

# **DSD ONLINE PERMITS** Apply for a Standalone Permit





#### Overview

The Development Services Department's (DSD) online permitting system is a full cloud-based application that allows customers to apply for permits online and upload plans and documents for review 24/7.

Before you begin, please review the information about the permit submittal requirements at <u>sandiego.gov/dsd</u>.

When new permit applications are received, DSD will review the documents for completeness, assess required permit fees and assign thet project to a reviewer. Reviewers will send out their cycle issues report as they complete each cycle, but resubmittal can only happen after all reviews have been complete. Applicants must address all cycle issues prior to resubmitting any new plans. You cannot resubmit to each specific discipline – resubmittals are for all disciplines at the same time.

- For help with user accounts or uploading documents, please call us at 619-446-5000.
- For plan requirements and document issues, please click <u>here</u>.
- For help planning you project, consider booking a <u>virtual counter appointment</u> with DSD.

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Appendix A – Workflow/record status mapping and definitionsAppendix B – Requirements to Upload Plans and Documents



HOV	V TO SUBMIT AN APPLICATION	
Step	Action	Screen Reference
1	<ul> <li>Log into your <u>online</u> <u>permitting account</u>.</li> <li>Enter your username and password.*</li> <li>* If you are a new user, see the <u>tutorial</u> on how to register for an account.</li> </ul>	Weelopment Permits       Code Enforcement       Short Term Rental         Please Login       Many online services offered by the Agency require login for security reasons. If you are an existing user, please entry our user name and password in the box on the right.       User Name or E-mail:       User Name or E-mail:       Password:         Mary online services offered by the Agency require login for security reasons. If you are an existing user, please entry our user name and password in the box on the right.       User Name or E-mail:       Password:         Mary of pending activities, and more.       Register Now re       Register Now re       Password:       Password:         Register Now re       Not response to the computer of response not place to the computer of th
2	• Select "Development Permits"	Home Development Permits Code Enforcement Short Term Rental + Apply for a Permit Q Search for a Permit Application
3	• Select "Apply for a Permit"	Home Development Permits Code Enforcement Short Term Rental + Apply for a Permit Q Search for a Permit Application
4	<ul> <li>Read and acknowledge the disclaimer</li> <li>Click "Continue Application"</li> </ul>	General Disclaimer         This website is intended for convenience and informational purposes only.         While we strive to ensure the accuracy, timeliness, and function of this website, the City of San Diego makes no representations or warranties regarding its content, condition, sustained performance, resistance and immunity to computer viruses or matware, or proprietary infringement.         Image: Continue Application >











	Code Validation		
	Answer the Code enforcement Case question: • If "no," continue application:	Code Enforcement *Is there a code enforcement violation case o site?:	n this 🛛 Yes 🖲 No
8	If "yes," answer the additional questions:	Code Enforcement  * Is there a code enforcement violation case on this site?: Code Enforcement case number(s): * Is this application related to the code violation?: * Will this application resolve the code violation?: * Continue Application >	<ul> <li>Yes No</li> <li>NC 123456</li> <li>Yes No</li> <li>Yes No</li> </ul>
9	Jump to a permit type for the next step: • <u>Fire Permit</u> • <u>Demo Permit</u> • <u>Sign Permit</u> • <u>Mechanical/Electrical/Plumbing Per</u>	<u>rmit</u>	
9	<ul> <li>Fire Permit</li> <li>Provide: <ol> <li>Scope</li> <li>Processing timeline</li> <li>Applicant type</li> <li>Associated building permit approval numbers (this is necessary for Deferred Submittals)</li> <li>Select permit type and answer additional questions.</li> <li>When completed, click "Continue Application."</li> </ol></li></ul>	Project information       1       • * Walk is the processing the spectration of determine       1       • * Walk is the processing the spectration of the s	







9	Mechanical/Electrical/Plumbing Permit Provide: 1. Scope 2. Processing timeline 3. Applicant type • Select the permit type • Click "Continue Application"	MINISTERAL INFO	Institutes of electron 1 Autorised Agent of the 3	*What is the processing timeline requested Electrical Per	
	Historic Designation Answer the Historic Designation question Y/N and provide the additional information If no:	HISTORIC DESIGNATION Does the project contain a des located within a designated hi List the year constructed for a Does your proposed construct containing buildings or struct there will be a change to the e structures?: *	storic district?: Il the structures on the tion include work on a ures 45 years old or old	e project site: * 2010 site O Yes (	
10	If yes, answer the additional questions.	HISTORIC DESIGNATION Does the project contain a located within a designated Provide the HRB number:	designated historic d historic district?:	resource, or is it	• Yes () No 123



	Upload Required Project Documents		
11	<ul> <li>Required documents will be listed</li> <li>Select "Choose File" and drag/drop or search your files to attach them.</li> <li>You will not be able to continue if files have not been uploaded.</li> </ul>	The maximum file size allowed is <b>400 MB</b> .	Choose File No file chosen Choose File No file chosen
	If you encounter Failed Scout Validation, use the <u>Scout link</u> and check your files. <u>Scout Validation Help</u>		
	Upload any Additional Documents you wish to include with your submittal	The maximum file size allowed is <b>200 MB</b> . html;htm;mht;mhtml;exe;doc;doc;;xls;xls;xmdb;accdb;zip are disallowed file by	
12	If you have your Project Contact Information form completed, you may upload it now. (Uploading it now will save the step of staff requesting it prior to issuance.)	Fee Worksheet 190KB.pdf	File Size     Type       189.58 kB     Fire Permit Worksheet       1.2 MB     Fire Protection Plans
	Click "Add"		

