.00 \$242.00

I RECEIVED A "RECHECK REQUIRED" EMAIL FROM A REVIEW DISCIPLINE. HOW DO I LOOK FOR THE ISSUES REPORT?

Step	Action	Screen Reference
1	 Log into your <u>online</u> <u>permitting account</u> Enter your username and password* * If you are a new user, see the <u>tutorial</u> on how to register for an account 	Image: Development Permits Code Enforcement Short Term Rental Image: Development Permits Code Enforcement Short Term Rental Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter system rame and password in the box on the right. User Name or E-mail: User Name or E-mail: My output added benefits or seging a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more. Register Now s Image: Descent Permits Descent Permits Register Now s Register Now s Register for an Account Register Now s Register for an Account
2	• Select "Development Permits"	Home Development Permits Code Enforcement Short Term Rental + Apply for a Permit Q Search for a Permit Application
3	 Your records will be displayed Select the PRJ you wish to see the Project Issues Report for 	01/25/2021 PRJ-8001673 Fire Standard-Fire-101/Adh Issued 01/25/2021 PMT-8001628 Approval - Construction - Fire Pmt - Alarm Approval - Construction - Fire Pmt - Alarm Issued 01/25/2021 PMT-8001629 Approval - Construction - Fire Pmt - Alarm Issued 01/25/2021 PMT-8001629 Approval - Construction - Fire Pmt - Alarm Issued 01/25/2021 CC-8001682 Building Construction Change 001/25/2021 CC-8001682 Building Construction Change 001/25/2021 In Review 01/25/2021 CC-8001693 Building Construction Change 001/25/2021 In Review In Review





I RECEIVED A "READY FOR RESUBMITTAL" EMAIL. HOW DO I SUBMIT THE REQUESTED DOCUMENTS?

Step	Action	Screen Reference	
ð	You will receive an email for Recheck Re additional information is needed.	equired if there are corrections to be made to th	ne plans or if
1	 Log into your <u>Online</u> <u>Permitting Account</u> Enter your username and password 	New Development Permits Code Enforcement Short Term Rental Please Login May online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. New Users If you are a new user your may register for a free Citizen Access account. It only takes a few simple steps and you'll have the added benefits of seeing a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more.	Login User Name or E-mail: Password: Login Benensber me on this computer Yee forgother my password New Users: Register for an Account

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2	 Open the "Ready for Resubmittal" Click a link to log in to your account update the project documents or information 		All review d documents a Follow the s • Logi • Sean • Clici • Add IMPORTA fat the same The progree For questio Thank you, City of San	nd information are required to teps below to upload the reque to to your <u>Online Permitting Ar</u> th and select the application m on the Attachments tab the required documents NT: All required documents r <i>itime. Incomplete submittals w</i> as of your application can be an about your user account of	r reviews for PRJ-8005336. At t continue the review process. ested documents: <u>coount</u> amber requested by all review discipling	es must be upi Permitting Acc	loaded
3	 Select the "Development Permits" tab Your records will display with the current statuses. Click on the blue PRJ link of the project 	b oort the table before, citeds 4 b oort in descending order (2'- Showing 61-70 of 100+1 D Date 01/12/2021 01/12/2021 01/12/2021 01/12/2021 01/12/2021 01/12/2021 01/12/2021 01/12/2021	mit Sean	Record Type Record Type Agenval - Construction - Fire Part Fire Fire Fire Sperval - Construction - Fire Part Agenval - Construction - Fire Pa	records. gale, click "Application Name" to sort records by Appli upplication Name Description		Select ang order (A-2), and cl Status Copened Superiod Copened Co
4	Your project information will load. • Click the "Attachments" Tab	Record PR Fire Record Sta Record I	itus: Upda	7: ates Required Payments 💌	Attachments		
5	Previously attached documents will be displayed. • Click on "Add Attachment"	 Click Add fo The maximum file accdb;ade;ddp;l types to upload. 	o start the process or each file to upload size allowed is 400 MB. bat;chmycmd;com;colyc mhtml;exe;doc;doc;dot S (2) File Na Fire Alz Fire Pe	xksx;mdb;accdb;zip are disallowed file types to u	s;hik;mdb;mde;mht;mhtml;msc;msp;mst;php;pif; pload. File Size 1.2 MB 109.58 kB	scractabilityseysbybb Status Uploaded Uploaded	eybsyvxdywscywsfywshyd Type Fire Alarm Plans Fire Permit Works



