

THE CITY OF SAN DIEGO

DATE: May 18, 2021

TO: Honorable Members of the Audit Committee

FROM: Andy Hanau, City Auditor

SUBJECT: City Auditor Activity Report – April 2021

This report provides information on the Office of the City Auditor's activities as of April 30, 2021. This includes any audit reports issued during the month of March, the status of current audit projects, and a list of planned audits that have not yet started.

The "Target Completion Date" provided for each audit project indicates our estimate of when the audit report will be issued. However, future circumstances may delay report issuance, such as delays in receiving data for review, numerous and extensive findings that require further evaluation, and additional discussions with management to prove and demonstrate that our audit findings are valid and recommendations for improvement are necessary.

Reports issued during April 2021:

04/28/2021

<u>City Auditor's Quarterly Fraud Hotline Report - Q3 Fiscal Year 2021</u>

04/15/2021

<u>Performance Audit of SDPD's Data Analysis | Independent Data Reliability Assessment Memorandum</u>

04/12/2021

April 2021 - Audit Recommendation Follow-Up Report



Audits in Progress - Report Writing Stage

Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours ¹
Annual Mission Bay Fund Audit FY 2020	The Annual Mission Bay Funds Audit is required by the City Charter, Article V, Section 55.2 (e). The objective of this audit is to verify the prior fiscal year collection, allocation, and use of Mission Bay and San Diego Regional Parks Improvement Funds are in compliance with City Charter requirements.	June 2021	188	300

Audits in Progress - Fieldwork Stage

Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours ¹
Audit of IT Service Delivery Effectiveness	The objectives for this audit are to (1) Assess the Service Design/Identification, Service Provider and Service Budget; (2) Assess the Service Management Practice, Service Accessibility and Service Process; and (3) Assess Service Measurement Conduction and Service Measurement Methodology for each of the identified IT service.	June 2021	998	570

¹ For audits carried over from Fiscal Year (FY) 2020, "Budgeted Hours" reflects the actual hours used in FY 2020 plus the budgeted hours for FY 2021.

Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours ¹
Office of the COO - Cares Act Funding	The objectives for this audit are to determine if the City has sufficient internal controls to ensure that CARES Act funds are distributed in compliance with requirements and if funds being used to efficiently, effectively, and equitably address the effects of the pandemic. Also evaluate whether internal controls are sufficient to mitigate fraud, waste, and abuse.	June 2021	1,758	1,600
Real Estate Assets - Asset Acquisition (Including 101 Ash St. Building)	The objective for this audit is to review the City's acquisition and due diligence process for procuring new real estate assets, including the purchase of 101 Ash Street and other major acquisitions.	July 2021	1,399	1,800
Department of Finance - User Fees	The tentative objective for this audit is to review the process and frequency of user fee updates to determine if they are being evaluated and updated in accordance with CP 100-05 and industry best practices.	August 2021	918	1,600

Audits in Progress - Planning Stage

Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours
Parks & Recreation - Program Equity	The tentative objective is to determine if recreation programming is distributed efficiently and equitably across the City.	TBD	508	1,600

Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours
Real Estate Assets Department - Leasing City Property	The tentative objective for this audit is to evaluate READ's strategy for leasing and renewing leases on City property, including the use of holdover agreements	TBD	107	1,400
IT Application Audit of the Fire Department's Emergency Response Management System	The tentative objective for this audit is to test the effectiveness of the IT general controls and IT security controls of the Fire Department's Emergency Response Management System.	TBD	21	600

Other Audit Activity

Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours
Follow-up on Audit	We report the implementation status	On-going	981	720
Report	on a semi-annual follow-up report,			
Recommendations	and we periodically issue other			
	recommendation follow-up reports.			
	On April 12, 2021, we issued our			
	Recommendation Follow-Up Report			
	for the period ending December 31,			
	2021. On October 12, 2020, we also			
	issued our <u>October 2020 - Audit</u>			
	Recommendation Follow-Up Report			
	for the period ending June 30,			
	2020.			

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Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours
Fraud, Waste, and Abuse Hotline	City Auditor investigative staff reviews Fraud Hotline calls received and performs investigations for allegations of material fraud, waste, or abuse. Reports are issued for substantiated fraud-related allegations, and we issue a Quarterly Fraud Hotline Report with the status of activities.	On-going	3,099	2,960

FY 2021 Planned Audits Not Yet Started

Planned Audits	Estimated Audit Hours
Annual Central Stores Inventory Audit FY 2021	20
Audit of the IT Procurement and Vendor Management Process	1,000
Public Utilities – Water System Operations – Lakes	1,000
Risk Management – Workers' Compensation	1,600
Public Works - Engineering & Capital Projects - Department Charges	1,800
San Diego Police Department – Community Policing	2,000

Reports Completed During FY 2021

07/15/2020

<u>Follow-Up Performance Audit of the Public Utilities Department's Industrial Wastewater Control Program</u>

09/14/2020

Agreed-Upon Procedures Related to the Central Stores Physical Inventory - Fiscal Year 2020

09/22/2020

<u>Performance Audit of the Transportation and Stormwater Department's Street Sweeping Section</u>

09/28/2020

Performance Audit of San Diego Police Department's Data Analysis

10/7/2020

City Auditor's Quarterly Fraud Hotline Report - Q1 Fiscal Year 2021

10/14/2020

October 2020 - Audit Recommendation Follow-Up Report

10/14/2020

Request for Independent Legal Counsel for the Office of the City Auditor – Response to the City Attorney's Memo

11/24/2020

<u>Performance Audit of the Purchasing and Contracting Department's Small Local Business</u> <u>Enterprise Program</u>

11/25/2020

<u>Performance Audit of Strategic Human Capital Management II: Employee Performance Management</u>

12/23/2020

IT Performance Audit of Legacy Applications

12/23/2020

IT Performance Audit of Legacy Applications (Confidential)

01/14/2021

City Auditor's Quarterly Fraud Hotline Report - Q2 Fiscal Year 2021

02/18/2021

Performance Audit of the City's Climate Action Plan

03/11/2021

<u>Performance Audit of the Public Utilities Department's Industrial Wastewater Control Program - Part II</u>

03/31/2021

Activities and Accomplishments of the Office of the City Auditor

Respectfully submitted,

Andy Hanau City Auditor

cc: Honorable Mayor Todd R. Gloria
Honorable Members of the City Council
Honorable City Attorney Mara Elliott
Jay Goldstone, Chief Operating Officer
Matthew Helm, Chief Compliance Officer
Andrea Tevlin, Independent Budget Analyst