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	<ul> <li>Select "Choose File" and drag/drop or search your to attach them</li> <li>Click <i>Type</i> drop-down and select file type</li> <li>Provide a brief description the document</li> <li>Click the "Submit" button</li> <li>Click "Continue Application</li> </ul>	files n of	New Attachment   New Attachment   Choose File   Project Contact Information Form.pd   Type   Project Contacts Information   Description   Contact form     Close   Submit   Continue Application >	× ff
3	<ul> <li>Workers' Compensation Declaration</li> <li>Select the insurance declaration statement that applies to this project</li> <li>Click "Continue Application"</li> </ul>	WARNING: FAILURE TO SECURE WORKERS' CO HUNDRED THOUSAND DOLLARS (\$100,000, II ATTORNEYS FEES. I hereby affirm under penalty of perjury one of Declaration DECLARATION	ntain workers compensation insurance: 2 Insation insurance: 2 Irmit issuance: 2	THES AND CIVIL FINES UP TO ONE FTHE LABOR CODE, INTEREST, AND *Indicates a required field.

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#### **Review Application**

Review the Application and return to previous steps by clicking on the numbered tabs at the top.

Fire				
1 2 3 Project 4	Project Documents	5 Declaration	6 Review	7 Submitted
Step 6 : Review				
Save and resume later				Continue Application
Please review all information below. Click the "Edit" be	uttons to make changes to se	ctions or "Continue Application" to	move on.	
Record Type				
		Fire		
Address Validation				
ADDRESS VALIDATION Do you have an address for the project site?:	Yes			
Address				
1222 01st Av				
Parcel				
Parcel Number: 533-433-2800 Legal Description: BLK I ST CLSDØBLKS 13 THRU 150	,			
Additional Information-if appl				
Additional Information List any additional parcel(s) associated with the	project scope:	list any unit number/-)	ssociated with the project sco	ipe:
Code Case Validation	project scope:	case any unic number(s) a	socated with the project sci	
Code Enforcement				
Is there a code enforcement violation case on thi site?:	is No			
Select Scope and Timeline				
Project Information Define the scope of the work: ADU Applicant Type: Authorized Agent of Property Ov Section 112.0102	vner or Other Person per M		neline requested for this appl Discretionary Approval Numbe	
Does the project propose any	of the following r	esidential use types?		
RESIDENTIAL USE TYPES				
Permanent Supportive Housing: Transitional Housing:	No			
Accessory Dwelling Units:	No			
Junior Accessory Dwelling Units:	No			
None of the above:	Yes			
Does the project propose usin	g any of the follow	wing incentive progra	ams?	
INCENTIVE PROGRAMS				
SB 35 Streamlined Affordable Housing: Complete Communities Housing Solutions:	No			
100% Affordable Housing Density Bonus:	No			
Affordable Housing Density Bonus:	No			
Micro Unit Density Bonus:	No			
Senior Housing Density Bonus:	No No			
Student Housing Density Bonus: Affordable Accessory Dwelling Unit Bonus:	No			
Voluntary Accessibility Program:	No			
Other:	No			
None of the above:	Yes			
Declaration				
DECLARATION				
I am either self-insured or will maintain workers compensation insurance:	No			
I am not subject to workers compensation insura				
To be determined at the time of permit issuance:				
I certify that I have read this application and state the above entitiement to the use of the property that is the subject of				
policies and regulations applicable to the proposed develo				
laws or regulations, including before or during final inspect	tions. City approval of a permit ap	plication, including all related plans and	I documents, is not a grant of approve	I to violate any applicable policy or
regulation, nor does it constitute a waiver by the City to put				
of the city to enter the above-identified property for inspect and permit processing for the duration of this project.	tion purposes. I have the authority	r and grant City staff and advisory bodi	as the right to make copies of any pla	ns or reports submitted for review
By checking this box, I agree to the above cert				Date:
Save and resume later				Continue Application
Save and resume later				Continue Appacation



15	<ul> <li>Acknowledge the final certification</li> <li>Click "Continue Application"</li> </ul>	I certify that I have read this application and state the above informs entitlement to the use of the property that is the subject of this appli policies and regulations applicable to the proposed development or laws or regulations, including before or during final inspections. City regulation, nor does it constitute a waiver by the City to pursue any the city to enter the above-identified property for inspection purpose every checking this box, I agree to the above certification.
16	Your record number will created and displayed, and an email with further instructions will be sent.	Step 8: Submitted         Vour application has been successfully submitted.         Please print your record and retain a copy for your records.         Thank you for using our online services.         Your Record Number is PRJ-8001732.         You will need this number to check the status of your application or to schedule/check results of inspectes have been assessed or permit issuance has been processed.         Choose "View Record Details" to Schedule Inspections, check status, or make other updates.         View Record Details * to Schedule Inspections, check status, or make other updates.
17	You will receive a system generated email with your project number and what to expect next.	Hello,         Development Services has created your application.         Record ID: PRJ-8005336          Record Address:         Record Type: General         Please do not reply to this email, this mailbox is not monitored.         Thank you for your application. Your documents have been received and will be processed in the order submitted.         For current application processing timeline, click here         The progress of your application can be tracked through your Online Permitting Account         For questions about your user account or help uploading, contact 619-446-5000         Thank you,         City of San Diego         Development Services Department