- Select 'Choose File' and drag/drop or search your files to attach them
- Click 'Type' drop-down and select file type
- Provide a brief description of the document
- Click the Submit button

If submitting Applicant Response to Issues, upload requested documents. If the responses are for more than one discipline, combine responses into one PDF file for upload

Tips:

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- If you have any items to submit that were not requested, upload them first.
- When your resubmittal contains all the required documents, the Add button will disappear.

The documents will be validated by Scout and be uploaded to the project record (PRJ)

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	Choose File	lo filo choco			
		to me chosei			
Ту	pe				
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			ument		
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				Close	Submit
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I RECEIVED A "FINAL VERSION SIGNED OFF" EMAIL. WHAT DO I DO NEXT?

Step	Action	Screen Reference
0	The application is now in queue for issuance. Refer to the <u>Permit</u> <u>Application Processing Timeline</u> for current issuance timelines.	Home DSD Permits DSD Code Enforcement + Create an Application Q. Search Applications Record PRJ-1048641: Add to collection Building Construction Record Status: Reviews Complete Record Status: Reviews Complete Record Status: Reviews Complete Record Info * Payments * IMPORTANT: All the requested documents must be uploaded at the same time. Incomplete submittals will result in review delays. Follow the below steps to upload the requested documents: Click on 'Choose File' and add the document Select the correct document type from the dropdown and click on 'Submit'. For example, if the requested document is "Sign Plans" - select "Sign Plans" from the "Type' dropdown. Once you click 'Submit', wait for the page to reload confirming the document upload. Please do not try to refresh the page during this process. Repeat the above steps to upload at the requested document at uploaded, the 'Add Attachment' will disappear automatically. If the 'Add Attachment' button doesn't disappear, that confirms that you have not submitted all the requested documents.
1	 We offer appointments for issuance of certain application types. To schedule an appointment, <u>click here</u>. 	Permit Issuance (For Projects Signed Off by All Reviewers.) × Permit Issuance: Building Permit - With Plans Book Now € If the permit was issued prior to the Virtual Book Now € Appointment, please remember to cancel the Book Now € or equired, staff will automatically cancel it. O 45 minutes •

I RECEIVED A "REVIEW COMPLETE/PERMIT READY FOR PAYMENT" EMAIL. HOW DO I PAY MY INVOICE?

Step	Action	Screen Reference	
1	 Log into your <u>Online</u> <u>Permitting Account</u> Enter your username and password 	Development Permits Code Enforcement Short Term Rental Please Login May online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. New Users If you are a new user your may register for a free Citizen Access account. It only takes a few simple steps and you'll have the added benefities of seeing a complete history of applications, access to invoice and receipts, checking on the status of pending activities, and more.	Login User Name or E-mail: Password: Login Commonstrained for the source of the source



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4	 Verify that the record has the status: Approved Upon Final Payment. Select "Payments" tab Then, select "Fees" 	Record PMT- Approval - Construction - Electrical Pmt - PV Combo Record Status: Approved Upon Final Payment Record Info Fees Work Location
5	Click on "Pay Fees"	Outstanding: Pay Fees 01/12/2018 617932 520.00 Pay Fees 01/12/2018 617932 5242.00 Pay Fees 01/12/2018 617932 5242.00 Pay Fees 01/12/2018 617932 5179.00 Pay Fees Total outstanding fees: \$441.00 5179.00 Fees Fees
6	The following screen will load.Follow instructions to pay	Home Development Permits Code Enforcement Short Term Rental + Apply for a Permit Q Search for a Permit Application Listed below are the fees based upon the information you've entered. The following screen will display your total fees. Fees Fees Oty. Amount Records-No Plan Permits/Other 1 \$2242.00 PVS-Template SDU/DUP/TH (I) 1 \$242.00 PVS-Template SDU/DUP/TH (IP) 1 \$179.00 TOTAL FEES: \$441.00 Note: This does not include additional inspection fees which may be assessed later.