### I RECEIVED AN "UPDATES REQUIRED" EMAIL. HOW DO I UPLOAD THE REQUESTED DOCUMENTS?

Step	Action	Screen Reference
1	<ul> <li>Log into your <u>Online</u> <u>Permitting Account</u></li> <li>Enter your username and password.</li> </ul>	New Users       Register How s
2	Open the "Updates Required" email. • Click either of the email links to go to your account and make project updates	<ul> <li>Hello,</li> <li>Please do not reply to this email, this mailbox is not monitored.</li> <li>Your application has been Pre-Screened and requires updates. Please see attached report for additional required information and comments.</li> <li>Follow the steps below to upload the requested documents: <ul> <li>Login to your Online Permitting Account</li> <li>Search and select the application number</li> <li>Click on the Attachments tab</li> <li>Add the required documents</li> </ul> </li> <li>Requested information must be submitted within 30 days of this email or this application will be Withdrawn.</li> <li>An email notification will be sent with the next steps to complete the submittal process.</li> <li>The progress of your application can be tracked through your Online Permitting Account</li> <li>For questions about your user account or help uploading, contact 619-446-5000</li> <li>Thank You,</li> <li>City of San Diego</li> <li>Development Services Department</li> </ul>
3	Your project information will load • Click the "Attachments" tab	Record PRJ-8001577:         Fire         Record Status: Updates Required         Record Info       Payments







The documents will be validated by

6	Scout and be uploaded to the project record (PRJ)	To upload attachments:         1       Out Add to start the process         2       Nation of the upload         Te maximum file atta davies 4000 MBL       Status file upload         2       Mathematic file upload         2       Mathematic file upload         3       Mathematic file upload         3       Mathematic file upload         4       Mathematic file upload <t< th=""></t<>
l RE Step	CEIVED A "REVIEW PENDING INVOIC Action	CE PAYMENT" EMAIL. HOW DO I PAY? Screen Reference
1	<ul> <li>Log into your <u>Online</u> <u>Permitting Account</u></li> <li>Enter your username and password.</li> </ul>	Development Permits Code Enforcement Short Term Rental  Please Login Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right.  New Users  Register Now a  Register Now a
2	<ul> <li>Open the Review Pending Invoice Payment" email</li> <li>Click a link to log in to your account and make a payment</li> </ul>	<ul> <li>Hello,</li> <li>Please do not reply to this email, this mailbox is not monitored.</li> <li>Pre-Screen for PRJ-8005336 has been completed and an invoice with initial plan check fees is attached.</li> <li>Follow the steps below to pay the outstanding fees: <ul> <li>Login to your <u>Online Permitting Account</u></li> <li>Search and select the application number</li> <li>Click on the Payments tab</li> <li>Pay the outstanding fees</li> </ul> </li> <li>After we receive payment, your project will be Deemed <u>Complete</u> and the Project Review will begin.</li> <li>NOTE: For <u>CIP projects</u> paying through Inter Office Transfer using SAP system, email your DSD Project Manager to coordinate the payment.</li> <li>The progress of your application can be tracked through your <u>Online Permitting Account</u></li> <li>For questions about your user account or help uploading, contact 619-446-5000</li> <li>Thank You,</li> <li>City of San Diego</li> <li>Development Services Department</li> </ul>







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The following screen will load.	Follow
instructions to pay	

+ Apply for a Permit Q Search for a Permit Application		
ted below are the fees based upon the information you've entered. The followir	ng screen will display your total fees.	
Fees	Qty.	Amount
Records-No Plan Permits/Other	1	\$20.00
	1	\$242.00
PVS-Template SDU/DUP/TH (I)		\$179.00

### I RECEIVED A "RECHECK REQUIRED" EMAIL FROM A REVIEW DISCIPLINE. HOW DO I LOOK FOR THE ISSUES REPORT?

Step	Action	Screen Reference
1	<ul> <li>Log into your <u>online</u> <u>permitting account</u></li> <li>Enter your username and password*</li> <li>* If you are a new user, see the <u>tutorial</u> on how to register for an account</li> </ul>	Development Permits       Code Enforcement       Short Term Rental         Please Login       Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right.       Users         New Users       Name you may register for a free Citizen Access account. It only takes a few simple steps and you'll have the added benefits of seeing a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more.       Password:         Register Now a       Image: Image
2	Select "Development Permits"	Home Development Permits Code Enforcement Short Term Rental + Apply for a Permit Q Search for a Permit Application
3	<ul> <li>Your records will be displayed</li> <li>Select the PRJ you wish to see the Project Issues Report for</li> </ul>	01/25/2021     PRJ-8001673     Fire     Standard-Fire:10/Ash     Issued       01/25/2021     PMT-8001628     -Approval - Construction - Fire Pmt - Alarm 20/JAsh     Issued       01/25/2021     PMT-8001629     Approval - Construction - Fire Pmt - Alarm 20/JAsh     Issued       01/25/2021     PMT-8001629     Approval - Construction - Fire Pmt - Alarm 20/JAsh     Issued       01/25/2021     CC-8001682     Building Construction - Fire Pmt - Alarm 20/JAsh     In Review       01/25/2021     CC-4001693     Building Construction Change     Construction Change - PRJ- R0116-0     In Review