I RECEIVED A "ISSUANCE CHECKLIST REQUESTED" EMAIL. HOW DO I SUBMIT THE REQUESTED DOCUMENTS?

Step	Action	Screen Reference	
Ð	You will receive a Recheck Required em information is needed.	ail if there are corrections to be made to the pla	ans or if additional
1	 Log into your <u>Online</u> <u>Permitting Account</u> Enter your username and password 	Nome Development Permits Code Enforcement Short Term Rental Please Login May online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. New Users May a new user your may register for a free Critere Access account. It only takes a few simple steps and you'll have the added berefits of seeing a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more.	Login User Name or E-mail: Password: Login Cogin Cogin

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2	 Open the "Issuance Checklist Required" email. Click on a link to login to your account and submit documents 	 Hello, Please do not reply to this email, this mailbox is not monitored. Plan check for PRJ-8005336 has been completed. There may be outstanding plan check fees that must be paid prior to uploading the requested Issuance Checklist Items shown on the attachment for permit issuance. For any outstanding fees, refer to the attached Invoice. Documents cannot be uploaded until outstanding plan check fees are paid. Follow the steps below to upload the requested documents: Login to your Online Permitting Account Search and select the application number Pay outstanding fees (if applicable) Click on the Attachments tab Upload the requested documents NOTE: The Inspection Contact listed on the Form DS[345 (Project Contacts Information) must have an ACA registered account to schedule inspections. Click the following link Online Permitting Account to register. The progress of your application can be tracked through your Online Permitting Account For questions about your user account or help uploading, contact 619-446-5000 Thank You, City of San Diego Development Services Department 	
3	 Select the "Development Permits" tab Your records will display with the current statuses. Click on the blue PRJ link of the project 	Horm Development Permits Code Enforcement Short Term Rental + Apply for a Permit Q Search for a Permit Application), and cl
4	Your project information will load. • Click the "Attachments" Tab	Record PRJ-8003380: Building Construction Record Status: Issuance Checklist Requested Record Info Payments Attachments	







ер	Action	Screen Reference
1	 Log into your <u>Online</u> <u>Permitting Account</u> Enter your username and password 	Nome Development Permits Code Enforcement Short Term Rental Please Login Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. New Users New Users Many online are now user you may register for a free Citizen Access account. It only takes a few simple steps and you'll have the added burefits of serving a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more. Register Now s Register Now s Register for an Account Register for an Account
2	• Select the "Development Permits" tab	Home Development Permits Code Enforcement Short Term Rental + Apply for a Permit Q Search for a Permit Application
3	 Your records will be displayed Select the PRJ record you wish to print by clicking on the blue link 	01/25/2021 PRJ-8001673 Fire Standard-Fire:01/Adh Issued 01/25/2021 PMT-8001628 Approval - Construction - Fire PMT Approval - Construction - Fire PMT Issued 01/25/2021 PMT-8001629 -Approval - Construction - Fire PMT Approval - Construction - Fire PMT Issued 01/25/2021 PMT-8001629 -Approval - Construction - Fire PMT Approval - Construction - Fire PMT Issued 01/25/2021 CC-8001682 Building Construction Change Construction Change - PRJ- In Review 01/25/2021 CC-8001693 Building Construction Change Approval - Construction Change - PRJ- In Review
4	The record details will be displayed Click the "Attachments" Tab 	Record PRJ-8003204: Building Construction Record Status: Issued Record Info Payments Attachments
5	The attachments for this project will be displayed. Status will be "Approved"	Attachments (5) Approved or Reviewer Issues (2) File Name File Size Actions * Building Construction Plans - Issued PRJ-8003204.pdf 5.53 MB Actions * Building Construction Plans Vol. 2 - Issued PRJ-8003204.pdf 166.39 MB

RETURN TO TOP





HOW DO I SCHEDULE INSPECTIONS? Screen Reference Step Action • Log into your Online Home Development Permits Code Enforcement Short Term Rental Permitting Account Please Login Enter your username and Login ٠ Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. User Name or E-mail password New Users If you are a new user you may register for a free Citizen Access account. It only takes a few simple steps and you'll have the adde benefits of seeing a complete history of applications, access to invoices and receipts, checking on status of pending activities, and more. Password: 1 Register Now » ber me on this compute C Reme I've forgotten my password New Users: Register for an Account Showing 1-10 of 100+ | Download results | Add to collection • Click on "My Records" and Record Number Date Record Type Application Name Status your records will be displayed 01/27/2021 PRJ-8001732 Standard-Fire:1222/01st Fire Issued 2 Approval - Construction - Fire Pmt - Kitchen Hood - Kitchen Hood:1222/01st 01/27/2021 PMT-8001697 Issued Approval - Construction - Fire Pmt - Kitchen Hood - Kitchen Hood:1222/01st 01/27/2021 PMT-8001698 Issued 01/25/2021 PRJ-8001673 Fire Standard-Fire:101/Ash Issued Approval - Construction - Fire Pmt - Alarm - Alarm:101/Ash 01/25/2021 PMT-8001628 Issued • Click on the permit number Showing 1-10 of 100+ | Download results | Add to collection Date Record Number Record Type Application Name Status for which you would like to 01/27/2021 PRJ-8001732 Fire Standard-Fire:1222/01st Issued schedule inspection. 3 Approval - Construction - Fire Pmt - Kitchen Hood - Kitchen Hood:1222/01st 01/27/2021 PMT-8001697 Issued Approval - Construction - Fire Pmt - Kitchen Hood - Kitchen Hood:1222/01st 01/27/2021 PMT-8001698 Issued The status must be "Issued" to 01/25/2021 Fire Standard-Fire:101/Ash PRJ-8001673 schedule an inspection. PMT-8001628 Approval - Construction - Fire Pmt - Alarm - Alarm: 01/Ash 01/25/2021 Issued



4	Click on "Record Info" button for drop-down options	Record PMT-8001628: Approval - Construction - Fire Pmt - Alarm Record Status: Issued Expiration Date: 01/25/2021 Record Info
5	• Click on "Inspections"	Record Info Record Details Processing Status Related Records Inspections
6	 The inspections screen will appear, showing upcoming and completed inspections. Click on the "Actions" link of the inspection you would like to schedule 	Please Note: Combination - Disconnect Reconnect Inspection type needs to an "Electrical" upgrade(s)/replacement(s) Upcoming (2) Schedule an Inspection Click the link above to schedule one. TBD Pending Elect-Fire Alarm-Final (3) Tenant Improvement (18517181) Inspector: unassigned 01/25/2021 Scheduled Elect-Fire Alarm-Rough Tenant Imp (18517180) View Details Schedule Inspector: John Bayliss Completed There are no completed inspections on this record.
7	• Click on the "Schedule" link	Actions View Details Schedule



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Click "Continue"

You will be returned to the 11 Inspections screen where you can confirm that the inspection was properly scheduled.

Click the link above to schedule one.	
TBD Pending Elect-Fire Alarm-Final (3) Tenant Improvement (18517181)	Actions 🔻
Inspector: unassigned	
01/25/2021 Scheduled Elect-Fire Alarm-Rough Tenant Imp (18517180)	Actions 🔻
Inspector: John Bayliss	
Completed	
There are no completed inspections on this record.	