4	Previously attached documents will be displayed. You will see your Project Issues Report by discipline displayed. Click the "Actions" drop-down	types to upload.	he process file to upload	pnhhmlpmscpmsppnstphp File 559 1.2 MB 189.58 kB	Status Status Uploaded Uploaded	beydawndwacuwfuwlachaalaacaig are disalowed fie Tryse Rotwah Fire Alarm Plans Fire Permit Worksheet
5	Click "Download and" the selected Project Issues Report will download		Actions 🕶 Detail Download			

## I RECEIVED A "READY FOR RESUBMITTAL" EMAIL. HOW DO I SUBMIT THE REQUESTED DOCUMENTS?

Step	Action	Screen Reference				
ð	You will receive an email for Recheck R additional information is needed.	equired if there are corrections to be made to t	he plans or if			
1	<ul> <li>Log into your <u>Online</u> <u>Permitting Account</u></li> <li>Enter your username and password</li> </ul>	Development Permits         Code Enforcement         Short Term Rental           Please Login         Age online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right.           New Users         By you are a new user you may register for a free Citizen Access account. It only takes a few simple steps and you'll have adde benefits or sensing a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more.	Login User Name or E-mail: Password: Login a Commender me on this computer reve forghen my password New Users: Register for an Account			

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	<ul> <li>Select "Choose File" and drag/drop or search your files</li> </ul>	New Attachment ×
	<ul> <li>to attach them</li> <li>Click the <i>Type</i> drop-down and select file type</li> <li>Provide a brief description of the document</li> <li>Click the "Submit" button</li> </ul>	New Attachment Choose File No file chosen Type Select
6	***If submitting Applicant Response to Issues, upload requested documents. If the responses are for more than one discipline, combine responses into one PDF file for upload***	Description Enter a brief description of the document
		Close Submit
	The documents will be validated by Scout and be uploaded to the project record (PRJ)	To uplaad attachments: 1. Cick Add to start the process 2. Cick Add for a cick for the program 3
7		Attachments (s)     Fele Name     Fele Stee     Status     Type     Referant
		Actions * File Alarm Specs PRO-8001577.pdf 371.47 kB Uploaded File Alarm Specs



#### I RECEIVED A "FINAL VERSION SIGNED OFF" EMAIL. WHAT DO I DO NEXT?

Step	Action	Screen Reference
•	The application is now in queue for issuance. Refer to the <u>Permit</u> <u>Application Processing Timeline</u> for current issuance timelines.	Home       DSD Permits       DSD Code Enforcement         + Create an Application       Q Search Applications         Record PRJ-1048641:       Add to collection         Building Construction       Record Status: Reviews Complete         Record Status: Reviews Complete       Record Info ~         Payments *       IMPORTANT: All the requested documents must be uploaded at the same time. Incomplete submittals will result in review delays.         Follow the below steps to upload the requested documents:       Click on *Choose File" and add the document         Click on *Choose File" and add the document       Select the correct document type from the dropdown and click on "Submit". For example, if the requested document is "Sign Plans" - select "Sign Plans" - select "Sign Plans" to upload the requested documents. Once all the requested documents and the requested document will disappear automatically.         If the "Add Attachment" button doesn't disappear, that confirms that you have not submitted all the requested documents.
1	<ul> <li>We offer appointments for issuance of certain application types.</li> <li>To schedule an appointment, <u>click here</u>.</li> </ul>	Permit Issuance (For Projects Signed Off by All Reviewers.)       ×         Permit Issuance: Building Permit - With Plans       Book Now €         If the permit was issued prior to the Virtual       Book Now €         Appointment, please remember to cancel the       Book Now €         or quired, staff will automatically cancel it.       S         S       45 minutes

### I RECEIVED A "REVIEW COMPLETE/PERMIT READY FOR PAYMENT" EMAIL. HOW DO I PAY MY INVOICE?

Step	Action	Screen Reference
1	<ul> <li>Log into your <u>Online</u> <u>Permitting Account</u></li> <li>Enter your username and password</li> </ul>	Home       Development Permits       Code Enforcement       Short Term Rental         Please Login       Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter go ur user name and password in the box on the right.       User Name or E-mail:       Us



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4	<ul> <li>Verify that the record has the status:</li> <li>"Approved Upon Final Payment"</li> <li>Click "Payments"</li> <li>Then, select "Fees"</li> </ul>	Record PMT- Approval - Construction - Electrical Pmt - PV Combo Record Status: Approved Upon Final Payment Record Info - Payments - Fees Work Location
5	Click "Pay Fees"	Outstanding:         Pay Fees           Date         Invoice Number         Amount           01/12/2018         61/7932         \$20.00         Pay Fees           01/12/2018         61/7932         \$242.00         01/12/2018           01/12/2018         61/7932         \$179.00         Pay Fees           Total outstanding fees: \$441.00         \$179.00         \$179.00
6	<ul><li>The following screen will load.</li><li>Follow instructions to pay</li></ul>	Home         Development Permits         Code Enforcement         Short Term Rental           + Apply for a Permit         Q Search for a Permit Application         Listed below are the fees based upon the information you've entered. The following screen will display your total fees.           Fees           Fees         Oty.         Amount           Records-No Plan Permits/Other         1         \$22.00           PVS-Template SDU/DUP/TH (I)         1         \$242.00           PVS-Template SDU/DUP/TH (P)         1         \$179.00           TOTAL FEES: \$441.00         Note: This does not include additional inspection fees which may be assessed later.         Image: Colspan="2">Colspan="2"

## I RECEIVED A "ISSUANCE CHECKLIST REQUESTED" EMAIL. HOW DO I SUBMIT THE REQUESTED DOCUMENTS?

Step	Action	Screen Reference				
ð	You will receive an Updates Required e	mail if additional information is needed to issu	e the permit.			
1	<ul> <li>Log into your <u>Online</u> <u>Permitting Account</u></li> <li>Enter your username and password</li> </ul>	Home         Development Permits         Code Enforcement         Short Term Rental           Please Login         Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right.           New Users         If you are a new user you may register for a free Citizen Access account. It only takes a few simple steps and you'll have the added benefits of seeing a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more.	Login User Name or E-mail: Password: Login   Cogin   Remember me on this computer reve forgotten my password New Users: Register for an Account			

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2	<ul> <li>Open the "Issuance Checklist Requested" email.</li> <li>Click on a link to log in to your account and submit documents</li> </ul>	<ul> <li>Hello,</li> <li>Please do not reply to this email, this mailbox is not monitored.</li> <li>Plan check for PRJ-8005336 has been completed. There may be outstanding plan check fees that must be paid prior to uploading the requested Issuance Checklist Items shown on the attachment for permit issuance.</li> <li>For any outstanding fees, refer to the attached Invoice. Documents cannot be uploaded until outstanding plan check fees are paid.</li> <li>Follow the steps below to upload the requested documents: <ul> <li>Login to your Online Permitting Account</li> <li>Search and select the application number</li> <li>Pay outstanding fees (if applicable)</li> <li>Click on the Attachments tab</li> <li>Upload the requested of the form DS 345 (Project Contacts Information) must have an ACA registered account to schedule inspections. Click the following link Online Permitting Account</li> </ul> </li> <li>The progress of your application can be tracked through your Online Permitting Account to register.</li> <li>The progress of your user account or help uploading, contact 619-446-5000</li> <li>Thank You,</li> <li>City of San Diego</li> <li>Development Services Department</li> </ul>				
3	<ul> <li>Select "Development Permits"</li> <li>Your records will display with the current statuses.</li> <li>Click on the blue PRJ link of the project</li> </ul>	Horne         Development Permits         Code Enforcement         Short Term Rental           + Apply for a Permit         C Search for a Permit Application	d			
4	Your project information will load. • Click the "Attachments" tab	Record PRJ-8001577:         Fire         Record Status: Updates Required         Record Info       Payments         Attachments				









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The documents will be validated by Scout and be uploaded to the project record (PRJ)

Finishing unlos	d of Fire Specs 372KB.pdf. Please wait for the page	to refrech			
-misning uploa	to or Fire specs 372Kb.put. Please wait for the page	to reliesh			
ttachments (3)					
	File Name	File Size	Status	Туре	Refresh
Actions 🔻	Fire Alarm Plans PRJ-8001577.pdf	1.2 MB	Uploaded	Fire Alarm Plans	
Actions *	Fire Permit Worksheet PRJ-8001577.pdf	189.58 kB	Uploaded	Fire Permit Worksheet	
Actions *	Fire Alarm Specs PRJ-8001577.pdf	371.47 kB	Uploaded	Fire Alarm Specs	

PER	MIT STATUS IS "ISSUED." HOW DO	I DOWNLOAD MY APPROVED PLANS?
Step	Action	Screen Reference
1	<ul> <li>Log into your <u>Online</u> <u>Permitting Account</u></li> <li>Enter your username and password</li> </ul>	Development Permits       Code Enforcement       Short Term Rental         Please Login       Many online services offered by the Agency require login for security reasons. If you are an existing user, please entry is an evaluation of the right.       Image: Code Enforcement         Now user a new user you may register for a free Citizen Access account. It only takes a few simple steps and you'll has addee benefits visering a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more.       Image: Code Enforcement         Register Now a       Register Now a       Image: Register for an Account
2	• Select "Development Permits"	Home Development Permits Code Enforcement Short Term Rental + Apply for a Permit Q Search for a Permit Application
3	<ul> <li>Your records will be displayed</li> <li>Select the record you wish to print by clicking on the blue link</li> </ul>	01/25/2021     PRJ-8001673     Fire     Standard-Fire-101/Ath     Issued       01/25/2021     PMT-8001629     Approval - Construction - Fire Pmt - Aiarm     Approval - Construction - Fire Pmt - Aiarm     Issued       01/25/2021     PMT-8001629     Approval - Construction - Fire Pmt - Aiarm     Approval - Construction - Fire Pmt - Aiarm     Issued       01/25/2021     CC-8001682     Building Construction Change     Construction Change - PRJ- 8001673     In Review       01/25/2021     CC-8001693     Building Construction Change     Construction Change - PRJ- 8001669     In Review



	The record details will be displayed					
	Click the "Attachments" tab	Record PRJ-80015	77:			
4		Fire				
4		Record Status: Updates Required				
		Record Info 🔻	Payments 🔻	Attachments		
	The attachments for this project will	Actions - Project Cont	acts Information PRJ-8001711.pdf	109.59 kB	Uploaded	
5	be displayed	Actions Tire Permit V	Norksheet PRJ-8001711.pdf	189.58 kB	Uploaded	
		Actions The Protection	on Plans PRJ-8001711.pdf	1.2 MB	Uploaded	
	Click on the "Actions" drop-down and click "Download"	Actions -	Fire Prot	ection Plans PRJ-8	3001711.pdf	
6		Actions				
		Detail				
		Download				