I RECEIVED A "PENDING INVOICE PAYMENT" EMAIL FOR MY CONSTRUCTION CHANGE. HOW DO I PAY?

Ľ

Step	Action	Screen Reference
1	 Log into your <u>Online</u> <u>Permitting Account</u> by entering your username and password and then clicking on the Login button. 	Norm Development Permits Code Enforcement Short Term Rental Please Login Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. User Name or E-mail: User Name or E-mail: Password: Hyou are an wust you may register for a free Citizen Access account. It only takes a few simple steps and you'll have the added benefits of seeing a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more. Register Now 1 Register Now 1 Register Now 1 Register Now 1 Now 1 Now 1 Now 1
2	Click a link to log in to your account and make a payment	 Hello, <i>Please do not reply to this email, this mailbox is not monitored.</i> Pre-Screen for PRJ-8005336 has been completed and an invoice with initial plan check fees is attached. Follow the steps below to pay the outstanding fees: Login to your <u>Online Permitting Account</u> Search and select the application number Click on the Payments tab Pay the outstanding fees After we receive payment, your project will be Deemed <u>Complete</u> and the Project Review will begin. NOTE: For <u>CIP projects</u> paying through Inter Office Transfer using SAP system, email your DSD Project Manager to coordinate the payment. The progress of your application can be tracked through your <u>Online Permitting Account</u> For questions about your user account or help uploading, contact 619-446-5000 [Thank You, City of San Diego Development Services Department



	Your record will be displayedClick "Payments" TabClick "Fees" link	Record CC-8001682: Building Construction Change Record Status: Pending Invoice Payment		
3				
		Record Info V Payments V Attachments		
		Fees		
4	• Click on "Pay Fees"	Date Invoice Number Amount 01/12/2018 617932 \$20.00 Pay Fees 01/12/2018 617932 \$242.00 01/12/2018 01/12/2018 617932 \$242.00 01/12/2018 01/12/2018 617932 \$179.00 7041 outstanding fees: \$441.00		
5	The following screen will load.Click <i>Continue Application</i> and follow instructions to pay.	Fees Oty. Amount Hrly-DSD Rvw Fire Plan Proj 1 \$21793 TOTAL FEES: \$217.93 Note: This does not include additional inspection fees which may be assessed later.		
	follow instructions to pay.	Continue Application >		

HOW DO I DOWNLOAD APPROVED PLANS FOR MY CONSTRUCTION CHANGE?

Step	Action	Screen Reference	
1	 Log into your <u>Online</u> <u>Permitting Account</u> by entering your username and password and then clicking on the Login button. 	Nome Development Permits Code Enforcement Short Term Rental Hansy online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user you may register for a free Citizen Access account. It only takes a few simple steps and you'll have added benefits of seeing a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more.	Login User Name or E-mail: Password: Login Login Login Login Rev Lisers: Register for an Account



2	• Select the "Development Permits" tab	Home Development Permits Code Enforcement Short Term Rental + Apply for a Permit Q Search for a Permit Application
	Your records will be displayed	
3	 Select the record you wish to print by clicking on the blue link 	01/25/2021 PRJ-8001673 Fire Standard-Fire 10J/Ath Issued 01/25/2021 PMT-8001628 Approval - Construction - Fire Pmt - Approval - Construction - Fire Pmt - Approval - Construction - Fire Pmt Issued 01/25/2021 PMT-8001629 Approval - Construction - Fire Pmt - Approval - Construction - Fire Pmt Issued 01/25/2021 CC-8001682 Building Construction Change Construction - Fire PmJ - Approval - Construction - Fire Pmt In Review 01/25/2021 CC-8001682 Building Construction Change Construction Change - PRJ- R001662 In Review
	The record details will be displayed	Record CC-8001682:
	• Click the "Attachments" Tab	Building Construction Change
4	F	Record Status: In Review
-		Record Info 🔻 Payments 🔻 Attachments
		Work Location
	Click the "Approved or Reviewer Issues" tab	
	The attachments for this CC project will be displayed	Attachments (1) Approved or Reviewer Issues (1)
5		File Name
		Actions - Issued CC-8003502.pdf
	• Click on the Actions drop-down and	
	click "Download"	Attachments (1) Approved or Reviewer Issues (1)
6		File Name Actions Building Construction Plans - Issued CC-8003502.pdf
		Detail Download