HOV	V DO I SCHEDULE INSPECTIONS?		
Step	Action	Screen Reference	
1	<ul> <li>Log into your <u>Online</u> <u>Permitting Account</u></li> <li>Enter your username and password</li> </ul>	Image         Development Permits         Code Enforcement         Short Term Rental           Please Login         Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter you may register for a free Citizen Access account. It only takes a few simple steps and you'll have the added benefits of serving a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more.	Login User Name or E-mail: Password: Login Cogin Remember me on this computer rev forgotten my password New Users: Register for an Account



2	Click on "My Records" and your records will be displayed	Showing 1-10 of 100+         Download resc           Date         Record N           01/27/2021         PR3-8001           01/27/2021         PMT-800           01/25/2021         PR3-8001           01/25/2021         PR3-8001	Record Type           732         Fire           6697         Approval - Construction - I - Nitchen Hood           6598         Approval - Construction - I - Nitchen Hood           673         Fire	- Kitchen Hood:1222/01st Fire Pmt Approval - Construction - Fire Pr     - Kitchen Hood:1222/01st Standard-Fire:101/Ash	mt Issued Issued
3	Click on the permit number for which you would like to schedule inspection. The status must be <i>lssued</i> to schedule an inspection.	Showing 1-10 of 100+         Download res           Date         Record N           01/27/2021         PR3-800           01/27/2021         PMT-800           01/25/2021         PMT-800           01/25/2021         PMT-800	umber Record Type 1732 Fire 1697 Approval - Construction - F - Nitchen Hood 1698 - Kitchen Hood 1673 Fire	- Kitchen Hood:1222/01st     Approval - Construction - Fire Pm     - Kitchen Hood:1222/01st     Standard-Fire:101/Ash	t Issued
4	Click on the "Record Info" tab for drop-down options	Record PMT-8001 Approva Record Status: Issu Expiration Date: 01 Record Info	ll - Construc	conditions 1	Pmt - Alarm Attachments
5	Click on "Inspections"		Record Record Detai Processing S Related Reco Inspections	ils tatus	
6	The inspections screen will appear showing <i>Upcoming</i> and <i>Completed</i> inspections. Click on the "Actions" link of the inspection you would like to schedule.	an "EA Upcomin Schedulu Click the lin TBD Pend Inspector 01/25/202 Inspector	an Inspection ik above to schedule one. ing Elect-Fire Alarm-Final (3) Tenant I unassigned 21 Scheduled Elect-Fire Alarm-Rough John Bayliss	acement(s) Improvement (18517181) Tenant Imp (18517180) Schee	Actions V Details









#### HOW TO SUBMIT A CONSTRUCTION CHANGE APPLICATION

Step	Action	Screen Reference
1	• To log into your <u>Online</u> <u>Permitting Account</u> , enter your username and password, and press the Login button.	New Users       Code Enforcement       Short Term Rental         Please Login       User Name and password in the box on the right.         New Users       User Name or E-mail:         If you are name surgestar for a free Citizer Access account. It only takes a few simple steps and you'll has status of pending activities, and more.       User Name or E-mail:         Register Now s       Image: Register for a free Citizer Access account. It only takes a few simple steps and you'll has status of pending activities, and more.       Image: Register for a free Citizer Access account. It only takes a few simple steps and you'll has status of pending activities, and more.
2	<ul> <li>Click on "Development Permits" tab</li> <li>Click on "Apply for a Permit"</li> </ul>	Home       Development Permits       Code Enforcement       Short Term Rental         + Apply for a Permit       Q       Search for a Permit Application







6	Click "Add" to upload the documents that reflect the proposed changed.	The maximum file size allowed is 200 MB. html;htm;mht;mhtml;exe;doc;doc;;xls;xls;xls;xmdb;accdb;zip are disallowed file types to upload.         File Name       File Size       Type         No attachments added
	<ul> <li>Click "Choose File" and select from your computer.</li> <li>Provide the <i>Type</i> of document that you are uploading</li> <li>Provide a brief description of the document</li> <li>Click "Submit"</li> </ul>	New Attachment × New Attachment Choose File Building Construction Plans PRJ-1029331.pdf Type Fire Protection Plans Description
7		FPP for construction change





## I RECEIVED A "PENDING INVOICE PAYMENT" EMAIL FOR MY CONSTRUCTION CHANGE. HOW DO I PAY?

Step	Action	Screen Reference	
1	• Log into your <u>Online</u> <u>Permitting Account</u> by entering your username and password and then clicking on the Login button.	Home       Development Permits       Code Enforcement       Short Term Rental         Please Login       Any online services offered by the Agency require login for security reasons. If you are an existing user, please entry your user name and password in the box on the right.       Isour a new user you may register for a free Citizen Access account. It only takes a few simple steps and you'll have the added benefits of seeing a complete history of applications, access to invoices and receipts, checking on the Login networks and more.       Isource Termail:         Register Now network       Register Now networks       Isourcement to an this computer receipts and you'll have the added benefits of seeing a complete history of applications, access to invoices and receipts, checking on the status of perding activities, and more.       Register Now networks       Isourcement to an Account	



2	Click a link to log in to your account and make a payment	<ul> <li>Hello,</li> <li><i>Please do not reply to this email, this mailbox is not monitored.</i></li> <li>Pre-Screen for PRJ-8005336 has been completed and an invoice with initial plan check fees is attached.</li> <li>Follow the steps below to pay the outstanding fees: <ul> <li>Login to your <u>Online Permitting Account</u></li> <li>Search and select the application number</li> <li>Click on the Payments tab</li> <li>Pay the outstanding fees</li> </ul> </li> <li>After we receive payment, your project will be Deemed <u>Complete</u> and the Project Review will begin.</li> <li>NOTE: For <u>CIP projects</u> paying through Inter Office Transfer using SAP system, email your DSD Project Manager to coordinate the payment.</li> <li>The progress of your application can be tracked through your <u>Online Permitting Account</u></li> <li>For questions about your user account or help uploading, contact 619-446-5000</li> <li>[Thank You,</li> <li>City of San Diego</li> <li>Development Services Department</li> </ul>
3	Your record will be displayed • Click "Payments" Tab • Click "Fees" link	Record CC-8001682: Building Construction Change Record Status: Pending Invoice Payment Record Info Payments Attachments Fees
4	• Click on "Pay Fees"	Date         Invoice Number         Amount           01/12/2018         617932         \$20.00         Pay Fees           01/12/2018         617932         \$242.00         0/1/12/10           01/12/2018         617932         \$242.00         0/1/12/10           01/12/2018         617932         \$242.00         0/1/12/10           01/12/2018         617932         \$1/9.00         0/1/12/10           Total outstanding fees: \$441.00         \$1/9.00         0/1/12/10
5	<ul><li>The following screen will load.</li><li>Click "Continue Application" and follow instructions to pay.</li></ul>	Fees       Oty.       Amount         Hrly-DSD Rww Fire Plan Proj       1       \$217.93         TOTAL FEES: \$217.93       Note: This does not include additional inspection fees which may be assessed later.         Continue Application >



HOV	V DO I DOWNLOAD APPROVED PL	ANS FOR MY CONSTRUCTION CHANGE?
Step	Action	Screen Reference
1	• Log into your <u>Online</u> <u>Permitting Account</u> by entering your username and password and then clicking on the Login button.	New Contract Services       Code Enforcement       Short Term Rental         Please Login       Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right.       User Name or E-mail:       User Name or E-mail:         Product a new user you may register for a free Citizen Access account. It only takes a few simple steps and you'll have added benefits of seeing a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more.       Login •         Register Now s       •       •       •         Register Now s       •       •       •         New Users: Register for an Access to invoice and receipts, checking on the status of pending activities, and more.       •       •         Margina for the citizen Access to invoice and receipts, checking on the status of pending activities, and more.       •       •       •         Margina for the citizen Access to invoice and receipts, checking on the status of pending activities, and more.       •
2	Select "Development Permits"	Home Development Permits Code Enforcement Short Term Rental + Apply for a Permit Q Search for a Permit Application
3	<ul> <li>Your records will be displayed</li> <li>Select the record you wish to print by clicking on the blue link</li> </ul>	01/25/2021     PRJ-8001673     Fire     Standard-Fire-101/Ash     Issued       01/25/2021     PMT-8001628     Approval - Construction - Fire Pmt - Alarm     Approval - Construction - Fire Pmt - Alarm.101/Ash     Issued       01/25/2021     PMT-8001629     Approval - Construction - Fire Pmt - Alarm.101/Ash     Issued       01/25/2021     CC-8001629     Building Construction - Fire Pmt - Alarm.101/Ash     Issued       01/25/2021     CC-8001692     Building Construction - Fire Pmt - Alarm     In Review       01/25/2021     CC-8001693     Building Construction Change     PRJ-4     In Review
4	The record details will be displayed • Click the "Attachments" tab	Record CC-8001682:         Building Construction Change         Record Status: In Review         Record Info •       Payments •         Attachments



	The attachments for this project will be displayed			
_	Actions  Project Contacts Information PRJ-8001711.pdf	109.59 kB	Uploaded	
5	Actions T Fire Permit Worksheet PRJ-8001711.pdf	189.58 kB	Uploaded	
	Actions T Fire Protection Plans PRJ-8001711.pdf	1.2 MB	Uploaded	
	Click on the "Actions" drop- down and click "Download"     Actions	Fire Protection Pla	ns PRJ-8001711.p	odf
6	Detail			
	Download			

HOW DO I PRINT AN APPROVAL REPORT AND INVOICE REPORT?				
Step	Action	Screen Reference		
1	<ul> <li>APPROVAL REPORT</li> <li>Log into your <u>Online</u> <u>Permitting Account</u></li> <li>Enter your username and password</li> </ul>	Home       Development Permits       Code Enforcement       Short Term Rental         Please Login       Mary online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right.       Login       User Name or E-mail:         New Users       If you are a new user you may register for a free Citizen Access account. It only takes a few simple steps and you'll have the added benefits of sering a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more.       Login =         Register Now =       Benember me on this computer       Login =         Vec forgotten my password       New Users: Register for an Account		
2	Click the "Development Permits" tab and your records will be displayed	Home Development Permits Code Enforcement Short Term Rental + Apply for a Permit Q Search for a Permit Application		
3	• Click on the PMT you wish to print the approval report for	01/29/2021         PMT-8001719         Approval - Construction - Fire Pmt - Underground 1-Construction - Fire Pmt - Underground 1222/01st         Issued           01/29/2021         PR3-8001760         Fire         Standard-Fire1222/01st         Issued           01/28/2021         PR3-8001754         Fire         Standard-Fire1650/08th         In Gueue		