HOW DO I PRINT AN APPROVAL REPORT AND INVOICE REPORT?

Step	Action	Screen Reference
	APPROVAL REPORT	
1	 Log into your <u>Online</u> <u>Permitting Account</u> Enter your username and password 	Were Development Permits Code Enforcement Short Term Rental Please Login Many online services offered by the Agency require login for security reasons. If you are an existing user, please entry user mane and asserved in the boarc on the right: User Image:
2	• Click on the Development Permits tab and your records will be displayed	Home Development Permits Code Enforcement Short Term Rental + Apply for a Permit Q Search for a Permit Application
3	• Click on the PMT you wish to print the Approval Report for	01/29/2021 PMT-8001719 Approval - Construction - Fire Pmt - Underground Approval - Construction - Fire Pmt - Underground Standard - Fire 01/29/2021 PR3-8001760 Fire Standard - Fire:1222/01st Issued 01/28/2021 PR3-8001754 Fire Standard - Fire:1650/08th In Queue
4	The selected record will be displayed	Record PMT-8001719: Approval - Construction - Fire Pmt - Underground Record Status: Issued Expiration Date: 01/29/2021 Record Info • Payments • Attachments
5	 Click on the "Reports" drop-down Select "Approval" Home Development Permits Code Enforcement S + Apply for a Permit Q Search for a Permit App Record PMT-3056699: 	Announcements Logged in as:Donna D'Orsi Collections (0 Reports (2) Account Management Logout



6	A pop-up window will open. Make sure that the correct permit number appears, if not, enter the correct permit number. • Click on "Submit"	Please input report parame * Approval ID: PMT-3056699 Submit Cancel	eter(s):
1	 INVOICE REPORT Log into your <u>Online</u> <u>Permitting Account</u> Enter your username and password 	Itema Development Permits Code Enforcement Short Term Rental Plasse Login Baryonic services offserd by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. New Users Way Online a new user you may register for a free Citizen Access account. It only takes a few simple steps and you'll have the added benefits of service and receipts, checking on the status of pending activities, and more. Register Now s	Login User Name or E-mail: Password: Login Benensber me on this computer Tve forgoten my password New Users: Register for an Account
2	Click on Development Permits and your records will be displayed	Home Development Permits Code Enforcement + Apply for a Permit Q Search for a Permit	t Short Term Rental
3	Locate your record in the list displayed. • Click on the blue link to select that record	01/28/2021 PM1-8001710 Pmt 01/28/2021 PRJ-8001747 Fire 01/28/2021 CC-8001745 Build	oval - Construction - Fire - Underground ing Construction Change ing Construction Change



4	• To generate the Invoice report, click on the "Payments" Tab and then on "Fees"	Record PMT-8001719: Approval - Construction - Fire Pm Record Status: Issued Expiration Date: 01/29/2021 Record Info
5	Make note of the invoice number	Record Info Payments Attachments Fees Paid: Attachments Date 01/29/2021 Total paid fees: \$599.34 Invoice Number 80992 Amount \$599.34
6	Click on the "Reports" drop downSelect "Invoice"	Announcements Logged in as:Donna D'Orsi Collections (0) Reports (2) 🗸 Account Management Logout
7	A pop-up window will open. Make sure that the correct invoice number appears. If not, enter the invoice number. • Click on <i>Submit</i> • Invoice of Permit or Project will be displayed in PDF format.	Please input report parameter(s): * Invoice Number: \$1183 Submit Cancel