	The selected record will be displayed Record PMT-8001719:
	Approval - Construction - Fire Pmt - Underground
4	Record Status: Issued Expiration Date: 01/29/2021
	Record Info  Payments  Attachments
5	<ul> <li>Click on the "Reports" drop-down menu</li> <li>Select "Approval"</li> <li>Announcements Logged in as: Donna D'Orsi Collections (0 Reports (2) Account Management Logout Home Development Permits Code Enforcement Short Term Rental + Apply for a Permit Q Search for a Permit Application Record PMT-3056699: Add to collection</li> </ul>
6	A pop-up window will open. Make sure that the correct permit number appears, if not, enter the correct permit number. • Click "Submit"
1	<ul> <li>Involute Report</li> <li>Log into your Online Permitting Account</li> <li>Enter your username and password</li> <li>Mered are yoursy register for a free Citizen Access account. It only takes a few simple steps and yout have the added benefits of seeing a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more.</li> </ul>
2	<ul> <li>Click the "Development Permits" tab and your records will be displayed</li> <li>Home Development Permits Code Enforcement Short Term Rental + Apply for a Permit Q Search for a Permit Application</li> </ul>







#### Apply for a Standalone Permit

Rev. 8/19/2021

#### APPENDIX A – WORKFLOW/RECORD STATUS MAPPING AND DEFINITIONS

ask Name	Workflow Task Status	Record Status (Project)	Process
Pre-Screen	In Queue	In Queue	Initial submittal from applicant
Pre-Screen	In Process	Pre-Screen	The Pre-Screen process has been started by staff and a due date is set
Pre-Screen	Updates Required	Updates Required	Staff determines during Pre-Screen that the applicant's submission is incomplete
Pre-Screen	Resubmitted	Resubmitted	The applicant has submitted any additional documents requested during Pre-Screen
Pre-Screen	Route to EPR	Pre-Screen	Staff has routed the applicable documents to EPR for plan review (e.g. plans)
Pre-Screen	Documents Routed to EPR	Pre-Screen	System confirmation that documents have been routed to EPR for plan review
Pre-Screen	Pending Invoice Payment	Application Pending Payment	Staff has deemed the submission complete, assessed fees for plan check, and the project is ready for review
Project Review	In Review	In Review	The status of the project review until all disciplines sign-off and the project is ready to issuance
Project Review	Recheck Required	In Review	Reviewer has requested a resubmittal of documents and/or information
Project Review	Final version submitted	In Review	The final version will be reviewed by all disciplines
Project Review	Review Complete	In Review	The project review has completed and requires one last assessment by issuance sta
Project Review	Ready for Issuance	Review Phase Complete	The review phase can be closed out and the project is ready for issuance
Issuance	In Progress	Review Phase Complete	Permit issuance is in progress
Issuance	Updates Required	Issuance Checklist Requested	Issuance Checklist items are needed prior to permit issuance
Issuance	Resubmitted	Issuance Checklist Submitted	Issuance Checklist items have been resubmitted by the applicant
Issuance	Approved Upon Final Payment	Approved Upon Final Payment	Staff has confirmed that all required documents are present, approved plans are available in Accela, and all required fees have been assessed at both the project leve and the permit level
lssuance	Approved Upon Final Payment	Issued (When all Permits are set to Issued)	Inspection invoice(s) will be sent to customer. When all fees are paid, permit is issue
lssuance	Closed	Closed (When all Permits are set to Closed)	The record is closed. Any changes to the building construction plans require a construction change application.

#### APPENDIX B – REQUIREMENTS TO UPLOAD PLANS AND DOCUMENTS

#### Sheet Numbering

Please make sure your sheet numbers are located in the bottom right corner of your plans. Use <u>the designated</u> <u>templates</u> or follow <u>sheet numbering styles</u> to ensure the timely processing of reviews.

#### File Size

The max size of each file you can upload cannot exceed 200MB. File sizes larger than 200MB will be rejected.

FIX: Return to the source document and create PDF files that are below the file size limitation.

#### Page Size

PDF files with page sizes 8.5- by 11-inches are accepted for DSD-approved fillable documents and required reports. However, plans must be at minimum 11- by 17-inches and a maximum of 36- by 48-inches.

FIX: Return to the source document and change the paper size to meet the requirements.

#### **Page Orientation**

Having a mix of paper sizes and orientations is not a problem, as orientation issues will not prevent the file from being accepted. However, this will generate more difficult reviewing conditions for review teams. A warning will pop-up if different orientations are found to help you research whether any pages are upside down or improperly oriented.

FIX: Verify that pages are not upside down or improperly oriented.

#### **Password Protection**

Files must not be password protected. If the PDF cannot be opened, the file will be rejected.

FIX: Remove the password protection to allow users to open the PDF.

#### **Annotations and Comments**

An annotation is any 'object' that appears in the Adobe Reader 'Comment' panel. It could be a 'comment' or 'stamp' or font issue like SHX Text from AutoCad.

FIX: To remove annotations in a PDF, use the print to PDF option. This process eliminates annotations by "flattening" the PDF.