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APPENDIX A – WORKFLOW/RECORD STATUS MAPPING AND DEFINITIONS

ask Name	Workflow Task Status	Record Status (Project)	Process
Pre-Screen	In Queue	In Queue	Initial submittal from applicant
Pre-Screen	In Process	Pre-Screen	The Pre-Screen process has been started by staff and a due date is set
Pre-Screen	Updates Required	Updates Required	Staff determines during Pre-Screen that the applicant's submission is incomplete
Pre-Screen	Resubmitted	Resubmitted	The applicant has submitted any additional documents requested during Pre-Screen
Pre-Screen	Route to EPR	Pre-Screen	Staff has routed the applicable documents to EPR for plan review (e.g. plans)
Pre-Screen	Documents Routed to EPR	Pre-Screen	System confirmation that documents have been routed to EPR for plan review
Pre-Screen	Pending Invoice Payment	Application Pending Payment	Staff has deemed the submission complete, assessed fees for plan check, and the project is ready for review
Project Review	In Review	In Review	The status of the project review until all disciplines sign-off and the project is ready to issuance
Project Review	Recheck Required	In Review	Reviewer has requested a resubmittal of documents and/or information
Project Review	Final version submitted	In Review	The final version will be reviewed by all disciplines
Project Review	Review Complete	In Review	The project review has completed and requires one last assessment by issuance sta
Project Review	Ready for Issuance	Review Phase Complete	The review phase can be closed out and the project is ready for issuance
Issuance	In Progress	Review Phase Complete	Permit issuance is in progress
Issuance	Updates Required	Issuance Checklist Requested	Issuance Checklist items are needed prior to permit issuance
Issuance	Resubmitted	Issuance Checklist Submitted	Issuance Checklist items have been resubmitted by the applicant
Issuance	Approved Upon Final Payment	Approved Upon Final Payment	Staff has confirmed that all required documents are present, approved plans are available in Accela, and all required fees have been assessed at both the project leve and the permit level
lssuance	Approved Upon Final Payment	Issued (When all Permits are set to Issued)	Inspection invoice(s) will be sent to customer. When all fees are paid, permit is issue
lssuance	Closed	Closed (When all Permits are set to Closed)	The record is closed. Any changes to the building construction plans require a construction change application.



APPENDIX B – REQUIREMENTS TO UPLOAD PLANS AND DOCUMENTS

Sheet Numbering

Please make sure your sheet numbers are located in the bottom right corner of your plans. Use <u>the designated</u> <u>templates</u> or follow <u>sheet numbering styles</u> to ensure the timely processing of reviews.

File Size

The max size of each file you can upload cannot exceed 200MB. File sizes larger than 200MB will be rejected.

FIX: Return to the source document and create PDF files that are below the file size limitation.

Page Size

PDF files with page sizes 8.5- by 11-inches are accepted for DSD-approved fillable documents and required reports. However, plans must be at minimum 11- by 17-inches and a maximum of 36- by 48-inches.

FIX: Return to the source document and change the paper size to meet the requirements.

Page Orientation

Having a mix of paper sizes and orientations is not a problem, as orientation issues will not prevent the file from being accepted. However, this will generate more difficult reviewing conditions for review teams. A warning will pop-up if different orientations are found to help you research whether any pages are upside down or improperly oriented.

FIX: Verify that pages are not upside down or improperly oriented.

Password Protection

Files must not be password protected. If the PDF cannot be opened, the file will be rejected.

FIX: Remove the password protection to allow users to open the PDF.

Annotations and Comments

An annotation is any 'object' that appears in the Adobe Reader 'Comment' panel. It could be a 'comment' or 'stamp' or font issue like SHX Text from AutoCad.

FIX: To remove annotations in a PDF, use the print to PDF option. This process eliminates annotations by "flattening" the PDF.